



Cisco *live!*

January 29 - February 2, 2018 · Barcelona

BRKSPG-2501

Troubleshooting DOCSIS 3.1, Converged Services, and R- PHY on cBR-8 CCAP Platform

Tejal Patel, Customer Engagement Manager
Advanced Services

Cisco Spark

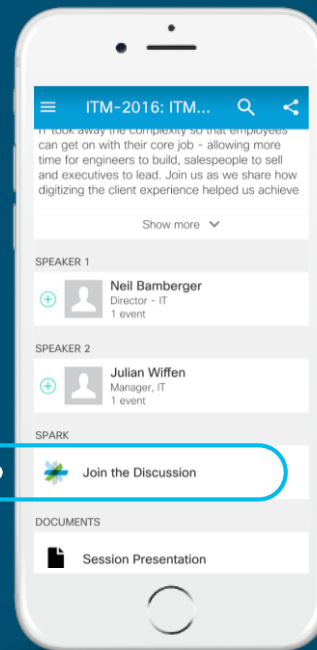


Questions?

Use Cisco Spark to communicate with the speaker after the session

How

1. Find this session in the Cisco Live Mobile App
2. Click “Join the Discussion”
3. Install Spark or go directly to the space
4. Enter messages/questions in the space



cs.co/ciscolivebot#BRKSPG-2501

Agenda

- CCAP Introduction
- Troubleshooting cBR-8 DOCSIS 3.x Services
- Troubleshooting cBR-8 Remote PHY Services
- Troubleshooting cBR-8 Converged Video Services
- Summary
- Q & A



CCAP Introduction

Converged Cable Access Platform

Cisco CCAP/cBR-8 Highlights

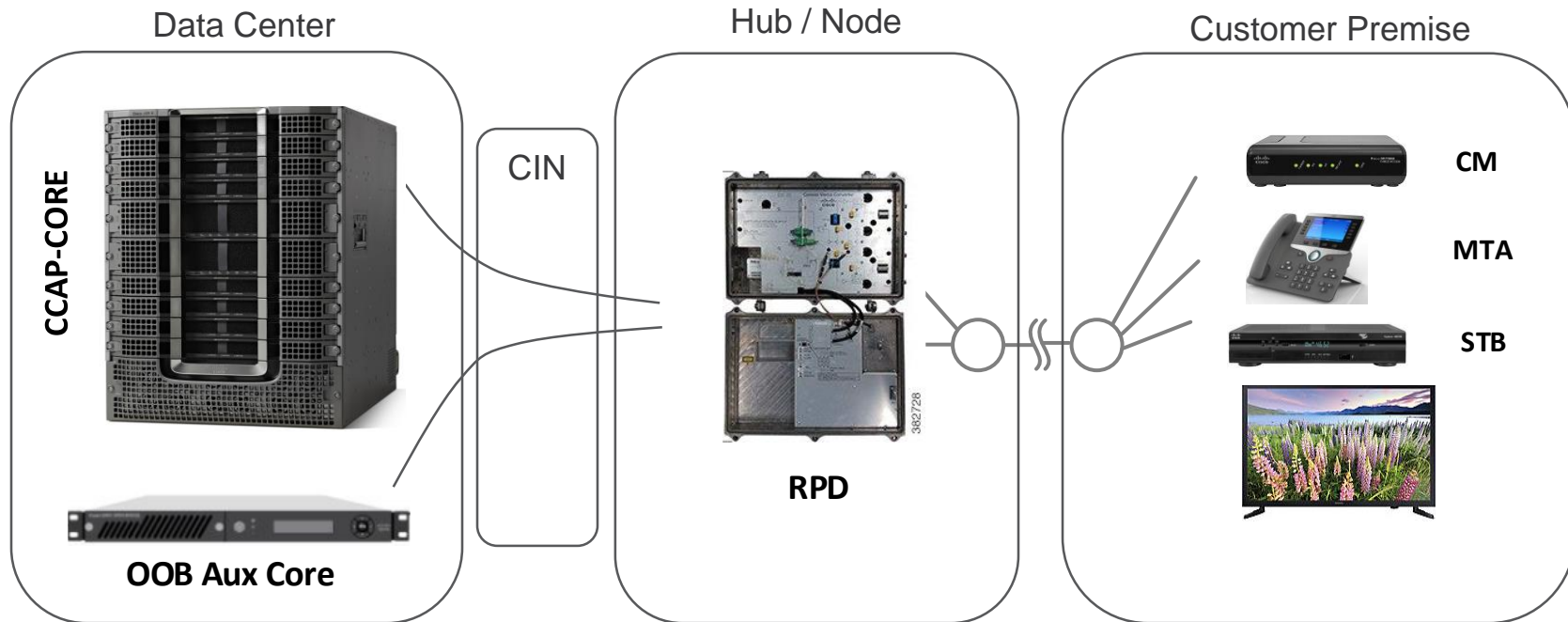
- **Path to DOCSIS 3.1**
Enables FTTx Speeds – 2017 adds DOCSIS 3.1 Upstream
- **Remote PHY**
SG scaling & hub consolidation; full advantages of DOCSIS 3.1
- **CCAP video convergence**
CapEx/OpEx savings; potential for PICs with integration optics
- **CCAP Scaling**
200 Gbps of switching capacity, 6,144 DS channels and 768 US channels in 13 RU I-CCAP chassis with built-in HA
- **Service & Feature Velocity with SDN**
Faster feature implementation; customization



Reference Architecture

CCAP with Remote PHY

- DOCSIS 3.1 High Speed Data
- Video Aux Core
- Video OOB for DAVIC



Troubleshooting cBR-8 DOCSIS 3.x Services

Troubleshooting cBR-8 DOCSIS 3.x HSD Services

DOCSIS 3.1 Review

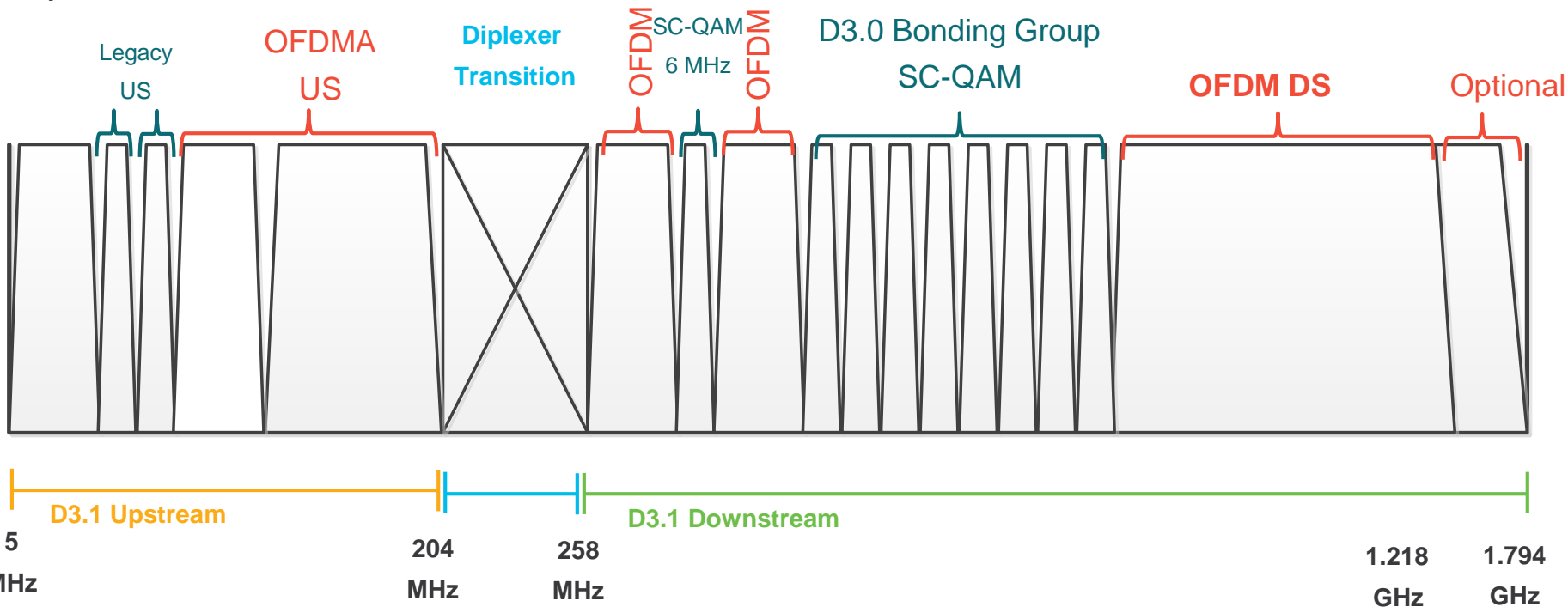
- **OFDM** (Orthogonal Frequency Division Multiplexing)
- **OFDMA** (Upstream – OFDMA)
- **LDPC** (Low Density Parity Check)
- **Sub Carriers**
 - Individual Profiles
- **Profile Management**
 - CM reports MER/SNR and receive power of each subcarrier
 - CM can test its ability to received unused profiles and report to CMTS

	DOCSIS 3.0	DOCSIS 3.1
Throughput	1 Gbps Down	10Gbps Down
	250 Mbps Up	1 Gbps
Channels	Annex B / 6MHz Channel	OFDM CH 192 MHz OFDMA CH 96 MHz
Multiplex	Time Division	Frequency Division
Modulation	QAM 64/256 DS	QAM 512 - 4096 / 16384
Error Correction	Reed Solomon	Low Density Parity Check
Profiles	One Profile per QAM	Multiple Profiles per CM
Spectrum	204 to 1008 MHz	DS 258 MHz to 1.218 GHz / Opt 1.794 GHz
		US 5 – 204 MHz

D3.1 Spec reports: Docsis 3.1 CM/CMTS support at least 8 US SC-QAM and 2 OFDMA in TCS, 24 DS SC-QAMs and 2 OFDM in RCS

TaFDM: Allows D2.0 and D3.0 US to interop without exclusion bands!

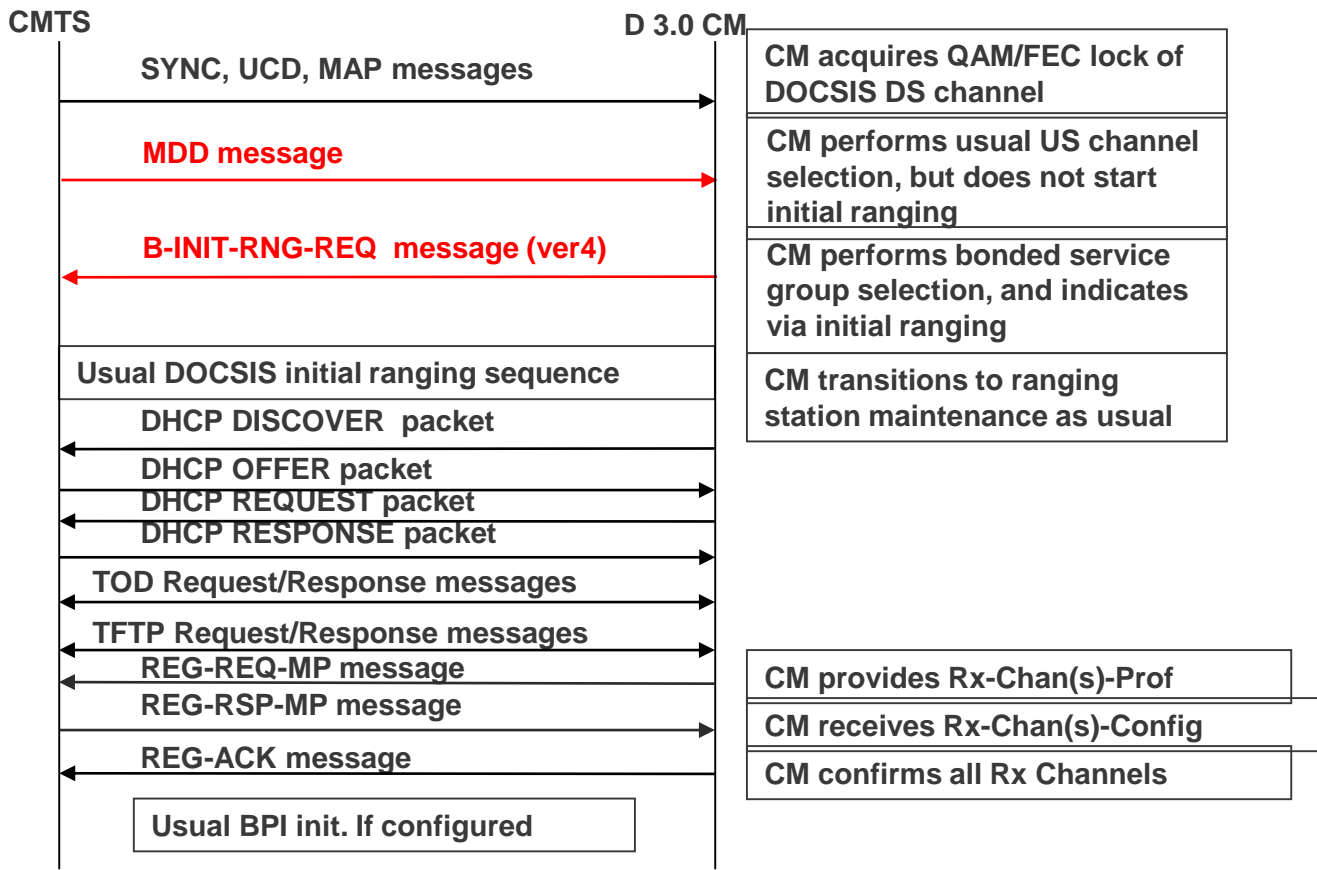
DOCSIS 3.1 Spectrum



DOCSIS 3.0 Registration

Comparison

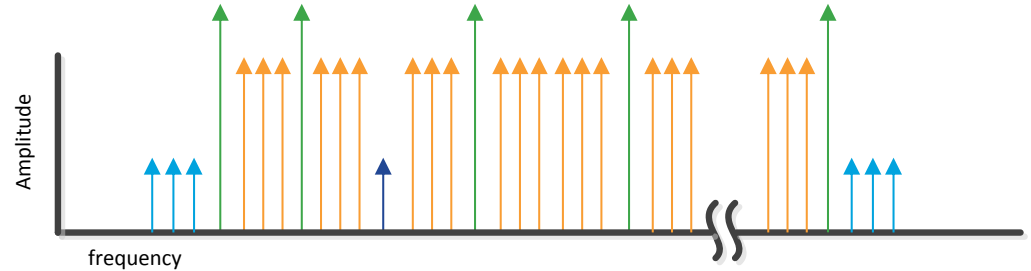
- **D3.0 Registration**
- D3.1 Registration



DOCSIS 3.1 Registration Pilots, PLC, DPD, and OCD in the OFDM Channel

CM Boot Procedure

Step	
1	Scan for OFDM DS upon cold boot
2	CM finds PLC via Pilot pattern and preamble
3	PLC contains OCD and DPD
4	CM connects to Profile
5	O-INIT-RNG-REQ sent in Initial Maintenance Region
6	CM declares sync complete
7	CM gets promoted to a working profile
	If no OFDM channel is deemed useable, scan for SC-QAM

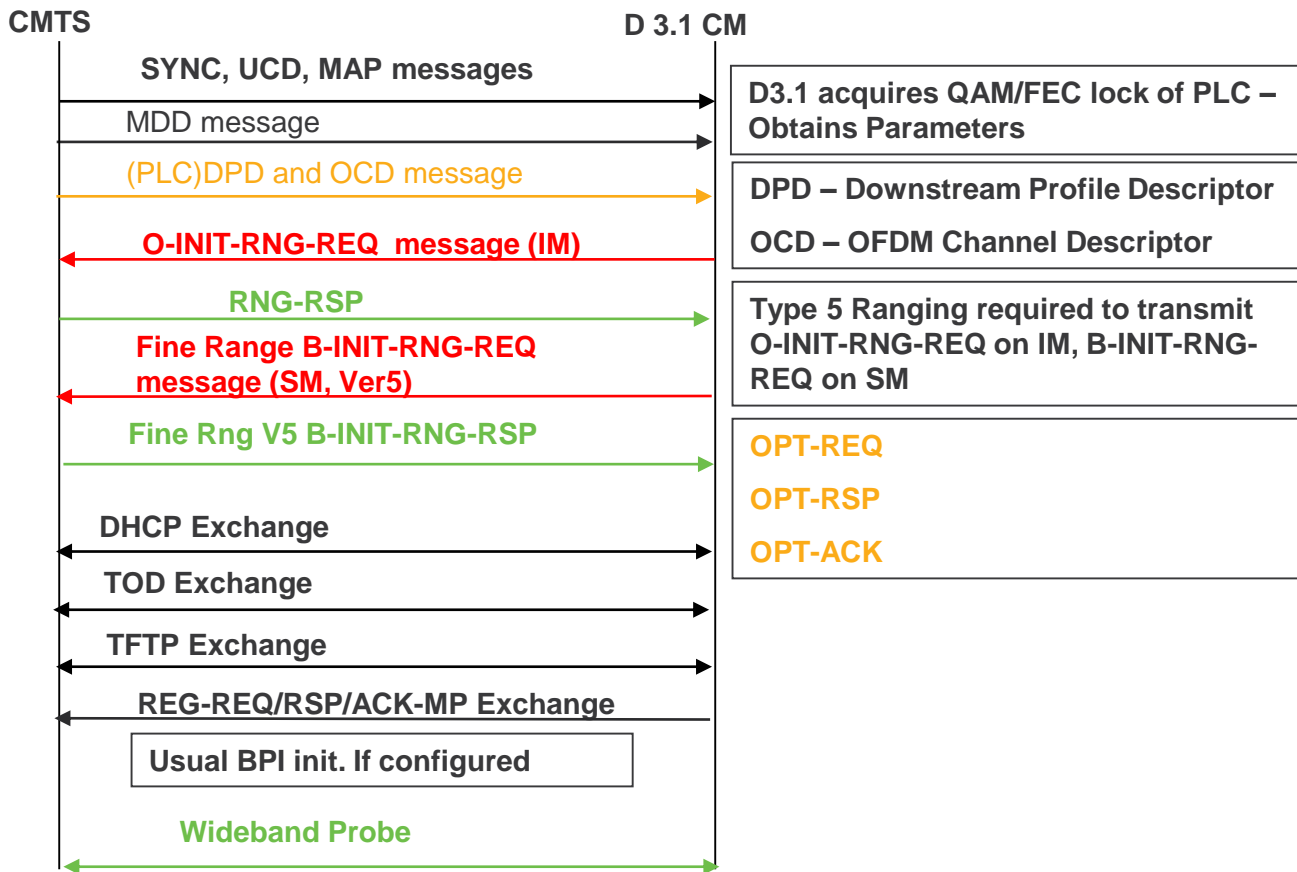


- Guard Sub Carriers
- Pilot Sub Carriers (For Channel Aqvi, Adaptive Eq..etc)
- Data Sub Carriers
- PLC (Physical Link Channel)Start

DOCSIS 3.1 Registration

Comparison

- D3.0 Registration
- **D3.1 Registration**



US DOCSIS 3.1 Ranging Debugs

*Truncated

- debug cable mac-add *mac-address* verbose
- debug cable range [protocol]

Stage	What to look for
Initial Ranging	Received, Msg Type, Incoming Interface
Ranging Response	Type 5, Correct Upstream Channel ID. Timing, Frequency, and Power adjust
Bonding –Init Ranging Req	Station Maintenance B-INIT-RNG-REQ
CDMAN Ranging Success	Cable DOCSIS Manager Ranging Success and Station Maintenance

```

CLC 2/0: INIT-RNG [info] : RCV initialization RNG attempt for CM 14b7.f80e.3d94: Msg-Type 252, DCID-9,
RFID-8456, Interface Cable2/0/1/U4
CLC 2/0: Ranging request (252) from 14b7.f80e.3d94, SID 0 [0/9/8456] on Interface Cable2/0/1/U4 msg-ver 5

CLC 2/0: CM 14b7.f80e.3d94, RNG-RSP status CONTINUE (1)
CLC 2/0: CM 14b7.f80e.3d94 RNG-RSP version: 5 UCID 5
CLC 2/0: cmts_ranging_send_range_response_message: timing adj: 44352 / power adj: 5 / freq adj: 0

CLC 2/0: Ca2/0/1/U4: Send RNG-RSP (1) for 14b7.f80e.3d94, SID 3893, Ca2/0/1 DS RFID 8456
CLC 2/0: SM B-INIT from 14b7.f80e.3d94, SID 3893 [0xF35] on Interface Cable2/0/1/U4: MD-DS-SG-ID 9, Cap
flags 207
CLC 2/0: CM 14b7.f80e.3d94 RX rng-event from CDM: us 5 CM state 6 event 1 chan state 4
CLC 2/0: 14b7.f80e.3d94 is D3.1, SM P1.6r 0 IM P1.6r 0

CLC 2/0: CDMAN chan state (4) Ranging Success, Station Maintenance
CLC 2/0: CM 14b7.f80e.3d94 us 5 RX rng-status from CDM: t_off/t_adj/f_adj/rxpwr/rpt_pwr
44352/0/0/0/139

CLC 2/0: 14b7.f80e.3d94 is D3.1, SM P1.6r 3475 IM P1.6r 0
CLC 2/0: IPC P1.6c 139, P1.6low 1700, P1.6load 1611
CLC 2/0: IPC Pmax 6500, P1.6hi 5086, Neq 26, P1.6load_min_set 64, P1.6low_multi 91

CLC 2/0: CDMAN chan state (4) Ranging Success, Station Maintenance
CLC 2/0: OFDMA-US: CM 14b7.f80e.3d94 chid 5 pwr_min_level 1700 phy_peak_level 5086 pwr_peak_level
5086 pwr_load 64
CLC 2/0: 14b7.f80e.3d94: Power ref 139 rx-ed 0 extra 0 offset 76 peak 203 mode 2
CLC 2/0: OFDMA-US: CM 14b7.f80e.3d94 chid 5 pwr_min_level 1700 phy_peak_level 5086 pwr_peak_level 5086
pwr_load 64
CLC 2/0: 14b7.f80e.3d94: max 64 min 64 new load 40
CLC 2/0: CM 14b7.f80e.3d94 ucid 5, OFDMA b/w: 42000000
    
```

D3.1 OFDMA Initial Ranging

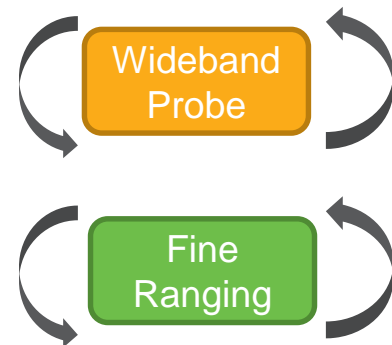
Initial, Fine, and Probing Ranging

Ranging Type	Ranging Purpose
Initial Ranging	Modem Registration
Fine Ranging	Precise power and timing adjustments Only a part of the spectrum
Probing	Pre-Equalization configuration Periodic MER Measurement Spans entire channel (default every 60 minutes)

Admission State



Steady State



DOCSIS 3.0/3.1 CMs Reporting DS/US Performance Issues

Possible Reasons

- 1. Improper configuration
 - 1.a - Docsis 3.1 support on cBR-8
 - 1.b - Verify Integrated controller and interface, WB interface, CGD and Fiber-node configuration and verification for D3.0 and D3.1
 - 1.c – MDD, DPD, OCD and Debugs verification
 - 1.d - Real time operational maintenance and show commands verification
- 2. CMs Throughput Troubleshooting
 - 2.a – DS Performance verification
 - Requirement of DS Bonding Resiliency
 - 2.b – US Performance verification

1.a - DOCSIS 3.1 Support Hardware And Software Requirements

Hardware

CBR-CCAP-LC-40G
"Cylon"

CBR-D31-DS-MOD "Gemini 2"

CBR-D31-US-MOD "Leoben 3"

Cable Linecard ROMMON

SUP ROMMON

IOS-XE Software

Feature

16.6 Polaris

D3.1 Upstream OFDMA

```

cbr8-01# show inventory
NAME: "clc 0", DESCR: "Cisco CBR-8-CCAP-8 Line Card"
PID: CBR-CCAP-LC-40G, VID: V01, SN: CAT1919E1RR
NAME: "CLC Downstream PHY Module 0/0", DESCR: "Cable PHY Module"
PID: CBR-D31-DS-MOD, VID: V01, SN: CAT2025E0NK
NAME: "CLC Upstream PHY Module 0/2", DESCR: "Cable PHY Module"
PID: CBR-D31-US-MOD, VID: V01, SN: CAT2024E13J
    
```

PID should have "D31"

```

cbr8-01# show cable card 1/0 ds-phy display | i ver
img info: section 2, running ver 30019 (micro)
img info: section 1, running ver 4814b (fpga)
micro ver 30019, sector(1 base) 2, apollo ver 4814b,
sector(0 base) 1
cpld ver 7, sector(1 base) 1, psoc ver 40004, sector(1 base) 1
img info: section 2, running ver 30019 (micro)
img info: section 1, running ver 4814b (fpga)
micro ver 30019, sector(1 base) 2, apollo ver 4814b, sector(0 base) 1
cpld ver 7, sector(1 base) 1, psoc ver 40004, sector(1 base) 1
    
```

30019 for "Micro" 4814b for "Apollo" (DS-PHY)

```

cbr8-01# show platform
Chassis type: CBR-8-CCAP-CHASS
1          CBR-CCAP-LC-40G    ok          3w1d
1/1        CBR-RF-PIC        ok          3w1d

Slot      CPLD Version      Rommon Version
-----
0          00000025                2011.03.18
1          00000025                2011.03.18
SUP0      16052011                16.5(1r)S
SUP1      16052011                16.5(1r)S
    
```

1.b – D3.0 Configuration

Controller Configuration

```

controller Integrated-Cable 2/0/1
  max-ofdm-spectrum 384000000
  max-carrier 64
  base-channel-power 35
  rf-chan 0 31
  type DOCSIS
  frequency 591000000
  rf-output NORMAL
  power-adjust 0.0
  gam-profile 1
  docsis-channel-id 1
  
```

DS Primary OFDM

32 SC RF Channels grouped

US BG Configuration

Interface Cable configuration

```

interface Cable2/0/1
  downstream Integrated-Cable 2/0/1 rf-channel 8
  downstream Integrated-Cable 2/0/1 rf-channel 158
  upstream 0 Upstream-Cable 2/0/2 us-channel 0
  <SNIP>
  upstream 4 Upstream-Cable 2/0/2 us-channel 12
  cable upstream balance-scheduling
  cable upstream bonding-group 1
  upstream 0
  upstream 1
  upstream 2
  upstream 3
  attributes 80000000
  cable bundle 1
  
```

Fiber-node configuration verification

```

cable fiber-node 40
  downstream Integrated-Cable 2/0/1
  upstream Upstream-Cable 2/0/2
  
```

Fiber Node with RF channels (DS Does not have to be unique)

```

Cbr8-01#Show cable fiber-node 40
Fiber-Node 40
Channel(s) : downstream Integrated-Cable 2/0/1: 0-31, 158
Channel ID(s): 1 2 3 4 5 6 7 8 9 10 11 12 13 14
                15 16 17 18 19 20 21 22 23 24 25 26 27 28
                29 30 31 32 159
Upstream-Cable 2/0/2
FN Config Status: Configured (status flags = 0x01)
MDD Status: Valid
  
```

US Controller 3/0 port 0 (connector)

MDD has to be valid

Wideband Interface Configuration

```

interface Wideband-Cable2/0/1:13
  load-interval 30
  cable bundle 1
  cable rf-channels channel-list 0-31
  bandwidth-percent 1
  
```

1.b - D3.1 DS Configuration

- OFDM Channel Profile(s)
- OFDM Modulation Profile(s)
- Controller Integrated-Cable
- Interface Wideband

```

controller Integrated-Cable 2/0/1
max-ofdm-spectrum 384000000
max-carrier 64
base-channel-power 35
rf-chan 0 31
type DOCSIS
frequency 591000000
rf-output NORMAL
power-adjust 0
qam-profile 1
docsis-channel-id 1
rf-chan 158
power-adjust 0.0
docsis-channel-id 159
ofdm channel-profile 100 start-frequency
78000000 width 192000000 plc 873000000
    
```

OFDM Starts @ 158

Profile ID	1	100
Cyclic Prefix	1024	192
Roll Off	128	128
FFT Khz	50	50
Intl Depth	16	16
Pilot Scale	48	48
Modulation Control	D:256	D:256
NCP	D:16	D:16
Data Profile 1-2-3-4-5	2048	1024
	1024	2048
		4096

```

cable downstream ofdm-chan-profile 100
cyclic-prefix 192
interleaver-depth 16
pilot-scaling 48
roll-off 128
subcarrier-spacing 50KHZ
profile-control modulation-default 256-QAM
profile-ncp modulation-default 16-QAM
profile-data 1 modulation-default 1024-QAM
profile-data 2 modulation-default 2048-QAM
profile-data 3 modulation-default 4096-QAM
    
```

```

interface Wideband-Cable2/0/1:13
cable bundle 1
cable rf-channels channel-list 0-31 158
bandwidth-percent 1
    
```

OFDM ch 158 added

Diff data mod profile for range of sub-carriers

```

cable downstream ofdm-modulation-profile 1
subcarrier-spacing 50KHZ
width 192000000
start-freq 642000000
assign modulation-default 1024-QAM
assign modulation 512-QAM range-subcarriers freq-abs 824000000 width
10000000
assign modulation 2048-QAM range-subcarriers freq-abs 644000000 width
16000000
assign modulation 2048-QAM range-subcarriers freq-abs 660000000 width
32000000
assign modulation 4096-QAM range-subcarriers freq-abs 692000000 width
30000000
    
```

1.b - D3.1 US Configuration

- OFDMA Channel Profile(s)
- OFDMA Modulation Profile(s)
- Controller Upstream-Cable
- Interface Cable

US-CH 12-15 OFDMA

```

controller Upstream-Cable 2/0/2
us-channel 0 frequency 17600000
us-channel 0 channel-width 1600000 1600
us-channel 0 docsis-mode atdma us-channel 0
minislot-size 4
us-channel 0 modulation-profile 221
us-channel 0 equalization-coefficient
<snip>
us-channel 12 docsis-mode ofdma
us-channel 12 subcarrier-spacing 25KHz
us-channel 12 modulation-profile 424
us-channel 12 frequency-range 42000000 85000000
us-channel 12 cyclic-prefix 96 roll-off-period 0
us-channel 12 symbols-per-frame 9
no us-channel 12 shutdown
  
```

OFDMA channel with profile

```

cable mod-profile-ofdma 424
subcarrier-spacing 25KHz
initial-rng-subcarrier 64
fine-rng-subcarrier 128
data-iuc 12 modulation 1024-QAM pilot-pattern 8
data-iuc 13 modulation 256-QAM pilot-pattern 8
<snip>
  
```

```

interface Cable 2/0/1
load-interval 30
downstream Integrated-Cable 2/0/1 rf-channel 0
downstream Integrated-Cable 2/0/1 rf-channel 4
downstream Integrated-Cable 2/0/1 rf-channel 8
downstream Integrated-Cable 2/0/1 rf-channel 12
downstream Integrated-Cable 2/0/1 rf-channel 158
upstream 0 Upstream-Cable 2/0/2 us-channel 0
upstream 1 Upstream-Cable 2/0/2 us-channel 1
upstream 2 Upstream-Cable 2/0/2 us-channel 2
upstream 3 Upstream-Cable 2/0/2 us-channel 3
upstream 4 Upstream-Cable 2/0/2 us-channel 12
cable upstream bonding-group 1
upstream 0
upstream 1
upstream 2
upstream 3
upstream 4
attributes 80000000
cable bundle 1
  
```

OFDMA channel as a part of USBG

1.b – Downstream Controller verification

Configuration Verification

Single Carrier
QAM Parameters

show controller integrated-cable slot/subslot/port rf-channel group-list

```
cBR8-01#show controller integrated-Cable 2/0/1 rf-channel group-list
```

Chan	State	Admin	Frequency	Type	Annex	Mod	srate	Interleaver	dcid	power	output
0	UP	UP	591000000	DOCSIS	B	256	5361	I32-J4	1	35.0	NORMAL
1	UP	UP	597000000	DOCSIS	B	256	5361	I32-J4	2	35.0	NORMAL
2	UP	UP	603000000	DOCSIS	B	256	5361	I32-J4	3	35.0	NORMAL
<SNIP>											
31	UP	UP	777000000	DOCSIS	B	256	5361	I32-J4	32	35.0	NORMAL
32	UP	UP	495000000	VIDEO	B	256	5361	I128-J1	-	35.0	NORMAL
63	UP	UP	489000000	VIDEO	B	256	5361	I128-J1	-	35.0	NORMAL

Chan	State	Admin	Mod-Type	Start Frequency	Width	PLC	Profile-ID	dcid	power	output
158	UP	UP	OFDM	780000000	192000000	873000000	100	159	35.0	NORMAL

Parameter

Desired

What to look at

State and Admin

UP & UP

show controllers & urm / configuration

Frequency/Annex/Mod/Interleave

As configured

admin shut / controller IC configuration

Type

DOCSIS or VIDEO

controller IC configuration

Power

Linear or Tilted

controller IC configuration

Start Freq / PLC / Profile ID

As configured

DS OFDM Profile configuration & ctrl IC

OFDM
Parameters

1.b – Upstream Controller verification

show controller upstream-cable slot/subslot/port us-channel {12 – 15}

Parameter	What to look for
OFDMA Support	FULL
AdminState & OpState	UP & UP
SC QAM Frequency List	Single-Carrier QAMs as appropriate for your spectrum
OFDMA Frequency List & Range	Range matches D3.1 US Range
Minislot "Size"	Positive Integer
Modulation Profile and IUCs	As configured, variations to account for modulation profiles

```
cBR8-01# show controller upstream-cable 2/0/2 us-channel 12
USPHY OFDMA support: FULL
Controller SCQAM Freq List:
  17.600 MHz( 13.900, 20.799), 24.000 MHz(
  20.800, 27.699), 31.000 MHz( 27.700, 34.299),
  37.500 MHz( 34.300, 41.199),
Controller OFDMA Freq List:
  ( 42.500 MHz, 84.500 MHz),
Controller 2/0/2 upstream 12 AdminState:UP OpState: UP
ofdma mode enabled
Channel Freq Range 42.500 MHz to 84.500 MHz
Channel Subcarrier Index Range Cfg: 148, 1827 Op: 148, 1827
Channel SC0 Freq Cfg: 38.800 MHz Op: 38.800 MHz
#Excl bands: 2
( 0, 147), (1828, 4095),
#Unused bands: 0
Cyclic Prefix Size 96, Rolloff Period Size 0
Subcarrier Spacing 25KHz, Symbols Per Frame 9 Subcarrier Per
Minislot: 16
Modulation Profile (ID 423, Subcarrier Spacing 25KHz)
  IUC type   Cfg   Act   Preamble Bit      Pilot
             subc subc Symbols Loading  Pattern
  3 (IR)     64   64    4           -           -
  4 (FR)    128  128    1           -           -
  13 (data)  -    -     -          1024-QAM    8
Calculated Data burst profile:
  IUC  Group  Bit      Pilot  Start  Consec
             Loading  Pattern Mslot  Mslot
  13   0      1024-QAM  8      0      104
```

1.b - DOCSIS 3.1 Chan-Profile Verification

Configuration Verification

Show Cable OFDM-chan-profile

OFDM Profile

Profile ID	1	100
Cyclic Prefix	1024	192
Roll Off	128	128
FFT Khz	50	50
Intr Depth	16	16
Pilot Scale	48	48
Modulation Control	D:256	D:256
NCP	D:16	D:16
Data Profile 1-2-3-4-5	D1024	D1024
	D4096	D2048
		D4096

```
cBR8-01# show cable ofdm-chan-profile 1
```

```
**** OFDM Channel Profile Configuration ****
```

```
Description: System Profile 1
```

```
Prof Cycl Roll FFT Intr Pilot Modulation (D-Default, P-Profile)
ID Prfx Off KHz Depth Scale Cntrl NCP Data Profiles (count = 2)
1 1024 128 50 16 48 D:256 D:16 D:1024 D:4096 NA NA NA
```

```
cBR8-01# show cable ofdm-chan-profile 100
```

```
**** OFDM Channel Profile Configuration ****
```

```
Prof Cycl Roll FFT Intr Pilot Modulation (D-Default, P-Profile)
ID Prfx Off KHz Depth Scale Cntrl NCP Data Profiles (count = 2)
100 1024 128 50 16 48 D:256 D:16 D:1024 D:2048 D:4096 NA NA
```

```
**** OFDM Channel Profile Assigned Channels ****
```

```
Prof Admin Controller:channels
ID
100 Up 2/0/1:158 3/0/1:158 3/0/2:158 3/0/3:158
3/0/4:158 3/0/5:158 3/0/6:158 3/0/7:158
```

Where this channel profile is active

1.c - DOCSIS MDD Verification

show cable mac-domain cable *slot/subslot/port* mdd

Debug interface cable *slot/subslot/port*

debug cable mdd

Parameter	What to look for
MDD Message	MDD Headers: DA, SA, Config change count
Downstream Channel List	Entries match configured
Channel ID	Match DSID – Typically contiguous and unique
Frequency	Match configured
Modulation & Annex	256 QAM & Annex B
Primary Capable	Match configured

```
cBR8-01# show cable mac-domain cable 2/0/1 mdd
MDD: Mac-Domain(1) DCID(1)
MDD Header:
  Configuration Change Count: 0x19
  Number Of Fragments: 0x01
  Fragment Sequence Number: 0x01
  Current Channel DCID: 0x01
Frame Header:
  Frame Control: 0xc2
  MAC Parm: 0x00
  Length: 0x0456
MAC Management Message Header:
  Destination Address: 01e0.2f00.0001
  Source Address: 54a2.740d.e95b
  Length: 0x0444
  DSAP, SSAP: 0, 0
  control, version, type: 0x03, 0x04, 0x21
Downstream Active Channel List
Channel ID: 1
Frequency: 591000000Hz
Modulation Order/Annex: 256 QAM/Annex B
Primary Capable: Primary-Capable
CM-STATUS Event Bitmask:0x36
MDD Timeout
QAM FEC failure
MDD Recovery
QAM FEC recovery
MAP/UCD Transport Indicator: Can carry MAPs
and UCDS
```

1.c - DOCSIS MDD Verification

show cable mac-domain cable *slot/subslot/port* mdd

Parameter	What to look for
MD Downstream Service Group	Channels match
DS Ambiguity Resolution	Populated as needed
IP Initialization Parameters	IPv4 and/or IPv6
DOCSIS Version	Major 3 and Minor 1

```
MAC Domain Upstream active chan list
MD-US Chan ID/CM-STATUS: 1/0x0000
MD-US Chan ID/CM-STATUS: 5/0x0000
Upstream Ambiguity Resolution Channel List
MD-US Chan ID:      1 2 3 4 5
Upstream Frequency Range 1
Upstream Transmit Power Reporting: On
CM-STATUS non-channel-specific events
                               Seq out of range
Upstream Extended Transmit Power On
```

```
MAC Domain Downstream Service Group
MD-DS-SG ID:      9
Channel IDs:          1,  2,  3,  4,  5
                    <snip> 31, 32, 159
Downstream Ambiguity Resolution Frequency List
Frequencies:      591000000Hz
                   615000000Hz
                   639000000Hz

IP Initialization Parameters
IP Provisioning Mode:  IPv4
Receive Channel Profile Reporting Control
Center Freq spacing:   6 MHz
Verbose Reporting:     No
Fragmented RCP accept: Yes
Early Authentication and Encryption (EAE)
Early Authentication:  Disabled
Symbol Clock Locking Indicator
Locked to Master:      Locked

CMTS DOCSIS Version
DOCSIS Major Version:  3
DOCSIS Minor Version:  1
CM Periodic Maintenance Timeout Indicator:
UNICAST_RANGING
DOCSIS v3.1 CM-STATUS non-channel-specific events
Downstream OFDM Profile Failure
NCP Profile Failure
Loss of FEC lock on PLC
NCP Profile Recovery
FEC Recovery on PLC
FEC Recovery on OFDM Profile
```

1.c - DOCSIS MDD Verification

show cable mac-domain cable slot/subslot/port mdd count

Parameters	What to look for
OFDM Channel	Contains OFDM PLC Parameters
MDD Transmit Count	Incrementing between shows
Last Timestamd	Incrementing between shows

```
cBR8-01# show cable mac-domain cable 2/0/1 mdd counts
Mac-Domain 1 MDD Counts:
  DCID:      MDD Tx Count:      MDD Update Count:      Last Update:
  1          29321              15                      19:08:09
  2          29320              10                      19:08:06
  3          29320              10                      19:08:06
  4          29319              9                       19:08:06
  5          29319              13                     19:08:09
  6          29318              7                       19:08:06
  7          29318              6                       19:08:06
  8          29318              6                       19:08:06
  32         29316              2                       19:08:06
  159       29313              2                       19:08:09
```

```
cBR8-01# show cable mac-domain cable 2/0/1 mdd
MDD: Mac-Domain(1) DCID(1)
Downstream Active Channel List
Channel ID: 159
Frequency: 873000000Hz
Primary Capable: Primary-Capable
CM-STATUS Event Bitmask:0x36
MDD Timeout
QAM FEC failure
MDD Recovery
QAM FEC recovery
MAP/UCD Transport Indicator: Can carry MAPs and
UCDs
OFDM PLC Params Bitmask:
Tukey raised cosine window: 0.625
Cyclic Prefix: 0.9375
Sub carrier spacing: 50
```

OFDM DS as Primary Capable

MDD count is increasing

1.c - DOCSIS 3.1 OCD Verification

OFDM Channel Descriptor

Configuration Verification

```
cBR8-01# show cable mac-domain cable 2/0/1 ocd
DCID: 159 OFDM Controller:channel 2/0/1:158
OCD Message
MAC Header
  Frame Control          : 0xC2    (MAC specific, MAC msg, EHDR Off)
  MAC Parameters        : 0x0
  Length                 : 135
  Header Check Sequence : 0xC60E (50702)
MAC Management Header
  Destination MAC ADDR   : 01e0.2f00.0001
  Source MAC ADDR       : 54a2.740d.e9cb
  Length                 : 117
  Control                : 3
OCD fields
  DCID                   : 159
  CCC                    : 1
  TLV 0 Spacing          : 50 KHz
  TLV 1 Cyclic Prefix    : 1024 samples
  TLV 2 Rolloff          : 128 samples
  TLV 3 Spectrum Location : 722600000 Hz
  TLV 4 Interleave Depth : 16
  TLV 5 Subcarrier Assignment : Continuous Pilots (list)
    1162 1234 1306 1378 1450 1522 1594 1666 1738 1810
    1882 1954 2026 2077 2089 2100 2109 2146 2155 2166
    2178 2218 2290 2362 2434 2506 2578 2650 2722 2794
    2866 2938
  TLV 5 Subcarrier Assignment : Excluded Subcarriers (range)
    : 0000 - 1125
  TLV 5 Subcarrier Assignment : Excluded Subcarriers (range)
    : 2970 - 4095
  TLV 5 Subcarrier Assignment : PLC Subcarriers (range)
    : 2124 - 2131
  TLV 6 Primary Capable    : 0 (No)
```

DCID for OFDM Channel

Confirm as per config

DCID : 159

TLV 3 Spectrum Location : 722600000 Hz

show cable mac-domain cable slot/subslot/port ocd

- DCID
- Spacing
- Rolloff
- Spectrum
- Interleave Depth
- Subcarrier Assignment for Pilots
- Exclude subcarriers
- PLC Subcarriers

1.c - DOCSIS 3.1 DPD Verification

Downstream Profile Descriptor

Configuration Verification

OFDM Profile

Profile ID	1	100
Cyclic Prefix	1024	192
Roll Off	128	128
FFT Khz	50	50
Intl Depth	16	16
Pilot Scale	48	48
Modulation Control	D:256	D:256
NCP	D:16	D:16
Data Profile 1-2-3-4-5	D1024	D1024
	D4096	D2048
		D4096

```
cBR8-01# show cable mac-domain cable 2/0/1 dpd
DPD Message
MAC Header
  Frame Control      : 0xC2 (MAC specific, MAC msg, EHDR Off)
  MAC Parameters    : 0x0
  Length            : 34
  Header Check Sequence : 0x61FC (25084)
MAC Management Header
  Destination MAC ADDR : 01e0.2f00.0001
  Source MAC ADDR      : 54a2.740d.e9cb
  Length              : 16
  Destination SAP      : 0
  Source SAP           : 0
  Control              : 3
  Version              : 5
  Type                 : 50
  Multipart            : 0 (Sequence number 0, Fragments 0)
DPD fields
  DCID                 : 159
  Profile ID           : 3
  CCC                  : 1
  TLV 5 Subcarrier Range/List
    Modulation         : Range (continuous)
                      : 4096 (default value)
                      : 0000 - 4095
DPD Message
DPD fields
  DCID                 : 159
  Profile ID           : 255
  CCC                  : 1
  TLV 5 Subcarrier Range/List
    Modulation         : Range (continuous)
                      : 16 (default value)
                      : 0000 - 4095
```

Each MD will have several DPDs

This is the same as the Data Profile configured (either default OFDM Modulation or custom)

OFDM Modulation

3
Range (continuous)
4096 (default value)
0000 - 4095

1.c – Debugs Verification

- Debugs to verify MDD generation on CMTS
 - debug cable interface cable {slot/subslot/port} [verbose]
 - debug cable mdd
- Debugs needed for ranging and registration—For DSCB/USCB modem
 - debug cable mac-address {cable-modem-mac-address} verbose
 - debug cable mdd
 - debug cable ranging [initial | protocol]
 - debug cable registration
 - debug cable tlv
 - debug cable ipv6 dhcp
 - debug cable service-ds-selection
 - debug cable rcc
 - debug cable wbcmts
 - debug cable md-sg
 - debug cable ubg

1.d - DOCSIS 3.1 Operational Maintenance

Identifying D3.1 Modems

- show cable modem docsis version d31 [operational|not-operational]

```
cBR8-01# show cable modem docsis version d31-capable
```

MAC Address	I/F	MAC State	Reg Ver	Oper Ver	DSxUS OFDM	DS OFDM	PLC ID	US OFDMA
14b7.f80e.3ee4	C3/0/1/UB	w-online (pt)	3.1	3.1	33x5	1	69	1
14b7.f80e.3ffc	C3/0/1/UB	w-online (pt)	3.1	3.1	33x5	1	69	1

Operational Version 3.1

33 Channels – 32 SC-QAM + 1 OFDM

Number of OFDM Chans

Show Cable Modem Docsis Version Summary Total

Total D3.1 modems per MD

Total D3.1 modems per chassis

Number of OFDMA Chans

```
CBR8-01# show cable modem docsis version summary total
```

Interface	live	DOCSIS Registered					US QoS		US Phy Mode			DOCSIS Mode			
		v3.1	v3.0	v2.0	v1.1	v1.0	v1.1	v1.0	ofdm	atdm	tdma	UP	WB	WP	NB
C2/0/1/UB	32	7	25	0	0	0	32	0	7	25	0	0	32	0	0
C2/0/0/UB	4	1	3	0	0	0	4	0	0	4	0	0	4	0	0
C3/0/0/UB	38	8	30	0	0	0	38	0	0	38	0	0	38	0	0
C3/0/1/UB	5	3	2	0	0	0	5	0	0	5	0	0	5	0	0
Total:	118	v3.1: 21 v3.0: 95 v2.0: 2 v1.1: 0 v1.0: 0					v1.1: 118 v1.0: 0		UB : 116 UP : 0 ofdm: 7 atdm: 111 tdma: 0			WB: 116 WP: 0 NB: 2			

1.d - Modem Verification

Show Cable Modem Verbose

Parameters	What to look for ...
Modem Status	w-online(pt) Security=assign(tek)
Primary Channel(s)	SC-QAM + OFMDA
OFDM Profiles	In-use
	Downgrade
	Recommended
DOCSIS Versions	MAC Version 3.1
	Operational Version 3.1
	QoS Provisioned 1.1

```
cBR8-01# show cable modem 14b7.f80e.3ee4 verbose
Modem Status           : {Modem= w-online(pt),
Security=assign(tek) }

MAC Address            : 14b7.f80e.3ee4
IP Address             : 13.41.0.41
IPv6 Address           : ---

Dual IP                : N
Prim Sid              : 23
Host Interface        : C2/0/1/UB
MD-DS-SG / MD-US-SG  : 9 / 61
MD-CM-SG              : 0x31093D
Primary Wideband Channel ID : 8459 (Wi2/0/1:13)
Primary Downstream    : In2/0/1:0 (RfId : 8448, SC-QAM)
Wideband Capable     : Y
DS Tuner Capability   : 32
Downstream Channel DCID RF Channel : 1      2/0/1:0 (SC-QAM)
Downstream Channel DCID RF Channel : 159    2/0/1:158 (OFDM)
Downstream OFDM DCID : 159
  Downstream OFDM Profile (config) : 0 1 2 3
  Downstream OFDM Profile (REG-RSP-MP) : 0 1 2 3
  Downstream OFDM Profile (DBC-REQ) : N/A
Downstream OFDM Profile (in-use) : 3    [4096-QAM]
  Downstream OFDM Profile (dwngrd) : 2
  Downstream OFDM Profile (recomm) : 3
  Downstream OFDM Profile (unfit) : N/A
sysDescr              : xxxx
Downstream Power      : -0.30 dBmV (SNR = 47.60 dB)
MAC Version          : DOC3.1
Operational Version  : DOC3.1
QoS Provisioned Mode : DOC1.1
OFDM MRC Support      : Max num of DS OFDM channels = 2
OFDMA MTC Support     : Max num of US OFDMA channels = 2
```

1.d - D3.1 Verification

D3.1 All-Together

OFDM Profile

Profile ID	1	100
Cyclic Prefix	1024	192
Roll Off	128	128
FFT Khz	50	50
Intl Depth	16	16
Pilot Scale	48	48
Modulation Control	D:256	D:256
NCP	D:16	D:16
Data Profile 1-2-3-4-5	D1024	D1024
	D4096	D2048
		D4096

Controller

```
cBR8-01# show controller integrated-Cable 3/0/0 rf-ch 158
```

Chan	State	Admin	Mod-Type	Start Frequency	Width	PLC	Profile-ID	dcid	power	output
158	UP	UP	OFDM	777000000	96000000	826000000	100	159	40	NORMAL

Modem Profile

```
cBR8-01# show cable modem 14b7.f80e.3ee4 verbose | inc OFDM
Downstream Channel DCID RF Channel : 159 2/0/1:158 (OFDM)
Downstream OFDM DCID : 159
Downstream OFDM Profile (in-use) : 3
Downstream OFDM Profile (dwngrd) : 1
Downstream OFDM Profile (recomm) : 3
Downstream OFDM Profile (unfit) : N/A
OFDMA Profile in Use : 13
```

OFDMA Profile and support

Modem Service Flow

```
cBR8-01# show cable modem 14b7.f80e.3ee4 service-flow ds
BPI DS Index: 33
Jib4DS Show BPI: [Bufsz 8000]: idx:33 [0x21] seg:no: 0
AES
Said : 1
Seq_No : 1
Key : 254f9b4b511df36a dab7d52caf07fe80
SFID: 12 DS HW Flow Index: 2871 DSID: 393246
Valid : TRUE
DSID : 131102 [ 0x2001e]
Priority : 0
Bonding Group: 513 [ 0x201]
Channel : 65535 [ 0xffff]
DS-EH : 3 [ 0x3]
Profile 1 : 3 [ 0x3]
Profile 2 : 0 [ 0]
```

Look for Up/Up

Described by ProfileID=100

Frequency, Width, Pilot

1.d - Show Modem “select” Information

show cable modem select sql-query

```

cBR8-01#scm select ipv6 where dsxus is "33x4"
ipv6
=====
2001:DB8:FFFF:C:21D:D4FF:FED3:31D2
2001:DB8:FFFF:C:21D:D4FF:FED3:3122
2001:DB8:FFFF:C:2273:55FF:FEC6:35BB
cBR8-01#show cable modem select ip where dsxus is
"33x5"
ip
=====
13.42.0.64
13.42.0.25
13.42.1.119
13.42.0.24
cBR8-01#show cable modem select mac where dsxus is "33x5"
mac
=====
14b7.f80e.3ffc
14b7.f80e.3ee4
6477.7d90.43f2
14b7.f80e.3d2c
    
```

Show Cable Modem	SQL
show cable modem	select *
scm docsis version d31-capable	select mac where macver like "DOC3.1%"
scm wideband	show cable modem select mac,ip,intf where st is "w-online(pt)"
scm primary	show cable modem select mac,ip,intf,primds order by primds desc

show cable modem [mac] phy | include ofdma

```

cBR8-01#scm 14b7.f80e.3f10 phy
MAC Address      I/F          Sid  USPwr  USMER  Timing  DSPwr  DSMER  Mode  DOCSIS
                (dBmV)      (SNR)  Offset (dBmV) (SNR)  (SNR)  Prov
                (dB)
14b7.f80e.3f10  C2/0/1/U4   345  52.75  ----- 2391  - 9.20  41.60  ofdma  1.1
    
```

2 - CMs Throughput Troubleshooting

Best Way To Troubleshoot Is

- 1. Look at overall interface numbers on cBR-8
 - rf-channel bandwidth sharing, DBS Vs Static
- 2. Per CM DS and US throughput verification
 - 2.a – Identify the subscriber's CM having a problem on DS/US (or in both direction)
 - Perform throughput test
 - Look at the real DS numbers on cBR-8
 - Install a test CM at headend on same US/DS interface, if possible
 - Perform FTP test from server behind cBR-8
 - 2.b – Verify US Throughput issues
 - SID tracker verification for US throughput issues (In Appendix)
 - Look at the real numbers on cBR-8
- 3. Configure DS Bonding Resiliency (In Appendix)
 - DS Bonding resiliency configuration and debugs

2.a - Per CM DS and US Throughput Verification

Show Commands to be Used

- **Show cable modem** {*mac-address* | *ipaddress*} **wideband rcs-status**
 - Make sure CM is not in “Partial Service”
 - MAC state will be “**p-online(pt)**” for DS partial service

Chan status for a CM

```
cBR8-01#show cable modem 14b7.f80e.3ee4 wideband
```

CM	DS-CTRL	RF	CH ID	STATUS	TYPE	PRIM-CHAN
14b7.f80e.3ee4	2/0/1	0	1	UP	SC-QAM	NO
		1	2	UP	SC-QAM	NO
		2	3	UP	SC-QAM	NO
		7	8	UP	SC-QAM	NO
		8	9	UP	SC-QAM	YES
		30	31	UP	SC-QAM	NO
		31	32	UP	SC-QAM	NO
		158	159	UP	OFDM	NO

All SC-QAMs are up

OFDM is up too !!

2.a - DS Performance Verification

Wideband interface stats

```
cBR8-01#show int wideband-Cable 2/0/1:13
Wideband-Cable3/0/0:14 is up, line protocol is up
  Hardware is CMTS WB interface, address is 54a2.740d.e9cb (bia
54a2.740d.e9cb)
  MTU 1500 bytes, BW 1336000 Kbit/sec, DLY 1000 usec,
    reliability 255/255, txload 77/255, rxload 1/255
  Encapsulation MCNS, loopback not set
  Keepalive set (10 sec)
  ARP type: ARPA, ARP Timeout 04:00:00
  Last input never, output never, output hang never
  Last clearing of "show interface" counters never
  Input queue: 0/375/0/0 (size/max/drops/flushes); Total output drops: 0
  Queueing strategy: weighted fair
  Output queue: 0/1000/64/0 (size/max total/threshold/drops)
    Conversations 0/0/256 (active/max active/max total)
    Reserved Conversations 0/0 (allocated/max allocated)
    Available Bandwidth 2262000 kilobits/sec
  30 second input rate 0 bits/sec, 0 packets/sec
  30 second output rate 406891000 bits/sec, 50011 packets/sec
  0 packets input, 0 bytes, 0 no buffer
  Received 0 broadcasts (0 multicasts)
  0 runts, 0 giants, 0 throttles
  0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored
  11671790713 packets output, 11370186729412 bytes, 0 underruns
  0 output errors, 0 collisions, 1 interface resets
  0 output buffer failures, 0 output buffers swapped out
```

Total BW and current load of WB interface
32+1 channels

No output drops

Current output rate

No Output Errors

2.a - D3.0 And D3.1 Channel Utilization

Primary channel SYNC and MAP verification

```
cBR8-01#show controllers integrated-Cable 2/0/1 counter ofdm-channel
```

Controller	Chan#	Profile/PLC	Packets	Bytes	MaxRate (Mbps)	Rate (Mbps)	Utilization (%)
2/0/1	158	Total	21215976761	20531535357096	-	1216.056926	100.0
2/0/1	158	0	178625333	254776976190	496	0.004952	0.0
2/0/1	158	1	5290363	214635993	616	0.001600	0.0
2/0/1	158	2	21015238174	20274362725057	1216	1216.005271	100.0
2/0/1	158	PLC-MMM	15771114	1161805398		0.008840	
2/0/1	158	PLC-EM	0	0		0.000000	
2/0/1	158	PLC-TR	0	0		0.000000	

OFDM - Max and Current load on each channel

MAP/UCD/SYNC Generated by Cable line card

Packet Counter

Throughput Rate (~37.5 Max)

```
cBR8-01# show controllers integrated-Cable 2/0/1 counter rf-channel
```

Controller	RF Chan	MPEG Packets Tx	MPEG bps	MPEG Mbps	Sync Packets Tx	MAP/UCD Packets Tx	User Mbps
2/0/1	0	987308931	6931203	06.93	0	525995	06.20
2/0/1	1	900979271	6345766	06.34	0	525995	05.68
2/0/1	2	914382688	6443522	06.44	0	525995	05.76
2/0/1	3	984291945	6913607	06.91	0	525995	06.21
2/0/1	4	998100101	7010812	07.01	0	525995	06.30
2/0/1	5	913935967	6447382	06.44	0	525995	05.76
2/0/1	6	914746053	6436955	06.43	0	525995	05.78
2/0/1	7	981493724	6896462	06.89	0	525995	06.18
2/0/1	8	5928219913	34048422	34.04	105198435	2093325397	29.61
2/0/1	9	3751509182	31973723	31.97	0	525995	28.64

Current load on each SC-channel

2.a - DS Performance Verification

- Show cable modem <mac/ip-add> service-flow

```
cBR8-01#show cable modem 14b7.f80e.3ee4 service-flow
```

MAC Address	IP Address	Host Interface	MAC State	Prim Sid	Num CPE	Primary Downstream	DS RfId		
14b7.f80e.3ee4	13.41.0.34	C2/0/1/UB	w-online (pt)	7	8	In2/0/1:8	12296		
Sfid	Dir	Curr State	Sid	Sched Type	Prio	MaxSusRate	MaxBrst	MinRsvRate	Throughput
11	US	act	7	BE	0	0	3044	0	19930223
12	DS	act	N/A	N/A	0	0	3044	0	399996040

No P-online(pt) or partial-service in Up mode

w-online (pt)

Current DS throughput

DOWNSTREAM SERVICE FLOW DETAIL:

SFID	Flg	Policer	Scheduler		
		Xmits	Drops	Xmits	Drops
12		0	0	726	0

FrwdIF

Wi2/0/1:13

UPSTREAM SERVICE FLOW DETAIL:

SFID	SID	Requests	Polls	Grants	Packets
11	1	1568323	0	1569045	1565745

Wideband intf is for forwarding.
Modular intf. Or Dynamic WC Intf For WB CM in partial service mode

US Requests for Grants US BW

2.b - Upstream Performance Verification

US Not in Partial-Service

```
cBR8-01#show cable modem 14b7.f80e.3ee4
MAC Address      IP Address      I/F      MAC      Prim  RxPwr  Timing Num I
State           Sid            (dBmv)  Offset  CPE P
14b7.f80e.3ee4  13.41.0.34     C2/0/1/UB w-online(pt) 7      0.00  2095  0  N
```

Only see this info if modem in Partial Service on US side

Parameter	What to look for
Partial-Mode Information	Failed TCS Bitmap LSB is highest US
Ranging Status	cnt = continue dr = down recovery sta = station maint (good)
Codewords	Good CW incrementing Corrected and Uncorr not
Tjming offset	Not changing much

```
cBR8-01#show cable modem 14b7.f80e.3ee4 verbose
```

Partial-Mode Information : reason 0x1 failed-tcs 0x2

```
MAC Address      : 14b7.f80e.3ee4
IP Address       : 13.41.0.34
IPv6 Address     : ---
Dual IP         : N
Prim Sid        : 7
Host Interface   : C2/0/1/UB
Upstream Channel : US0      US1      US2      US3
Ranging Status  : sta      sta      sta      sta
Upstream SNR (dB) : 42.4     42.4     39.8     38.12
Upstream Data SNR (dB) : 40.0     39.8     39.8     35.56
Received Power (dBmV) : 0.00     0.00     0.00     0.00
Data Burst resiliency suspended : N        N        N        N
Reported Transmit Power (dBmV) : 30.00    30.00    30.00    30.50
Commanded Transmit Power (dBmV) : 30.00    30.00    30.00    30.50
Good Codewords rx : 888920   852219   882345   855338
Corrected Codewords rx : 0        0        0        0
Uncorrectable Codewords rx : 7        0        0        0
Phy Operating Mode : atdma*   atdma*   atdma*   atdma*
```

Good Codewords received..

All US in "sta" Station Maint. Mode with good SNR

US0 US1 US2 US3

For throughput $\geq 40M$
 2 sid clusters with 2 max request per sid

For fairly balanced utilization on US channels under one USBG per MD

Configure **"cable upstream balance-scheduling"** globally

2.b - OFDMA Upstream D3.1 Modem Verification

OFDMA Verification per Modem

show cable modem *mac-address* verbose

Parameter	What to look for
Upstream Channel	Sta – for Ranging Status of OFDMA Channel
OFDMA Timing Offset	Stable
Phy Operating Mode	OFDMA
OFDMA Profile in Use	Valid OFDMA defined IUC

**OFDMA US in "sta" Station
Maint. Mode with good SNR**

```
cBR8-01# show cable modem 14b7.f80e.3ee4 verbose
US Frequency Range Capability      : Extended (5-85 MHz)
Extended Upstream Transmit Power  : 0dB
Max CM Transmit Power (dBmV)     : 65.00
Neq 1.6MHz Transmit Channels     : 26
US Power Display Bandwidth Units  : 1.6 MHz
Max Transmit Channel Power (dBmV) : 50.86
Multi-Transmit Channel Mode      : Y
Max US SC-QAMs Supported         : 8
Number of US in UBG              : 1
Minimum power load in DRW (dB)   : 16.25
Max Dynamic ranging window (dBmV) : 34.50
Min Dynamic ranging window (dBmV) : 22.50
Upstream Channel                : US4
Ranging Status                 : sta
Upstream SNR (dB)                : -----
Upstream Data SNR (dB)           : 42.04
Received Power (dBmV)            : 0.00
Data Burst resiliency suspended  : N
Reported Transmit Power (dBmV)   : 34.50
Commanded Transmit Power (dBmV)  : 34.50
Minimum Transmit Power (dBmV)    : 17.00
Power Load (dB)                  : 16.36
Timing Offset (97.6 ns)          : 2207
OFDMA Timing Offset             : (4.88 ns): 44144
Initial Timing Offset            : 2207
Phy Operating Mode              : ofdma
OFDMA Profile in Use            : 13
```

2.b - Upstream Performance Verification

```
cBR8-01#sho cable modem 14b7.f80e.3ee4 service-flow 11
Sfid          : 11
Hfid          : 285
Mac Address   : 14b7.f80e.3ee4
Type          : Primary
Direction    : Upstream
Current State : Active
Rate Limit Delayed Grants : 0
Rate Limit Dropped Grants : 0
Current Throughput : 16017517 bits/sec,2010 packets/sec
US Bonded     : YES
Upstream Bonding Group : UBG-1
Sid Cluster   : SC-0, Sid [ 7 7 7 7 ]
Sid Cluster   : SC-1, Sid [ 11 11 11 11 ]
Upstream PCH : 12    13    14    15
Segments Valid : 10926917
Segments Discarded : 0
Segments Lost  : 0
<snip>
Sid           : 7
Request polls issued : 0
BWReqs {Cont,Pigg,RPoll,Other} : 189704, 10753203, 0, 0
Grants issued : 301850
Packets received : 137439110
Bytes received  : 67873270485
Queue-indicator bit statistics : 0 set, 0 granted
Good Codewords rx : 30964862
```

UGS flow numbers

```
cBR8-01#sh cable admission-control int c2/0/1 up
Interface Cable2/0/1
Upstream # 0

Upstream Bit Rate (bits per second) = 30720000
Sched Table Rsv-state: Grants 0, Reqpolls 0
Sched Table Adm-state: Grants 0, Reqpolls 19, Util 0%
UGS : 11 SIDs, Reservation-level in bps 959365
UGS-AD : 0 SIDs, Reservation-level in bps 0
RTPS : 0 SIDs, Reservation-level in bps 0
NRTPS : 19 SIDs, Reservation-level in bps 318155
BE : 72 SIDs, Reservation-level in bps 0
Maximum AC reservable bandwidth is not configure
```

Two US SID Clusters

Per US sid numbers

NRTPS flow (Voice Signaling) numbers

2.b - Upstream Performance Verification

```
cBR8-01#sh int cable 2/0/1 mac-scheduler 1
DOCSIS 1.1 MAC scheduler for Cable2/0/1/U1 : rate 130720000
wfq:None
us_balance:ON
dpon_mode:OFF
fairness:OFF
Queue[Rng Polls] flows 0
Queue[CIR Grants] flows 0
Queue[BE(07) Grants] flows 0
Queue[BE(06) Grants] flows 0
<snip>
Queue[BE(00) Grants] flows 0
Req Slots 2056707696, Req/Data Slots 3567181
Init Mtn Slots 30204447, Stn Mtn Slots 68256
Short Grant Slots 0, Long Grant Slots 0
Adv Phy Short Grant Slots 159, Adv Phy Long Grant Slots 206682
Adv Phy UGS Grant Slots 220
Avg upstream channel utilization : 25%
Avg percent contention slots : 73%
Avg percent initial ranging slots : 1%
Avg percent minislots lost on late MAPs : 0%
MAP TSS: lch_state 10, init_retries 0
         late_initial_maps 0, late_ucd_maps 0
         mac-phy tss errors 0, missed ccc 0
```

```
cBR8-01#sh int cable 2/0/1 up bonding-
group
Cable2/0/1: Upstream Bonding Group 1
243836 packets input, 88930550 octets
input
Segments: 237793 valid, 0 discarded, 0
lost
Reserved Bandwidth Max : 0 bits/sec
Reserved Bandwidth      : 0 bits/sec
Available Bandwidth     : 122880000
bits/sec
Total Service Flows On This Bondir
Group: 116
```

**Bonding Group BW
Stats**

**No Lost
Segments**

**US channel
utilization**

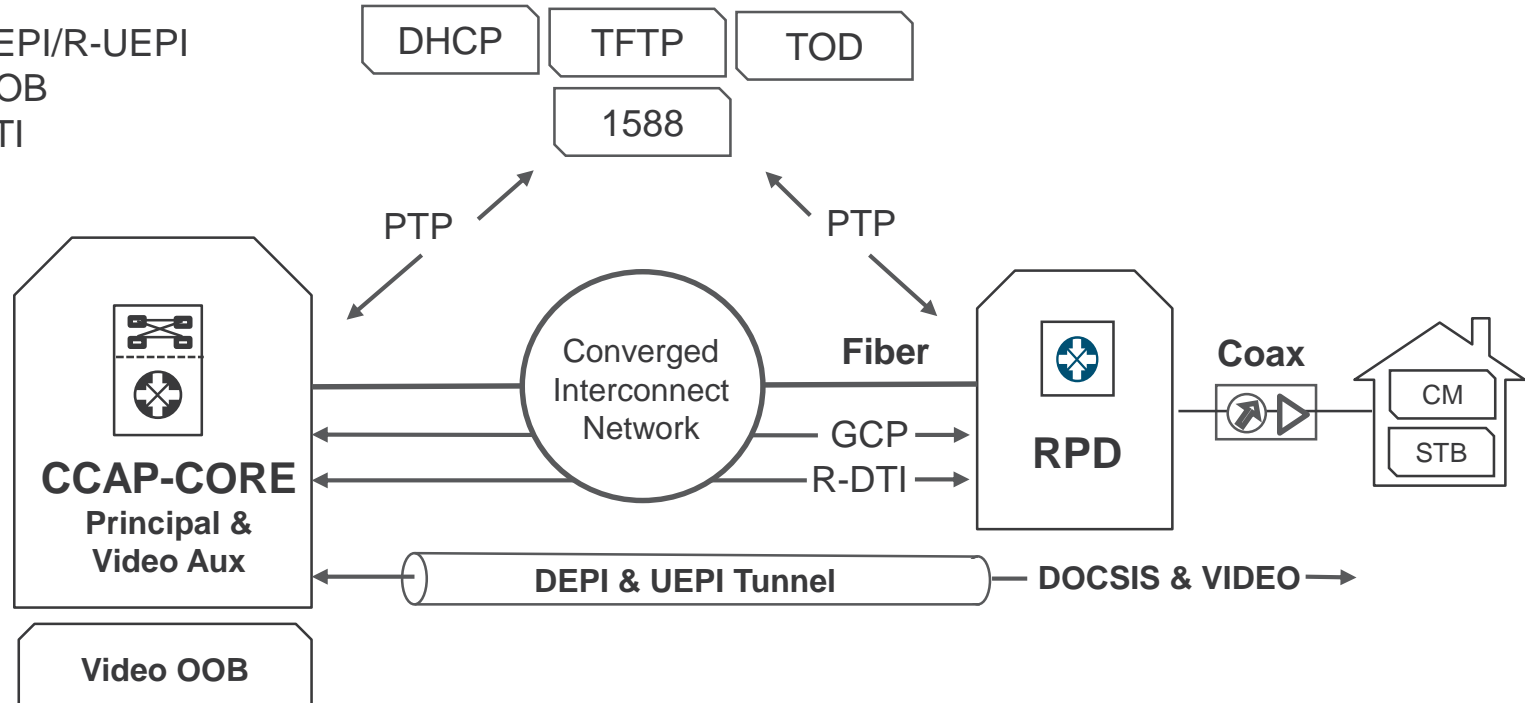
Troubleshooting cBR-8 Remote PHY Services

Remote PHY Troubleshooting Agenda

- Architecture
- Configuration
- Remote PHY Device
- PTP / Precision Timing Protocol
- GCP / Generic Control Protocol
- L2TP / DEPI and UEPI
- Video

Architecture Overview

- Complies with CableLabs' MHA v2 standards:
 - GCP
 - R-DEPI/R-UEPI
 - R-OOB
 - R-DTI



Configuration Overview

1. Hardware & Software Requirements
2. Configuration Reference
3. Configuration Validation
 - a. Downstream and Upstream Controller(s)
 - b. RPD
 - c. Interface Cable & Fiber Node(s)
 - d. Controller Profile(s)

1 Hardware & Software Requirements

- Remote PHY Support

Part ID	Component
CBR-CCAP-LC-40G-R	CCAP-CORE, Cable LC
CBR-DPIC-8X10G	CCAP-CORE, DPIC
RPD-1x2	RPD

IOS-XE Software	Feature
16.5 Everest & Later	R-PHY Support
16.5(1r)S	SUP ROMMON
2011.03.18	Cable Linecard ROMMON

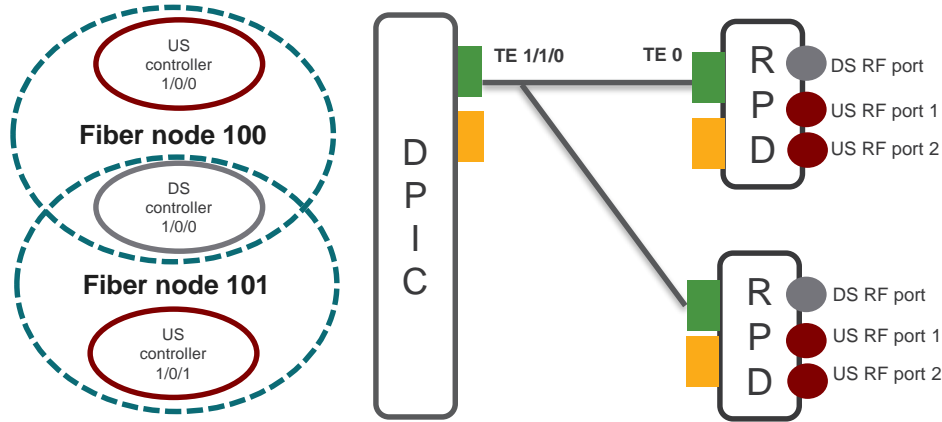
```
cBR-8# show run | include card
card 0/0 cBR-CCAP-LC-40G r-phy
card 2/0 cBR-CCAP-LC-40G r-phy
```

```
cBR8-01# show inventory
NAME: "clc 0", DESCR: "Cisco cBR CCAP Line Card"
PID: CBR-CCAP-LC-40G , VID: V01 , SN: CAT1919E1RR
NAME: "CLC Downstream PHY Module 0/0", DESCR: "Cable PHY Module"
NAME: "ATO clc 2", DESCR: "Cisco cBR CCAP Line Card"
PID: CBR-CCAP-LC-40G-R , VID: V01 , SN: CAT2040E03T
NAME: "clc 2", DESCR: "Cisco cBR CCAP Line Card"
PID: CBR-CCAP-LC-40G-R , VID: V01 , SN: CAT2040E03T
NAME: "digi-pic 2/1", DESCR: "Cisco cBR CCAP Line Card Digital PIC"
PID: CBR-DPIC-8X10G , VID: V01 , SN: CAT2113E003
```

```
cBR8-01# show platform
Chassis type: CBR-8-CCAP-CHASS
Slot      Type                State             Insert time (ago)
-----
0         CBR-CCAP-LC-40G     ok                2w4d
0/1      CBR-DPIC-8X10G     ok                2w4d
2         CBR-CCAP-LC-40G-R  ok                2w4d
2/1      CBR-DPIC-8X10G     ok                1w0d
SUP0     CBR-CCAP-SUP-160G  inserted         2w4d

Slot      CPLD Version        Rommon Version
-----
0         00000025           2011.03.18
2         00000025           2011.03.18
SUP0     16052011           16.5(1r)S
```

2 Configuration Reference



```

cable rpd NODE1-RTP
  identifier aaaa.aaaa.aa01
  core-interface Te1/1/0
  principal
  rpd-ds 0 downstream-cable 1/0/0 profile 30
  rpd-us 0 upstream-cable 1/0/0 profile 1

cable rpd NODE2-RTP
  identifier aaaa.aaaa.aa02
  core-interface Te1/1/0
  principal
  rpd-ds 0 downstream-cable 1/0/0 profile 30
  rpd-us 0 upstream-cable 1/0/1 profile 1
  
```

```

cable fiber-node 100
  downstream Downstream-Cable 1/0/0
  upstream Upstream-Cable 1/0/0

cable fiber-node 101
  downstream Downstream-Cable 1/0/0
  upstream Upstream-Cable 1/0/1
  
```

```

cable downstream controller-profile 30
  rf-chan 0 31
  type DOCSIS
  frequency 405000000
  rf-output NORMAL
  qam-profile 1
  docsis-channel-id 1
  rf-chan 32 39
  type VIDEO SYNC
  frequency 603000000
  rf-output NORMAL
  qam-profile 5
  
```

```

cable upstream controller-profile 1
  us-channel 0 channel-width 6400000 6400000
  us-channel 0 docsis-mode atdma
  us-channel 0 equalization-coefficient
  us-channel 0 frequency 17500000
  us-channel 0 minislot-size 2
  us-channel 0 modulation-profile 224
  no us-channel 0 shutdown

...

  us-channel 3 channel-width 6400000 6400000
  us-channel 3 docsis-mode atdma
  us-channel 3 modulation-profile 224
  no us-channel 3 shutdown
  
```

```

interface Wideband-Cable1/0/0:0
  cable bundle 1
  cable rf-channels channel-list 0-31 bandwidth-percent 1
  
```

3a DS and US Controllers

- cable downstream controller-profile *number*
- cable upstream controller-profile *number*

Downstream Profile	<pre>cable downstream controller-profile 30 multicast-pool 1 rf-chan 0 31 type DOCSIS frequency 40500000 rf-output NORMAL qam-profile 1 docsis-channel-id 1 rf-chan 33 39 type VIDEO SYNC frequency 60300000 rf-output NORMAL qam-profile 5</pre>
Multicast Pool (Optional)	
RF Channel Range	
Type	
Frequency	
RF-Output	
QAM Profile	
Shutdown	
Cable DEPI Multicast pool <i>id</i>	<pre>cable depi multicast pool 1 ip address 225.225.225.0 255.255.255.0</pre>
Power Profile (future release)	

*Base channel power and adjust moved to cable rpd configuration

Upstream Profile
US-channel(s) / US Channel Width
DOCSIS Mode
Pre-Equalization
Frequency
Modulation Profile
Minislot Size
Shutdown

```
cable upstream controller-profile 1
us-channel 0 channel-width 6400000 6400000
us-channel 0 docsis-mode atdma
us-channel 0 equalization-coefficient
us-channel 0 frequency 17500000
us-channel 0 minislot-size 2
us-channel 0 modulation-profile 224
no us-channel 0 shutdown
...
us-channel 3 channel-width 6400000 6400000
us-channel 3 docsis-mode atdma
us-channel 3 equalization-coefficient
us-channel 3 frequency 37500000
us-channel 3 minislot-size 2
us-channel 3 modulation-profile 224
no us-channel 3 shutdown
```

3b Remote PHY Device

- **cable rpd *name***

Parameter	Purpose
Identifier	Mac-address of the RPD
Core interface	Interface of the DPIC TenGig
Principal & Auxiliary	Each RPD must have exactly one Principal
RPD-DS	Downstream-Cable Controller + Profile
RPD-US	Upstream-Cable Controller + Profile
RPD Base Power	Set the base power (recommend leave default)
DLM	DEPI Latency Management
R-DTI	Timing
RPD Event Profile	GCP Event Reporting

```
cable rpd P2Shelf_RTP
description P2 1RU in AS Lab RTP
identifier 0004.9f33.0449
core-interface Te1/1/0
principal
  rpd-ds 0 downstream-cable 1/0/0 profile 30
  rpd-us 0 upstream-cable 1/0/0 profile 1
  network-delay dlm 10
  core-interface Te1/1/6
    rpd-ds 0 downstream-cable 1/0/31 profile 40
  r-dti 1
  rpd-event profile 5
```

Pitfalls

controller profile(s)	Cannot change an specific instantiation of the profile without entire editing profile
	Removing last downstream-cable controller from RPD requires removing all in-use channel(s) – .e.g Video Binding

3c Interface Cable & downstream-Cable, Fiber Node

- **interface cable** *slot/subslot/port*
- **interface downstream-cable** *slot/subslot/port.channel*
- **cable fiber node** *number*

Parameter	Purpose
Primary interface DS Cable	For each Primary RF -> Interface DC
	Downstream-Cable for RPHY
Downstream-Cable Controller	Forwarding controller
Upstream-Cable Controller	Return controller
Upstream Bonding Group(s)	Define USBG(s)

Parameter	Purpose
Bundle	(Inherited) Associates Primary RF to L3
RF-Bandwidth Percent	ACFE – Default 1%

```
interface Cable1/0/0
  downstream Downstream-Cable 1/0/0 rf-channel 0
  downstream Downstream-Cable 1/0/0 rf-channel 4
  downstream Downstream-Cable 1/0/0 rf-channel 8
  downstream Downstream-Cable 1/0/0 rf-channel 12
  downstream Downstream-Cable 1/0/0 rf-channel 16
  downstream Downstream-Cable 1/0/0 rf-channel 24
  upstream 0 Upstream-Cable 1/0/0 us-channel 0
  upstream 1 Upstream-Cable 1/0/0 us-channel 1
  upstream 2 Upstream-Cable 1/0/0 us-channel 2
  upstream 3 Upstream-Cable 1/0/0 us-channel 3
  cable bundle 1
```

```
interface Downstream-Cable1/0/0:0
  cable bundle 1
  rf-bandwidth-percent 1

interface Downstream-Cable1/0/0:3
  cable bundle 1
  rf-bandwidth-percent 1
```

```
cable fiber-node 100
  downstream Downstream-Cable 1/0/0
  upstream Upstream-Cable 1/0/0

cable fiber-node 101
  downstream Downstream-Cable 1/0/0
  upstream Upstream-Cable 1/0/1
```

3d Downstream Controller Profiles

- **show cable downstream controller-profile** *number*

Parameter	What to look for ...
Being Used By	Expected Controllers
Admin State	UP
OFDM Spectrum	1 or more if doing OFDM D3.1
Max Carrier	AS expected / Affects power
DS Splitting	Yes: if Overlay & Mcast
Multicast Pool ID	ID: if Overlay & Mcast
OFDM Exclusion Band	As configured
Configured Channels	As configured
Admin	UP
Frequency	As configured
Type	DOCSIS VIDEO SYNC or ASYNC
Annex/Mod/Profile	B / 256

```

cBR8-01# show cable downstream controller-profile 30
Downstream controller-profile 30 is being used by controller Downstream-Cable:
1/0/0, 1/0/5, 2/0/0, 2/0/5
Admin: UP
MaxOfdmSpectrum: 0
MaxCarrier: 158
Mode: normal
Frequency profile: unconfigured
DS Splitting: Yes
Multicast Pool ID: 1
OFDM frequency exclusion bands: None

Configured RF Channels:
Chan Admin Frequency Type Annex Mod srate Qam-profile dcid output
0 UP 405000000 DOCSIS B 256 5361 1 1 NORMAL
1 UP 411000000 DOCSIS B 256 5361 1 2 NORMAL
...
31 UP 591000000 DOCSIS B 256 5361 1 32 NORMAL
...
39 UP 639000000 VIDEO-SYNC B 256 5361 5 - NORMAL
    
```

3d Upstream Controller Profiles

- **show cable upstream controller-profile** *number*

Parameter	What to look for ...
Being Used By	Expected range of controllers
OFDMA Exclusion Unused	Exclusion = No D3.1 Carrier Unused = Still send pilots
Upstream Channel	For each upstream channel
Channel Width	As configured
DOCSIS Mode	As configured, (Mix-Mode, ATDMA, or OFDMA)
Frequency	As configured
Modulation Profile	As configured
Shutdown	False

```
cBR8-01# show cable upstream controller-profile 1
Upstream controller-profile 1 is being used by controller Upstream-
Cable:
1/0/5, 1/0/0, 1/0/1
  Controller Upstream-Cable
    def-phy-burst           : 0
    ofdma-frequency-exclusion-band :
    ofdma-frequency-unused-band  :
    spectrum-group         :
  Upstream-channel 0
    chan-class-id           : 0x0
    channel-width           : 6400000 6400000
    docsis-mode             : atdma
    equalization-coefficient : TRUE
    frequency               : 17500000
    hop-priority            : frequency modulation channel-wide
    maintain-psd            : OFF
    max-logical-chans       : 1
    minislot-size          : 2
    modulation-profile       : 224
    power-level             : 0
    rng-holdoff             : 0x0
    shutdown                : FALSE
    specsvl error-adaptive-profile : 1
    spectrum-group          :
    threshold cnr-profiles   : 25 13
```

Remote PHY Device

1. RPD State Validation from cBR-8
2. RPD Provisioning Process
3. RPD Event Logging from cBR-8
4. RPD Validation
 - a. Access
 - b. TOD, Dot1x, DHCP on RPD
5. RPD CM and MAC-Domain associations from cBR-8
 - a. MD Association
 - b. Cable Modem Association

1 RPD State Validation from cBR-8

- show cable rpd

Parameter	What to look for...
RPD even present?	Check RPD: DHCP, Dot1x, TOD
MAC Address	RPD's MAC Address
IP Address	RPD's DHCP Assigned IP
Interface	DPIC Tengig link
State	Online
	Init (Auth, GCP, Clock, L2TP)
Role	Offline
	Pri – Principal / One per RPD
High Availability	Aux – Auxiliary: Video, DS Split, OOB
	Sby – Standby (lcha-cores)
Name	Configured name

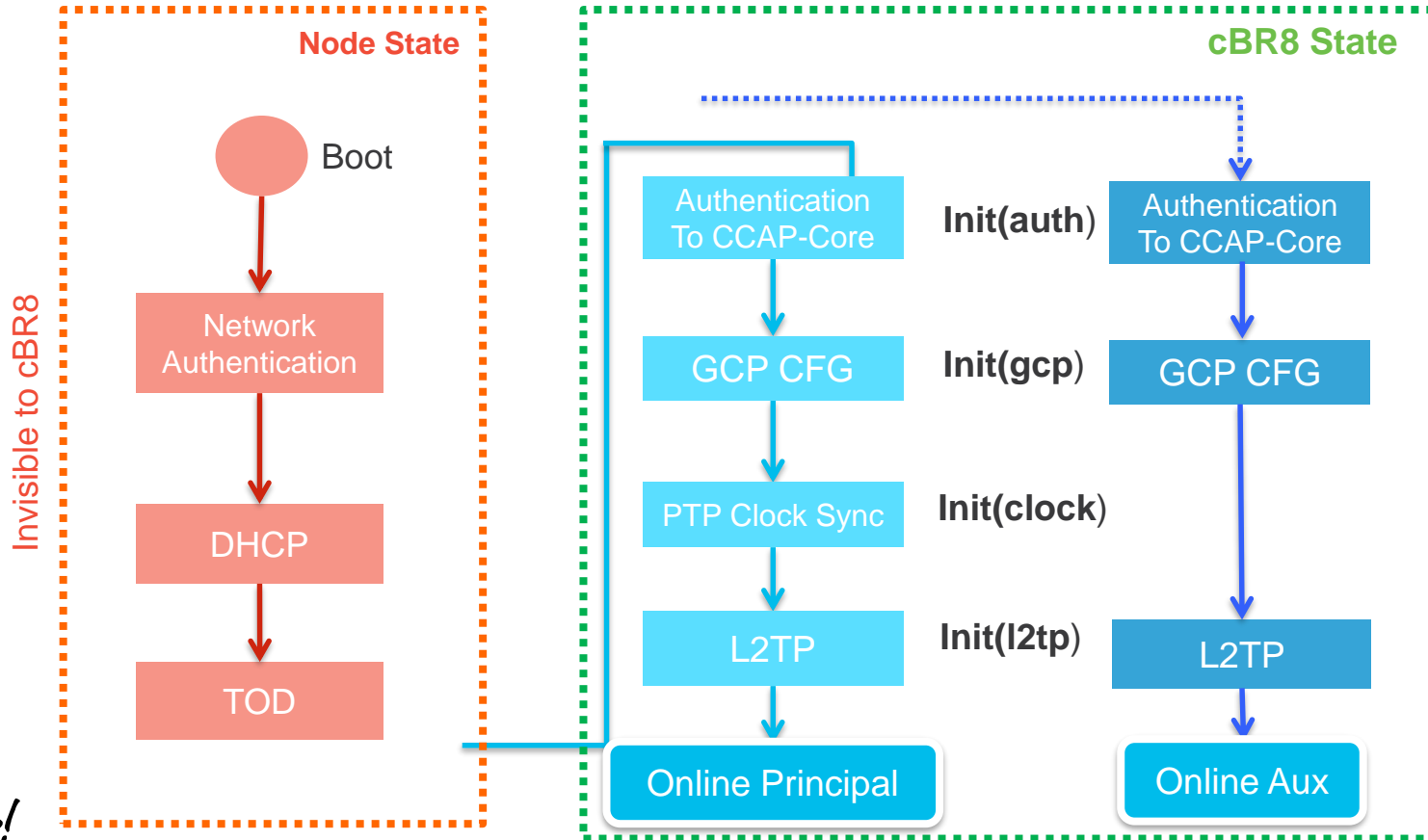
```

cBR8-01# show cable rpd
MAC Address      IP Address      I/F      State  Role HA  Name
0004.9f33.0449  13.52.0.3      Te1/1/0  online Pri  Act  P2Shelf_RTP
0004.9f33.0449  13.52.0.3      Te1/1/6  online Aux  Act  P2Shelf_RTP
badb.ad13.1452  13.52.0.19     Te1/1/0  online Pri  Act  GS7K_RTP
badb.ad13.1452  13.52.0.19     Te1/1/6  online Aux  Act  GS7K_RTP
badb.ad13.1476  10.90.148.232  Te1/1/2  online Pri  Act  GS7K-LWR
    
```

```

cBR8-01# show cable rpd lcha-cores
MAC Address      IP Address      I/F      State  Role HA  Name
0004.9f33.0449  13.52.0.3      Te0/1/0  online NA  Sby  P2Shelf_RTP
0004.9f33.0449  13.52.0.3      Te1/1/0  online Pri  Act  P2Shelf_RTP
0004.9f33.0449  13.52.0.3      Te0/1/6  online NA  Sby  P2Shelf_RTP
0004.9f33.0449  13.52.0.3      Te1/1/6  online Aux  Act  P2Shelf_RTP
badb.ad13.1452  13.52.0.19     Te0/1/0  online NA  Sby  GS7K_RTP
badb.ad13.1452  13.52.0.19     Te1/1/0  online Pri  Act  GS7K_RTP
badb.ad13.1452  13.52.0.19     Te0/1/6  online NA  Sby  GS7K_RTP
badb.ad13.1452  13.52.0.19     Te1/1/6  online Aux  Act  GS7K_RTP
badb.ad13.1476  10.90.148.232  Te0/1/2  online NA  Sby  GS7K-LWR
badb.ad13.1476  10.90.148.232  Te1/1/2  online Pri  Act  GS7K-LWR
    
```

2 RPD Provisioning Process



3 RPD Event Logging from cBR-8

- **show cable rpd mac-address tengig slot/subslot/0 log**
- **show cable rpd mac-address event**

RPD States	
1	Offline
2	Init(auth)
3	Init(gcp)
4	Init(clksync)
5	Init(l2tp)
6	Online

```
cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 log
```

RPD ID	I/F	Severity	Time	LOG INFORMATION
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.869	RPD badb.ad13.1452 CoreTe 1/1/0 change MASTER STATE from offline to init(auth)
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.869	RPD badb.ad13.1452 CoreTe 1/1/0 change MASTER STATE from init(auth) to init(gcp)
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.869	RPD badb.ad13.1452 CoreTe 1/1/0 change GCP STATE from offline to init
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.950	RPD badb.ad13.1452 CoreTe 1/1/0 change GCP STATE from init to nego
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.972	RPD badb.ad13.1452 CoreTe 1/1/0 change GCP STATE from nego to nego
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:43.973	RPD badb.ad13.1452 CoreTe 1/1/0 change GCP STATE from nego to bulksync_cfg
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:45.159	RPD badb.ad13.1452 CoreTe 1/1/0 change GCP STATE from bulksync_cfg to ready
badb.ad13.1452	Tel1/1/0	DEBUG	13:04:45.159	RPD badb.ad13.1452 CoreTe 1/1/0 change MASTER STATE from init(gcp) to init(clksync)
badb.ad13.1452	Tel1/1/0	DEBUG	13:08:14.329	RPD badb.ad13.1452 CoreTe 1/1/0 change MASTER STATE from init(clksync) to init(l2tp)
badb.ad13.1452	Tel1/1/0	DEBUG	13:08:15.810	RPD badb.ad13.1452 CoreTe 1/1/0 change MASTER STATE from init(l2tp) to online

```
cBR8-01# show cable rpd badb.ad13.1452 event
```

RPD	EventId	Level	Count	LastTime	Message
badb.ad13.1452	66070204	Error	1	May17 15:35:47	GCP Connection Failure CCAP-IP=13.13.0.218;RPD-ID=badb.ad13.1452;
badb.ad13.1452	2148074241	Error	1	May17 15:35:48	Session failed:closed by core side, @SLAVE: 13.52.0.19:None --> 13.13.0.218:8190;RPD-ID=badb.ad13.1452;
badb.ad13.1452	66070204	Error	1	May17 15:35:49	GCP Connection Failure CCAP-IP=13.13.0.218;RPD-ID=badb.ad13.1452;

4a RPD Mac-Domain Association

- **show cable rpd *mac-address* md-association**
- **show controller downstream-cable *slot/sub/port rf-channel group-list***
- **show cable modem *mac verbose | inc RP***

```

cBR8-01# show cable rpd badb.ad13.1452 md-association
RPD ID: badb.ad13.1452
RPD Principal Core Tel/1/0:
  DS 0 controller: 1/0/0 (profile 30, DOCSIS + VIDEO)
  US 0 controller: 1/0/0 (profile 1, DOCSIS)
  US 1 controller: NA
  Mac Domain: Ca1/0/0
RPD Auxiliary Core Tel/1/6:
  DS 0 controller: 1/0/31 (profile 40, VIDEO)
  US 0 controller: NA
  US 1 controller: NA
  Mac Domain: NA
    
```

Parameter	What to look for...
Principal Core	Correct TenGig
DS Controller	Expected controller
	Expected profile ID
	Type(s)
US Controller	(same)
MAC Domain	Expected Cable Intf
Auxiliary Core	US : NA, MAC-Domain: NA

```

cBR8-01# show controller downstream-Cable 1/0/0 rf-channel 0-63
Chan State Admin Frequency Type Annex Mod srate Interleaver dcid output
0 UP UP 405000000 DOCSIS B 256 5361 I32-J4 1 NORMAL
30 UP UP 585000000 DOCSIS B 256 5361 I32-J4 31 NORMAL
31 UP UP 591000000 DOCSIS B 256 5361 I32-J4 32 NORMAL
32 UP UP 603000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
39 UP UP 645000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
    
```

```

cBR8-01# show controller downstream-Cable 1/0/31 rf-channel 0-63
Chan State Admin Frequency Type Annex Mod srate Interleaver dcid output
40 UP UP 597000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
41 UP UP 651000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
47 UP UP 687000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
    
```

```

cBR8-01# scm 1457.ab13.fbbe verbose | i RP
RPD ID : badb.ad13.1452
    
```


5b RPD DHCP, TOD, and Dot1x

- show dhcp
- show tod
- show dot1x detail

Parameter	What to look for...
Interface	vbh0
IP Address	As expected
Mask	As expected
Time Servers	As expected
CCAPCores	cBR8 DPIC IP
Time Servers	As expected

```
R-PHY# show dhcp
Interface      IP-Address      Subnet-Mask
vbh0           13.52.0.19      255.255.255.240

Details:
-----
Interface:      vbh0
TimeServers:    172.18.98.116, 172.18.98.117
TimeOffset:     -18000
LogServers:     172.18.98.57, 172.18.98.59
CCAPCores:     13.13.0.226, 13.13.0.198
```

```
R-PHY# show tod
Server          TimeOffset      Time              Status
172.18.98.116, 172.18.98.117  -18000          2017 May 18 06:57:01  OK
```

```
R-PHY# show dot1x detail
Interface      Core-id          EAP_Received      Status
vbh0           CORE-586853802  False              UP
bssid=01:80:c2:00:00:03
freq=0
ssid=
id=0
mode=station
pairwise_cipher=NONE
group_cipher=NONE
key_mgmt=IEEE 802.1X (no WPA)
wpa_state=ASSOCIATED
ip_address=13.52.0.19
address=ba:db:ad:13:14:52
Supplicant PAE state=HELD
suppPortStatus=Unauthorized
EAP state=FAILURE
uuid=e9432baa-15c6-5a12-8976-d505ba50cd25
```

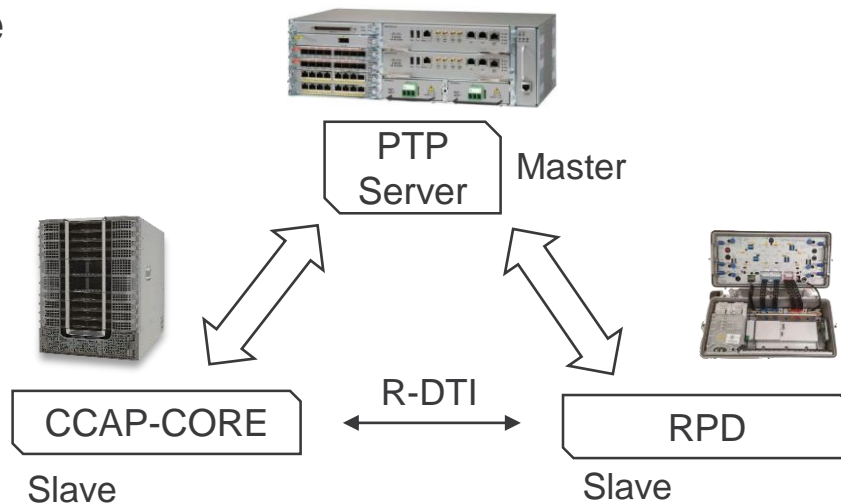
Precision Timing Protocol & GCP

1. Overview PTP
2. Configuration of PTP
3. PTP Validation on cBR-8
4. PTP Validation on RPD
5. Overview GCP
6. GCP Validation on cBR-8

1 Precision Timing Protocol Overview

- Provides timing sync between CCAP-CORE and RPD
- PTP implements IEEE1588
- No need for DTI server next to device

Checklist	What to look for ...
IP Connectivity	PTP Master to CCAP-CORE
	PTP Master to RPD
	RPD and CCAP-CORE
Configuration	R-DTI Configurations on cBR8
	RPD should obtain PTP parameters from cBR8
	Only one Ordinary Domain



2 Validate Configuration

- Precision Timing Protocol

Parameter	Purpose
IP reachability	cBR8 must be able to reach clock source IP
PTP Clock Domain	Define your PTP parameters use by R-DTI
Clock-Port	Slave clock, transport, source
Transport	Specify IPv4 / Unicast / Source Intf
Clock source	Match to master 1588 interface
PTP R-DTI {0-64}	Defines the R-DTI for RPD
PTP Domain {0-127}	Associates R-DTI to domain parameters

Pitfalls

Transport	IPv4 only , no Port-Channel(s), support coming
R-DTI Config	Requires reboot of RPD to take effect
PTP Source	Can only use SUP-PIC TE 4/1/x and 5/1/x

```
interface Loopback0
 ip address 13.10.0.207 255.255.255.255
```

```
ip route 10.225.197.254 255.255.255.255
TenGigabitEthernet4/1/7 13.13.0.210
```

```
ptp clock ordinary domain 0
 servo tracking-type R-DTI
 clock-port slave-from-903 slave
 delay-req interval -4
 sync interval -5
 sync one-step
 transport ipv4 unicast interface Lo0 negotiation
 clock source 10.225.197.254
```

```
ptp r-dti 1
 ptp-domain 0
 clock-port 1
 clock source ip 10.225.197.254
```

3 Validate Clock on cBR-8

- show ptp clock running [domain 0]

Parameter	What to look for ...
Clock State	PHASE_ALIGNED
Role	Slave
Port State	Listening
PTP Master	As configured (not alternate)
Packets In & Out	Incrementing
Errors In & Out	Stable or 0

```

cBR8-01# show ptp clock running domain 0

                PTP Ordinary Clock [Domain 0]
  State          Ports          Pkts sent      Pkts rcvd      Redundancy Mode
  PHASE_ALIGNED  1              35884823       108757275      Hot standby

PORT SUMMARY

Name          Tx Mode   Role    Transport   State      Sessions   PTP Master
slave-from-903 unicast  slave   Lo0         Listening    1          10.225.197.254

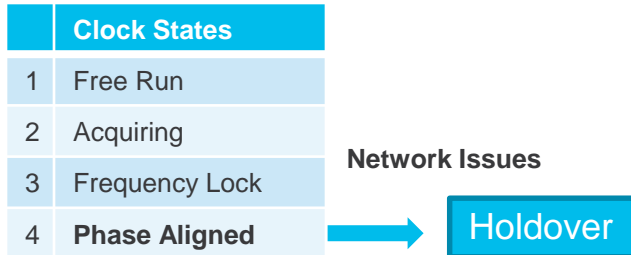
                SESSION INFORMATION
slave-from-903 [Lo0] [Sessions 1]
Peer addr      Pkts in   Pkts out   In Errs    Out Errs
10.225.197.254 108760134 35885432   0           0
    
```



```

...

                SESSION INFORMATION
slave-from-903 [Lo0] [Sessions 1]
Peer addr      Pkts in   Pkts out   In Errs    Out Errs
10.225.197.254 108760185 35885783   0           0
    
```



4 Validate Clock on RPD

- show ptp clock 0 config
- show ptp clock 0 state

Parameter	What to look for ...
APR State	PHASE_LOCK
Domain/Mode	Slave
Master IP	Server IP
Stream State	PHASE_LOCK

	Clock States
1	Ref Failed
2	Acquiring
3	Frequency Lock
4	Phase Lock

Network Issues

→ Holdover

```
R-PHY# show ptp clock 0 state
apr state      : PHASE_LOCK
clock state    : SUB_SYNC
current tod    : 3595870      Wed Feb 11 14:51:10 1970
active stream  : 0
==stream 0    :
  port id     : 0
  master ip   : 10.225.197.254
  stream state : PHASE_LOCK
Master offset : 659
Path delay   : -4022
Forward delay : -3919
Reverse delay : -4125
Freq offset  : -82699
1Hz offset   : 389

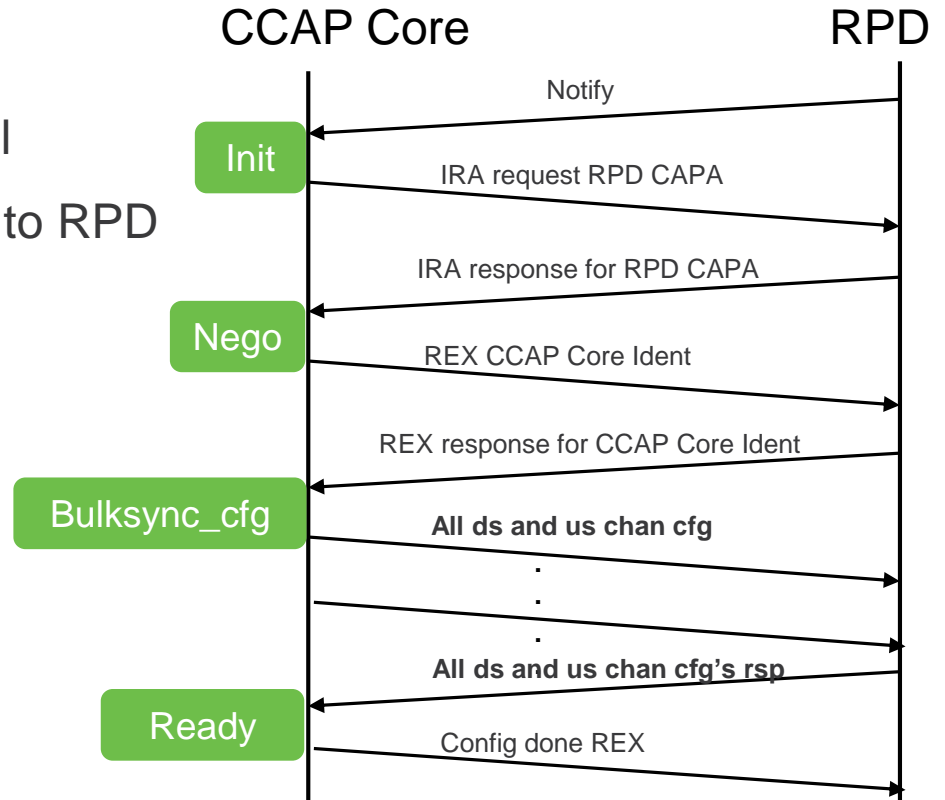
R-PHY# show ptp clock 0 config
Domain/Mode   : 0/OC_SLAVE
Priority 1/2/local : 128/255/128
Profile       : 001b19000100-000000 E2E
Total Ports/Streams : 1 /1
--PTP Port 1, Enet Port 1 ----
Port local Address :13.52.0.19
Unicast Duration :300 Sync Interval : -4
Announce Interval : 0 Timeout : 11
Delay-Req Intreval : -4 Pdelay-req : -4
Priority local :128 COS: 6 DSCP: 47
==Stream 0 : Port 1 Master IP: 10.225.197.254
```

5 GCP Overview

- Generic Control Plane Protocol
- RCP Remote PHY Control Protocol
- Used to send/update configuration to RPD
- Used to report events from RPD

GCP Negotiation Kickoff	
1	cBR-8 configured with RPD Identifier
2	RPD knows CCAP-CORE IP from DHCP
3	cBR8 Receives Notify Msg from RPD

Conditions to trigger GCP Message	
1	DS/US Controller Profile Change
2	Add DS/US Controller
3	Delete DS/US Controller
4	clear cable rpd mac reset
5	Remove RPD – “no cable rpd”



6 Validate GCP Sessions on cBR-8

- `show cable rpd mac-address tengig slot/subslot/0 { gcp-state | gcp-session | gcp-transaction }`

Parameter	What to look for...
State	Ready
	Init / Nego / bulkcfg_sync
RPD Address	RPD IP
Session State	Active
Packet Statistics	RX and TX incrementing
	RX and TX dropped holding
Message Statistics	RX and TX incrementing

	State
1	Init
2	Nego
3	Bulk_sync
4	Ready

```
cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 gcp-state
MAC Address      IP Address      I/F      State      Role HA  Name
badb.ad13.1452  13.52.0.19     Tel1/1/0  ready      Pri  Act  GS7K_RTP
```

```
cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 gcp-session
GCP Session ID : 12
Core Address   : 13.13.0.226:8190
RPD Address    : 13.52.0.19:56322
Next Hop MAC   : 008A.962F.C028
Session State  : Active
Packet Statistics:
=====
Rx             : 37666
Tx             : 37275
Rx Dropped    : 0
Tx Dropped    : 0
Message Statistics:
=====
Rx             : 43468
Tx             : 43088
```

```
cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 gcp-transaction
RPD ID          I/F          TRANS ID     GCP MSG TYPE          RCP MSG TYPE          TIMESTAMP
-----
badb.ad13.1452  Te1/1/0     25586       GCP_MSG_ID_EDS_RSP    TYPE_REX              2017-05-30 17:01:55.327
badb.ad13.1452  Te1/1/0     25586       GCP_MSG_ID_EDS        TYPE_REX              2017-05-30 17:01:55.305
badb.ad13.1452  Te1/1/0     25585       GCP_MSG_ID_EDS_RSP    TYPE_REX              2017-05-30 17:01:54.926
badb.ad13.1452  Te1/1/0     25585       GCP_MSG_ID_EDS        TYPE_REX              2017-05-30 17:01:54.905
...
```

L2TP DEPI and UEPI

- Validate DEPI & UEPI on cBR-8
- Validate DEPI & UEPI on RPD

57 = 40 DS SC-QAM + 1 OFDM
+ (4 x 4 US SC-QAM)

Validating DEPI and UEPI on cBR-8

- **show cable rpd mac-address tengig slot/subslot/0 depi [tunnel | session]**

Parameter	What to look for ...
State	Est - Established
	Error State Tunnel – wsc(rp/rq)
Remote	Device - Matches MAC of RPD
	IP – Matches IP of RPD
Session Count	Sum DS Channels
	Sum USx4 Channels
Pseudowire	Downstream or Upstream + Ctrlr + Ch
	M - MAP / D- DATA / R – RngReq / S - SpecMgmt
Last Change	Not recent
Type	P – Primary
Mode	PSP for DOCSIS
	MPT for Video
Remote State	UP

```

cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 depi tunnel
LocTunID   RemTunID   Remote Device  State  Remote Address  Sessn L2TP Class
Count
338004174  4141291000 badb.ad13.1452 est    13.52.0.19      57     rphy-l2tp-gl...

cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 depi session
LocID      RemID      Pseudowire    State  Last Chg  Uniq ID  Type  Mode  RemSt
0x00012027 0x80002028 DS1/0/0:38    est    04:46:15 698     P     MPT  UP
0x0001200B 0x8000200C DS1/0/0:10    est    04:46:15 944     P     PSP  UP
0x00012008 0x80002009 DS1/0/0:7     est    04:46:15 692     P     PSP  UP
0x41040014 0x00000B01 US1/0/0:1 (R) est    04:46:15 977     P     PSP  UP
0x00012002 0x80002003 DS1/0/0:1     est    04:46:15 738     P     PSP  UP
0x41040010 0x00000B00 US1/0/0:0 (R) est    04:46:15 703     P     PSP  UP
0x41000014 0x00000D01 US1/0/0:1 (M) est    04:46:15 705     P     PSP  UP
0x00012021 0x80002022 DS1/0/0:32    est    04:46:15 966     P     MPT  UP
0x0001201F 0x80002020 DS1/0/0:30    est    04:46:15 964     P     PSP  UP

```

Type	
MPT	DOCSIS MPEG Transport for Video
PSP	Multichannel Packet Stream Protocol for Downstream
	Legacy Packet Stream Protocol for Upstream

Validating DEPI and UEPI on cBR-8

- **show controller downstream-cable slot/sub/port counter rf-channel**

Parameter	What to look for...
User Mbps	Non-zero
MAP/UCD	Incrementing on Primary DS
Packets TX	Incrementing between caps

Sync = 0

RPD generates SYNC

```
cBR8-01# show controller downstream-Cable 1/0/0 count rf-channel
```

Controller	RF Chan	RF chan type	MPEG/DEPI Packets Tx	MPEG/DEPI pps	MPEG/DEPI bytes	MPEG/DEPI bps	MPEG/DEPI Mbps	Sync Packets Tx	MAP/UCD Packets Tx	User Mbps
1/0/0	0	DOCSIS	391416788	3943	30514019112	2528233	02.52	0	391451923	00.00
1/0/0	1	DOCSIS	391410058	3942	30513032210	2528870	02.52	0	391123398	00.00
1/0/0	2	DOCSIS	74635	0	3121762	152	00.00	0	4	00.00
1/0/0	3	DOCSIS	75272	0	3192293	182	00.00	0	4	00.00
1/0/0	4				30514290014	2527130	02.52	0	391349092	00.00
1/0/0	5				30511172180	2529344	02.52	0	391123369	00.00
1/0/0	6	DOCSIS	74771	0	3135486	213	00.00	0	4	00.00
1/0/0	7	DOCSIS	75234	0	3186646	182	00.00	0	4	00.00
1/0/0	8	DOCSIS	398144928	3943	30511174512	2524532	02.52	0	381771208	00.00
1/0/0	9	DOCSIS	391343421	3942	30504926256	2529289	02.52	0	391121339	00.00
1/0/0	10	DOCSIS	76681	0	3352010	243	00.00	0	4	00.00
...										
1/0/0	31	DOCSIS	72761	0	2902421	152	00.00	0	4	00.00
1/0/0	32	VIDEO-SYNC	1772740011	12182	333275122068	18323090	18.32	0	0	17.73
1/0/0	33	VIDEO-SYNC	2601958	18	489168104	27072	00.02	0	0	00.02
1/0/0	34	VIDEO-SYNC	2601958	18	489168104	27072	00.02	0	0	00.02

Primary DS C1/0/0 & C1/0/1

Video QAMs

Validating DEPI and UEPI on cBR-8

- **show controller downstream-cable slot/sub/port counter rf-channel verbose**

High	Medium	Low
MAPs and UCDs	MDD, high QoS Data	Low / BE QoS Data

Parameter	What to look for...
PPS (Pkt Per Sec)	Non-zero
Bytes	Incrementing, multiple
BPS (Bits per Sec)	Non-zero

```
CBR8-01# show controller downstream-Cable 1/0/0 counter rf-channel verbose
```

RF chan	High Packets	High pps	High bytes	High bps	Medium Packets	Medium pps	Medium bytes	Medium bps	Low Packets	Low pps	Low bytes	Low bps
0	1682045979	1971	128491847339	1257896	892038	1	489543751	4681	625604	0	124797012	1410
1	1699535710	1971	130525002317	1258805	1737176	1	623996566	5519	845811	0	160094847	1430
2	38	0	1292	0	852472	1	28984048	272	74026	0	8731859	0
3	38	0	1292	0	852472	1	28984048	272	83298	0	9893055	0
4	1682045492	1971	128490463417	1257938	877206	1	487481301	4560	616505	0	123892697	1410
5	1699571182	1971	130522511074	1258833	1338986	1	560960898	5052	685610	0	133211246	1503
6	38	0	1292	0	852472	1	28984048	272	74207	0	8751277	0
7	38	0	1292	0	852472	1	28984048	272	84024	0	9893302	0
8	1682025474	1971	128491265095	1257938	885800	1	488508395	4560	591732	0	120329224	1410
9	1699506654	1971	130521059945	1258846	1185741	1	540746066	4912	609931	0	125831865	1410
10	38	0	1292	0	852472	1	28984048	272	17310	0	1980114	0
...												
31	38	0	1292	0	852686	1	28991324	272	5449	0	614312	0
32	0	0	0	0	0	0	0	0	9889083384	12312	1859147675440	18518482
33	0	0	0	0	0	0	0	0	14866437	18	2794890156	27073
34	0	0	0	0	0	0	0	0	14866437	18	2794890156	27073
...												

Validating DEPI & UEPI on RPD

- **show l2tp tunnel**
- **show l2tp session**

Parameter	What to look for...
Remote Name	cBR-8 Hostname
State	Est - Established
Local Address	RPD IP
Session Count	1x per DS, 4x per US

	Did you know...
DEPI	One PW for all MMM, Data, etc
UEPI	Every MAP Duplicated
	Four PW per US

CR	Msg	What does it mean...
→	SCCRQ	Start Control Channel Request
←	SCCRP	Start Control Channel Response
→	SCCCN	Start Control Channel Connected
	StopCCN	Used to initiate tunnel teardown
→	ICRQ	Incoming Call Request
←	ICRP	Incoming Call Reply
→	ICCN	Incoming Call Connected
	CDN	Used to initiate tunnel teardown

```
R-PHY# show l2tp tunnel
L2TP Tunnel Information Total tunnels 4 sessions 130
```

LocTunID	RemTunID	Remote Name	State	Remote Address	Local Address	Sessn Count
2884801b	56219e89	F241-36-05-cBR8-01	est	13.13.0.222	13.52.0.19	8
f6d715f8	142588ce	F241-36-05-cBR8-01	est	13.13.0.226	13.52.0.19	57
cb0f343e	961d6029	F241-36-05-cBR8-01	est	13.13.0.218	13.52.0.19	8
653234e3	409793d1	F241-36-05-cBR8-01	est	13.13.0.198	13.52.0.19	57

```
R-PHY# show l2tp session
L2TP Tunnel Information Total tunnels 4 sessions 130
```

LocSessID	RemSessID	LocTunID	RemTunID	State	Type	Last Chg
80002029	20012028	653234e3	409793d1	est	MPT_LEGACY	12:59:21 2017-05-17
00000d01	61000014	653234e3	409793d1	est	MAP_SCQ	12:59:23 2017-05-17
80002002	20012001	653234e3	409793d1	est	PSP_DEPI	12:59:23 2017-05-17
00000800	61020000	653234e3	409793d1	est	BW_SCQAM	12:59:21 2017-05-17
00000d03	6100001c	653234e3	409793d1	est	MAP_SCQ	12:59:21 2017-05-17
00000603	6101001c	653234e3	409793d1	est	UEPI_SCQAM	12:59:19 2017-05-17
80002005	20012004	653234e3	409793d1	est	PSP_DEPI	12:59:23 2017-05-17
00000b01	61040014	653234e3	409793d1	est	RNG_SCQ	12:59:23 2017-05-17
00000f00	61080010	653234e3	409793d1	est	SPECMAN	12:59:23 2017-05-17

Video Auxiliary Core

1. Video Validation in RPHY
 - a. Validate Video channel status
 - b. Validate Video throughput in RPD

1a Validating video status

- show controller downstream-cable *slot/sub/port rf-channel range*
- show cable rpd *rpd-mac tengig slot/sub/port depi session*
- (RPD) show l2tp session

Parameter	What to look for...
State	UP
Admin State	UP
Type	VIDEO-SYNC
Phy Parameters	Annex, Mod, Interleave as expected
Tunnel / Session State	Est - Established
DEPI Mode	MPT
	MPT_Legacy

```
cBR8-01# show controller downstream-Cable 1/0/0 rf-channel 0-63
Chan State Admin Frequency Type Annex Mod srate Interleaver dcid output
...
32 UP UP 603000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
39 UP UP 645000000 VIDEO-SYNC B 256 5361 I128-J1 - NORMAL
```

```
cBR8-01# show cable rpd badb.ad13.1452 ten1/1/0 depi session
LocID RemID Pseudowire State Last Chg Uniq ID Type Mode RemSt
0x00012027 0x80002028 DS1/0/0:38 est 04:46:15 698 P MPT UP
0x00012021 0x80002022 DS1/0/0:32 est 04:46:15 966 P MPT UP
...
```

```
R-PHY# show l2tp sess
L2TP Tunnel Information Total tunnels 4 sessions 132
LocSessID RemSessID LocTunID RemTunID State Type Last Chg
80003f2a 20013f29 98e249ee 38450fe8 est MPT_LEGACY 13:00:03 2017-05-17
80003f2b 20013f2a 98e249ee 38450fe8 est MPT_LEGACY 13:00:03 2017-05-17
...
```

1b Validating video throughput on RPD

- show downstream channel counter { dps | tpmi | dpmi }

	What is it	What does it tell us
DPS	Transmitted Packets	What packets are tx on the carrier
TPMI	Rx Match Destination MAC, IP, and L2TPv3 Session ID	If incrementing : valid tuple received for channel
DPMI	Rx Match L2TPv3 Session ID and Sequence Number Checking	If incrementing : valid sequencing received If SeqErr-Pkt : Out of sequence packets received

```
R-PHY# show downstream channel counter dps
Chan Tx-packets Tx-octets Drop-pkts Tx-sum-pkts Tx-sum-octs Drop-sum-pkts
46 1412715444 3597499732 0 1412715444 3597499732 0
47 1412733756 3600941072 0 1412733756 3600941072 0
158 719767 47391972 0 719767 47391972 0
```

```
R-PHY# show downstream channel counter dps
Chan Tx-packets Tx-octets Drop-pkts Tx-sum-pkts Tx-sum-octs Drop-sum-pkts
46 55300 10396400 0 1412770744 3607896132 0
47 55293 10396400 0 1412789049 3611337472 0
158 31 1979 0 719798 47393951 0
```

```
R-PHY# show downstream channel counter tpmi
Level Rx-pkts Rx-sum-pkts
Node Rcv 182177630 182177630
Depi Pkt 2382390178 2382390178

Port Chan Rx-pkts Rx-sum-pkts
DS_0 39 778328859 778328859
...
DS_0 44 460223051 460223051
DS_0 45 460211632 460211632
DS_0 46 460221125 460221125
DS_0 47 460344092 460344092

Port Rx-pkts Rx-sum-pkts Drop-pkts Drop-sum-pkts
DS_0 3863639261 3863639261 0 0
US_0 485970657 485970657 0 0
US_1 2244 2244 0 0
```

```
R-PHY# show downstream channel count dpmi
Field Pkts Sum-pkts
Dpmi Ingress 2203906685 2203906685
Pkt Delete 0 0
Data Len Err 0 0
Chan Flow_id Octs Sum-octs SeqErr-pkts SeqErr-sum-pkts
47 0 3887236816 3887236816 5 5
47 1 0 0 0 0
47 2 0 0 0 0
47 3 0 0 0 0
```



Tx Rx clears on multiple show

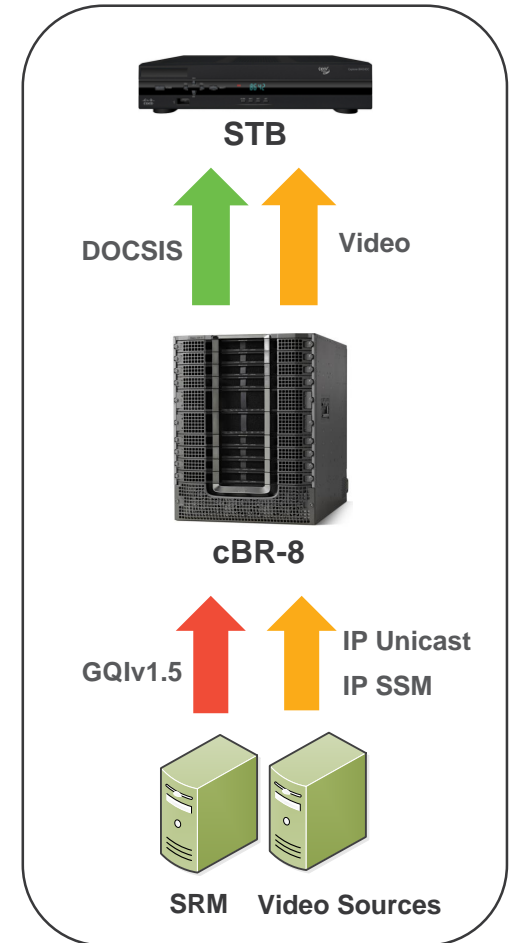
Troubleshooting cBR-8 Converged Video Services

Video Services Troubleshooting

Common Problems

- 1. No Video
 - Video Configurations
 - Session Verifications
 - ADSG Configurations (reference)
- 2. Macro-blocking or Impaired Video
 - Throughput Rates
 - Dropped Packets
 - Reserved Session Rates

High Level Video Flow



Video Services Configuration

cBR-8 Configuration Overview

- Logical Edge Device **LED**
- Virtual Carrier Group **VCG**
- Service Distribution Group **SDG**
- Binding VCG and SDG
- Interface **Virtual Port Group VPG**
- Subnet for **Virtual Edge Input VEI**
- Controller for Video QAMs
- IP Subnets for VPG and VEI(s)
- Chassis MAC Address
- Access-list(s) and Route-Map(s)

Checklist

Best Practices

- One LED Per Cable Line Card
- Unique Output Port Numbers for each LEDs and VCGs
- Uniform binding of VCGs and SDGs
- Uniform naming conventions
- Loopback for Management Interface(s)
- Separate Subnets of Virtual-Port Group and VEI

IP Subnets Required

- Bundle – CPE / STB subnets
- Virtual Port Group 0 – Management Subnet
- Virtual Edge Interface - /32 Static Subnet

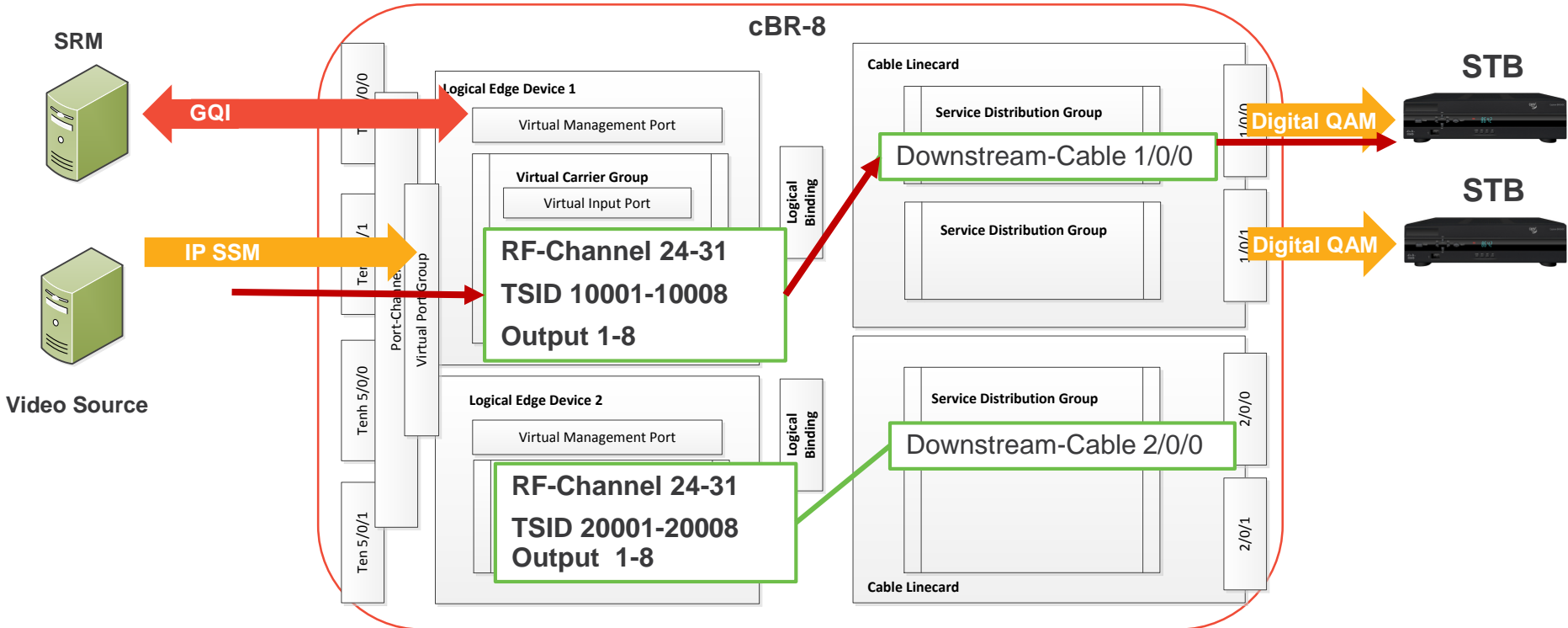
IGP Routing Required

- Redistribute Connected Virtual Port Group
- Redistribute Static Virtual Edge Device IP(s)

Access Lists Required

- Multicast Uplink ACL allowed

Video Services Infrastructure Overview



Video Services

Configuration Verification and Status

- Show cable video logical-edge-device id *id-number*

```
CBR8-01# sh cable video logical-edge-device id 1
```

```
Logical Edge Device: led-1
```

```
Id: 1
```

```
Protocol: GQI
```

```
Service State: Active
```

```
Discovery State: Disable
```

```
Management IP: 13.135.69.2
```

```
MAC Address: a46c.2ab0.2c01
```

```
Number of Servers: 1
```

```
Server 1: 10.225.198.88
```

```
Keepalive Interval: 10 Retry Count: 3
```

```
Number of Virtual Carrier Groups: 1
```

```
Number of Share Virtual Edge Input: 1
```

```
Number of Physical Qams: 5
```

```
Number of Sessions: 8
```

```
Reserve PID Range: 256
```

```
Virtual Edge Input:
```

Input Port	VEI ID	IP	Bay	Bundle	Gateway
1	13.135.70.1			1/0	

ID	Name	Total VEI	Total RF-channel	Service-Distribution-Group Name
1	VCG_SDV_10	0	5	SDG_SDV_10

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

```
Virtual Carrier Group:
```

ID	Name	Total VEI	Total RF-channel	Service-Distribution-Group Name	Service-Distribution-Group ID
1	VCG_SDV_10	0	5	SDG_SDV_10	1

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Integrated Cable	Physical QAM ID	Admin State	Operational State	TSID	ONID	Output Port	VCG ID	SDG ID	Encrypt Capable
1/0/0:24	288	ON	UP	33001	0	1	1	1	clear
1/0/0:25	289	ON	UP	33002	0	2	1	1	clear

Cable Video Configuration

```

cable video
  reserve-pid-range 256
  multicast-uplink Port-channel2 access-list
  mgmt-intf VirtualPortGroup 0
  service-distribution-group SDG_SDV_10 id 1
  rpd downstream-cable 1/0/0
  virtual-carrier-group VCG_SDV_10 id 1
  service-type narrowcast
  rf-channel 24-28 tsid 33001-33005
  outout-port-number 1-5
  bind-vcg
  vcg VCG_SDV_10 sdg SDG_SDV_10
  logical-edge-device led-1 id 1
  protocol gqi
  mgmt-ip 13.135.69.2
  mac-address a46c.2ab0.2c01
  server 10.225.198.88
  keepalive retry 3 interval 10
  reset interval 8
  virtual-edge-input-ip 13.135.70.1
  input-port-number 1
  vcg VCG_SDV_10
  active
  
```

GQI or Table Based

Active or No Active

cBR-8 Source IP for Management

cBR-8 Destination IP for Management (to EC or VSRM)

Virtual Edge Input Address

VCG and SDG Binding

1/0/0:24

33001

Video Services

Connection to the SRM/EC

- **show cable video gqi connection**

Show Cable Video GQI Connection

Parameter	What to look for...
Mgmt IP	VirtualPortGroup 0 Range
Service IP	SRM IP
Connection Status	Connected

```
CBR8-01# show cable video gqi connection
```

LED ID	Management IP	Server IP	Connection Status	Protocol Version	Event Version	Event Pending	Reset Indication	Encryption Discovery
10	13.135.69.2	10.225.198.88	Connected	2	2	0	ACKED	ACKED

- debug cable video **gqi**
- set platform software trace {led-01} RP active { **vgqi-mgmt | vgqi-msg** } noise
- show platform software trace message {led-01} RP active

Show Platform Software Trace

```
[vgqi-mgmt]:vgqi_msg_encode_query_sessions_response_v2 - Session ID Count on requested QAM: 1
[vgqi-mgmt]:vgqi_msg_encode_query_sessions_response_v2 - GQI Output Port 1 maps to physical QAM -> slot 1 port 0 channel 24
[vgqi-mgmt]:vgqi_allocate_response, Allocating GQI Response: GQI Server IP 10.225.198.88, LED Mgmt IP 13.135.69.2
[vgqi-msg]:vgqi_rpc_print_session_list_query_params -> Received GQI Query Sessions Request:
Transaction Header:
Transaction ID: 00D30000
Response Program Number: 30000082
Output Port Number: 1
[vgqi-mgmt]:get_gqi_rpc_message_remote_local_ip, Received GQI Query Sessions V2 Request from 10.225.198.88 to 13.135.69.2
```

Video Services

Dynamic Session Creation and Deletion

show cable video sessions logical-edge-device id *id-number*

Show Cable Video Session Logical-Edge-Device id

```
CBR8-01# show cable video sessions logical id 1
```

```
Total Sessions = 6
```

Session Id	Output Port	Streaming Type	Session Type	Session Source Ucast	Session Source Dest IP/Mcast IP (S,G)	UDP Port	Output Program	Input State	Output State	Input Bitrate	Output Bitrate	Type
1048624	1	Passthru	SSM	10.225.198.88,	239.255.205.2	0	-	ACTIVE-PSI	ON	18290	11996	CLEAR
1048629	1	Remap	SSM	13.135.10.29,	239.255.105.23	0	60002	ACTIVE-PSI	ON	1036760	1023290	CLEAR
1048625	2	Passthru	SSM	10.225.198.88,	239.255.205.2	0	-	ACTIVE-PSI	ON	18290	11984	CLEAR
1048626	3	Passthru	SSM	10.225.198.88,	239.255.205.2	0	-	ACTIVE-PSI	ON	18290	11855	CLEAR
1048627	4	Passthru	SSM	10.225.198.88,	239.255.205.2	0	-	ACTIVE-PSI	ON	18290	11850	CLEAR
1048628	5	Passthru	SSM	10.225.198.88,	239.255.205.2	0	-	ACTIVE-PSI	ON	18290	11789	CLEAR

- debug cable video { **session | gqi | qam** }
- set platform software trace { *led-id* } RP active { **vsess-mgmt | vsess-msg** } noise
- show platform software trace message {*led-01*} RP active

Reference Sheet

Sheet is in color – careful about b&w copy
Impacting(!) debug (orange)

italicized-name, note/instruction
[] – optional, special-LC on trace
[] – required,
! – for
(cd) – conditional debug
(tr) – trace debug
(c) – cable line card console
(rpd) – on RPD command

PART IDs

Chassis	CBR-8-CCAP-CHASS
Cable LC	CBR-CCAP-LC-40G
Prot PIC	CBR-RF-PROT-PIC
Supervisor	CBR-CCAP-SUP-160G
Optics	SFP+ 10GBASE-SR/LR
Fan	CBR-FAN-ASSEMBLY
Pwr Shelf	CBR-DC-PS, -AC-PS
Pwr Modul	CBR-PEM-DC-6M
Rphy CLC	CBR-CCAP-LC-40G-R
Rphy PIC	CBR-DPIC-8X10G

Unix/Linux

(create) tar –cvf name.tar src-path
(extract) tar –xvf name.tar
gzip filename.zip source-files

Core, Console, & Shell

request plat software con attach lc-num
request plat software system shell
[rp]0|1|0-3-4-9|
dir harddisk:/core/
dir strby-harddisk:/core/
archive tar /create name.tar path-src
request platform software trace slot rp
active archive target harddisk:all-traces

Sends msg to all TTY: send *, msg , ctrl+z

Images and Copying

Pushing from server: scp local-filename
username@cbx8-hostname:path
copy scp: target-path
copy ftp:user:passwd@loc/dir/filename
verify path /md5 md5-hash
request platform software package expand
file path to path [force | wipe]

IOS Upgrade ISSU and Consolidate

conf ! + no boot sys + boot sys path + exit
+ write mem + show bootvar
request platform software package install
node file bootflash:/318SP/image-name
(cd) debug cable dync / debug cable
tvs
reload cancel
reload [at hh:mm reason text-reason]
reload in m-minute

Firmware

upgrade rom-monitor filename path
(R0|R1)
upgrade hw-programmable cable slot
rommon pkg_name pkg-path
upgrade hw-programmable cable slot
dsphy auto pkg_name pkg-path

Hardware & Facility

show platform [diag]
show env power
show facility-alarm status
show cable card slot/subslot ds-phy disp
hw-module (slot)[subslot] slot
[reload][start|stop]
hw-module slot r0|1 [reload][start|stop]

Versions & Firmware

show platform software patch info
show platform & show platform diag
show version
show redundancy
show bootvar
show cable card slot/0 ds-phy display

Redundancy & Failover

show redundancy
show redundancy linecard all
show redundancy switchover history
redundancy force-switchover
redundancy linecard switchover from
origin-slot to target-slot
test lcha toggle config_protect_mode

Linecard Health

show platform diag
show logging onboard slot slot message
reverse
show logging onboard slot slot uptime
show logging onboard slot slot time
test lcha toggle config_protect_mode

Licensing

show license all
license smart dereg
license smart reg idtoken token

SNMP

show snmp mib ifmib ifindex
snmp set v2c ip community oid [integer|ip-
adj|string]

Plant Health

show cable flap-list
show cable flap-list [wb-rf|sort-time|sort-
interface|sort-flap]
show cable resiliency
show cable resif-rf-status
show cable modem resiliency

Service Flows

show interface cable x/y/z service-flow qos
[ds]us
show interface cable x/y/z service-flow
/flow-id [counters | qos | verbose]
show cable modem mac service-flow
[verbose]
(cd) debug cable dync / debug cable
tvs

MAC-Domain RCC/UCC/MDD/CGD

show cable mac-domain cable x/y/z rcc
[timeline]
show cable mac-domain cable x/y/z mdd
show controller cable x/y/x downstream
show controller cable x/y/x upstream
[upstream-id]
show controller integrated-cable x/y/z rf-
channel 0-63 158-162
show controller integrated-cable x/y/z
counter rf-channel

show controller integrated-cable x/y/z
counter wb-channel

ADSG / PIM / IGMP / Video Mcast

show ip mroute & show ip mroute count
show ip mfib & show ip mfib count
show ip mroute group [count]
show cable video routing multicast
show cable dsg cfr
show cable dsg static-group bundle
bundleID
show interface cable x/y/z dsg
downstream dcd
show cable modem docsis-device | inc
STB

ARP & IP Routing

show ip interface brief
show ip pim neighbor
show ip ospf neighbor
show arp & sh int cx/y/z modem
show ip bgp neighbor
show ipv6 interface brief
show ipv6 ospf neighbor
show isis neighbors

Bandwidth

show interface tengig x/y/z
show controller integrated-cable x/y/z
counter rf-channel
show controller integrated-cable x/y/z
counter wb-channel
show cable modem mac [qos|service-flow]
show interface cable x/y/z
show interface cable x/y/z upstream
bonding-group

Modem States

show cable modem [mac [timeline verb]]	
	Init-State
R,1,2	1: init Rng rcv, 2: Rng adjust
RC	Ranging Complete
D,	DHCP Discover Recv
IO	DHCP Offer Recv
O	First TFTP Packet OR Bad Config File
S A	IPv6 S-Solicit, A-Advert, R-Request, I-Reply
O	First TFTP Packet OR Bad Config File
Symbol	
*	Pre - Bpi-policy not satisfied
#	Online - CM /out TFTP dwnld
!	State – Dyn Secret violation Time – Exceeded Max Delay Rx Power – Max transmit
(PT)	BPI - TEK assigned
(PK)	BPI - KEK (Key Exch) assigned
(d)	Network access CPE disallowd
(na)	Reject – CM no REG-ACK
(c)	Reject – Class of service issue
w-online/p	Upstream Partial
p-online/UB	Downstream Partial
w-online/UB	DS/US Bonded

Scm verbose Ranging	
INT/SM	Waiting Initial/Station, Maint capable
C/MST	Continuous Rng: Miss Rng or Rng Adjustment occurring
DR	Down Recovery, Down, CMTS send IM Rng oppor
DT	Down Timeout: No recovery
DI	Down Interface: intf shutdown
STA	Station Maint: Good State

Modem Timeout Codes

T1	Rcv Rsp to Beast Mnt Req, but no Ucast Mnt Opp rcv
T3	Rng Req retries exhausted
T2	No mnt Beasr for Rng
T1	No UCDS

Partial & Impaired States

show cable mac-domain cable x/y/z us-impairment

Reset & Delete

clear cable modem mac-address delete
clear cable modem mac-address reset
clear cable modem interface cable x/y/z
[all|offline|wideband]
clear cable modem device-class
[STB|MTA|PS|RTR]
clear cable modem offline delete

Status

show cable modem [mac|IP]
show cable modem mac verbose
show cable modem mac cpe
show cable modem mac sysDescr

PHY, RF, Ranging

show cable modem mac flap
show cable modem mac phy
show cable modem mac rng-cdman
show cable modem mac partial-service
show cable modem mac verbose | inc
Code

(cd) debug cable range [protocol]
set platform software trace cdman
sft0/cdman_dccsis_rng debug
(c) test cable rng unsolicit-rng-rsp
mdm-mac us-ch timingoffset poweradj

IP & IPv6

show cable modem mac ipv6
show cable modem mac dhcp-status
show cable modem mac dhcpv6-status

Privacy & Encryption

Show cable modem mac privacy [verbose]
(cd) debug cable privacy

DOCSIS 3.0 General

show cable modem wideband
show cable modem mac wideband
show cable modem mac wideband
channel
show cable modem mac wideband rcs-
status
show cable modem mac wideband
primary-ch

DOCSIS 3.1 Downstream

show cable modem docsis version d31-
capable
show cable modem select * where macver
like "DOC3.1%"

Batch

show cable modem sql sql-query
show cable modem summary total
show cable modem primary summary total
show cable modem docsis device-class
show cable modem docsis device-class
summary [total]
show cable modem docsis device-class
withip

SQL Show Cable Modem

show cable modem sql sql-query

SQL Generic format:
select * where * [opt]
select set where condition
condition: is, like, %, ""

Traditional	SQL
scm doc ver d31	select ip,mac where macver like "DOC3.1"
scm doc xyz summary	select intf as hostinterface, count(mac) as number group by intf

Debug – Modem Registration

Term mon
show logging
debug cable mac-address mac verbose
debug cable range
debug cable reg
debug cable dhcp
debug cable thvs
debug cable priv
debug cable dync
debug cable video gqi
debug cable video sessions
debug cable video qam
debug cable video led

Debug – Tracing Setup & Remove

set platform software trace led-name
RP active trace-name debug
show platform software trace level cdman
linecard
show platform software trace level led-
name RP active
show platform software trace message
cdman linecard
show platform software trace message
led-name RP active
(reset) set platform software trace level
trace-id RP active all-modules notice
show debugging
(reset) undebug all

Converged Video

show cable video session logical-edge-
device id led-id

Input State	Meaning
Init	Pinned up, waiting traffic
Idle	No incoming traffic
Active(-PSI)	Traffic started
Off	If traffic does not resume

Blocked		Error parsing PAT/PMT
Output State		
On	QAM shut or non-Operat	
Off	QAM operat and fwding	
Conflict	PgmrPID conflict PMT/PAT	
Pending	PMT withheld, missing CA	

show cable video gqi connections
show cable video logical-edge-device id
led-id [statistics]
show cable video session logical-edge id
led-id [session-id]
clear cable video session logical-edge-
device id id-number session-id session-id
set platform software trace led-rp active
[vgqi-mgmt|vgqi-er] noise
(cd) debug cable video gqi
(cd) debug cable video led

QFP Tracking:

Use QFP when tracing CM packet flow
test platform hardware qfp active feature
docsis drack mac-address mac-address
test platform hardware qfp active feature
docsis drack packet-copy
*reload the modem to reproduce the issue
show platform hardware qfp active feature
docsis drack statistics clear
test platform hardware qfp active feature
docsis drack disable

QFP Rate-Limiting:

show platform hardware qfp active
infrastructure punt sbrl
show platform hardware qfp active
infrastructure punt policer

SID Tracker:

Use SID Tracker for Mac mgmt. grants
and MAPs per modem
show cable modem mac service-flow
(c) debug cable interface cable xyz sid
nnn track
(c) show int cable xyz up debug sid-
tracking nnn clear
(c) show int cable xyz up debug sid-
tracking nnn 0 40000

DOCSIS 3.1

Registration Process	
1	Scan for OFDM DS
2	CM find PLC via Pilot & Preamble
3	PLC contains OCD & DPD
4	CM uses learned profile
5	O-init-RNG-REQ sent by CM B-RNG-RSP v5 sent by CMTS B-INIT-RNG-REQ v5 to FINE Rng
6	CM declares sync complete
7	CM promoted to working profile If no ODFM: Scan SC-QAM

Downstream OFDM

Configuration Checklist DS OFDM

	check diplexer ranges
	check modem capabilities & fw
1	Define Fiber Node
2	Controller Integrated-Cable xyz

Max-ofdm-spectrum mhz + base-profile
show cable modem mac phy oadm-profile
show cable modem mac prof-mgmt
show cable modem upstream
rf-channel 158 (to 162)
ofdm channel-profile num start-frequency freq width width plc plc-freq

3	cable downstream ofdm-chan-profile num
A	Subcarrier-spacing [25/50]
B	Profile-ncp, Profile-data 1,2,3
4	Interface Wideband-cable xyz:n
5	Cable bundle + rf-bandwidth-percent
A	Interface cable xyz
A	(primary DS) downstream integrated-cable xyz rf-channel (158-162)
6	Interface wideband-cable xyz:nnn
	cable rf-channels channel-list list*ofdm_ch bandwidth-percent 1

show cable mac-domain cable xyz ocd
 show cable mac-domain cable xyz dpd
 show cable ofdm-chan-profile prof-num
 show cable ofdm-modulation-profile prof-num
 show cable ofdm-modulation-profile configuration
 show interface cable xyz controller [] [OCDD
 show controllers Integrated-Cable xyz rf-channel (158-162) [verbose]
 show controllers Integrated-Cable xyz rf-channel 158 prof-order
 show controllers Integrated-Cable xyz counter ofdm-channel

Upstream OFDMA

show controllers upstream-cable x/yz us-channel [12-15] [cdm-ump]
 show cable card x/0 us-phy ofdma-channel
 cw-error
 show cable card x/0 us-phy ofdma-channel [uc-sta1 | map-sta3] | phy-dev-instance ofdma-ch-num
 show cable modulation-profile ofdma profile-number

Configuration Checklist US OFDMA

check diplexer ranges
check modem capabilities & fw
1 Configure OFDM Downstream
2 Define Fiber Node
3 US OFDMA Profile (or default)
4 Controller Upstream-Cable xyz
a Us-channel [12-15] docsis-mode ofdma
b Us-channel [12-15] docsis-mode frequency-start start-freq end-freq
c no us-channel [12-15] shutdown
5 Interface cable xyz
a Upstream 4 us-channel [12-15]
b Upstream bonding-group number
c Upstream 4 + desired

CM Profile Management

show cable modem mac phy oadm-profile
show cable modem mac prof-mgmt
show cable modem upstream
Remote PHY
RPD
show cable rpd
Int State Meaning
Auth Dot1x Auth
DHCP Obtain IP for vbh0
ToD Obtain Time of Day
cBR8 State Meaning
offline RPD offline, no comm
Init(auth) CORE and RPD Auth
Init(gcp) Control Protocol exch
Init(clksync) Timing sync, Skip if Aux Cor
Init(l2tp) DEPI/UEPI
Online RPD fwding / rcv

show cable rpd
 show cable rpd rpd-id
 show cable rpd slot slot
 show cable rpd tengig x/y/0
 show cable rpd [ip | mac] [teng x/y/0]
 show cable rpd id
 show cable rpd name name
 show cable rpd mac-add [principal | aux]
 show cable rpd mac-add lcha-cores [active | standby]
 show cable rpd [slot slot] [ten x/y/0] summary

show cable downstream controller-profile
 show cable upstream controller-profile
 (rpd) show dot1x detail
 (rpd) show dhcp
 (rpd) show tod

clear cable rpd [all | id | ip-add | slot slot]
 ten ssp [reset | delete]
 clear cable rpd { same-above } modem { reset | delete }
 clear cable rpd { same-above } powercycle

Logging & Event

show cable rpd mac tengig x/y/0 log
 show cable rpd mac event
 (rpd) logging provision-archive scp server-ip user-id dst_loc
 (rpd) show env sensor [sensor-id]
 (rpd) show env table sensor-id

Generic Control Protocol

Purpose: CCAP-Core to control RPD
 configuration, event report, & query
 show cable rpd mac ten xyz gcp-transaction [verbose]

show cable rpd mac ten xyz [gcp-session gcp-state]
State Meaning
init Recv RPD Notify Sent req RPD Capab
nego Recv RPD Capability Sent CCAPCore Ident
Bulksync DS/US Ch cfg & rsp
Ready Configs done

(rpd) show provision [all | history]
 (rpd) show ssh session
 (rpd) show ssh nms-pubkey
 debug cable rpd
 (tr) set platform trace rphyman rpd rphy_gcp_infra noise
 (tr) set platform trace rphyman rpd rphy_gcp_tv noise

PTP Timing

Purpose: Timing sync for MAC Mgmt

cBR8 State RPD State
Free Run Ref Failed
Acquiring Acquiring
Freq Lock Freq lock
Phase Aligned Phase Lock
Holdover Holdover

show ptp clock running
 show platform software ptp stat stream [0/1]
 (rpd) show ptp clock 0 config
 (rpd) show ptp clock 0 state

DEPI & UEPI

Purpose: Encap DOCSIS or Video DS and US traffic to RPD

show controllers downstream-cable xyz counter r-channel [verbose]

Field Meaning
High UCDS, MAPs
Medium MM, High QoS Data
Low Low QoS Data
MPEG MPEG Increment for video
DEPI DEPI Incr: MMM, Data, Overhd
MAP UCD Increment for DEPI Primary DS
SYNC 0 - RPD handles SYNC

show cable rpd mac depi [tunnel | session]
 M: MAP D: Data R: RngRq S:SpCM
 MPT MPT: MPEG Transport
 PSP Pkt Stream Proto : DOCSIS

C.R. Message Meaning
→ SCCRQ Start Ctrl Ch Request
← SCCRP Start Ctrl Ch Response
→ SCCCN Start Ctrl Ch Connected
StopCCN Initiate teardown
→ ICRQ Incoming Call Request
← ICRP Incoming Call Reply
→ ICCN Incoming Call Connected
CDN Initiate session teardown

show cable depi multicast pool
 show cable depi multicast ip all
 (rpd) show downstream depi config
 (rpd) show upstream uepi config
 (rpd) show downstream channel config
 (rpd) show upstream channel config
 (rpd) show l2tp [tunnel | session]
 debug cable rpd r-depi
 debug l2tp all

Access & Security

Default is SSH admin/admin
 Remove Admin conf: ssh password off
 Add SSH Pubkey: conf: ssh pubkey add
 Disable auto reboot - set reboot hold
 Enable auto reboot - clear reboot hold

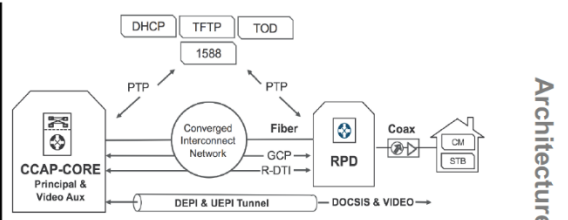
Video RPD

(rpd) show downstream channel counter [tpmi dpmi dps]
Type Meaning
DPS Transmitted Packets
DPMI Rx Matching L2TPv3 Session ID and Sequence Number Checking
TPMI Rx Match Destination MAC, IP, and L2TPv3 Session ID

(rpd) show fpga video statistics start-rf-ch end-r-chf
 (rpd) show fpga video interrupt

Slot 0 (RF L Incard)
Slot 1 (RF L Incard)
Slot2 (RF L Incard)
Slot 3 (RF L Incard)
Slot 4 (SUP)
Slot 5 (SUP)
Slot 6 (RF L Incard)
Slot 7 (RF L Incard)
Slot 8 (RF L Incard)
Slot 9 (RF L Incard)
PE M0 PE M1 PE M2
PE M3 PE M4 PE M5

Slot 0 (PIC)	FAN0
Slot 1 (PIC)	
Slot 2 (PIC)	
Slot 3 (PIC)	FAN1
Slot 4 (SUPPIC)	
Slot 5 (SUPPIC)	FAN2
Slot 6 (PIC)	
Slot 7 (PIC)	
Slot 8 (PIC)	FAN3
Slot 9 (PIC)	
Slot 9 (PIC)	FAN4
Power Shelf (PowerSwitch, Power Plugs)	



cable rpd RPD_NAME
 description sample_RPD_1
 identifier 0000.aaaa.bbbb
 core-interface Te x/1/z
 principal
 rpd-ds 0 downstream-cable xyz profile 30
 rpd-us 0 upstream-cable abc profile 1
 network-delay dlm 10
 core-interface Te x/1/z
 rpd-ds 0 downstream-cable x1y1z1 profile 40
 r-dtl 1
 rpd-event profile 5

interface Cable xyz
 downstream Downstream-Cable xyz rf-channel n
 upstream m Upstream-Cable abc us-channel p
 cable bundle bundle_id

ptp clock ordinary domain 0
 servo tracking-type R-DTI
 clock-port name-of-server slave
 delay-req interval -4
 sync interval -5
 sync one-step
 transport ipv4 unicast interface Loo
 negotiation
 clock source master-ptp-server-1P

ptp r-dtl 1
 rtp-domain 0
 clock-port 1
 clock source ip master-ptp-server1P

cable downstream controller-profile 30
 multicast-pool pool_id
 rf-chan 0 31
 type DOCSIS
 frequency rf-frequency_start_1
 rf-output NORMAL
 qam-profile 1
 docsis-channel-id 1
 rf-chan 33 39
 type VIDEO SYNC
 frequency rf_frequency_start_2
 rf-output NORMAL
 qam-profile 5

cable upstream controller-profile 1
 ...
 us-channel n channel-width 6400000 6400000
 us-channel n docsis-mode atdma
 us-channel n equalization-coefficient
 us-channel n frequency freq_center
 us-channel n minislot-size 2
 us-channel n modulation-profile 224
 no us-channel n shutdown

cable depi multicast pool pool_id
 ip address 225.225.225.0 255.255.255.0

cable fiber-node node_number
 downstream Downstream-Cable xyz
 upstream Upstream-Cable xyz

CBR-8 Front

CBR-8 Rear

Architecture

Sample RPHY Configuration

Notes

Summary

Summary

- Troubleshooting cBR-8 DOCSIS 3.x Services
- Troubleshooting cBR-8 Remote PHY Services
- Troubleshooting cBR-8 Converged Video Service
- Troubleshooting cBR-8 Voice services (In appendix)
- cBR-8 Operational Maintenance (In appendix)

“Effective Troubleshooting Will Decrease Downtime and Increase Customer Satisfaction”



Q & A

Cisco Spark

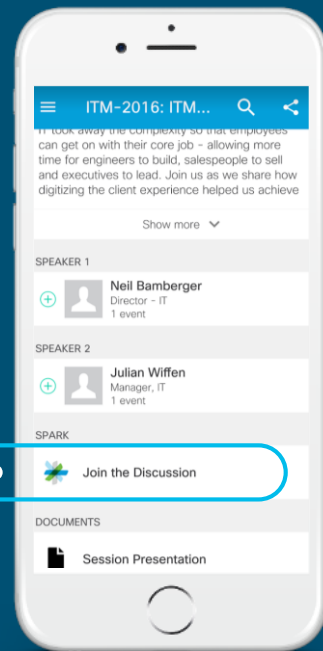


Questions?

Use Cisco Spark to communicate with the speaker after the session

How

1. Find this session in the Cisco Live Mobile App
2. Click “Join the Discussion”
3. Install Spark or go directly to the space
4. Enter messages/questions in the space



cs.co/ciscolivebot#BRKSPG-2501

- Please complete your Online Session Evaluations after each session
- Complete 4 Session Evaluations & the Overall Conference Evaluation (available from Thursday) to receive your Cisco Live T-shirt
- All surveys can be completed via the Cisco Live Mobile App or the Communication Stations

Don't forget: Cisco Live sessions will be available for viewing on-demand after the event at www.ciscolive.com/global/on-demand-library/.

Complete Your Online Session Evaluation



Continue Your Education

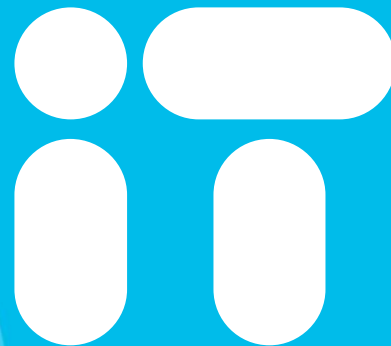
- Demos in the Cisco campus
- Walk-in Self-Paced Labs
- Tech Circle
- Meet the Engineer 1:1 meetings
- Related sessions



Thank you



You're



Cisco *live!*

Bonus Slides

cBR-8 Operational Maintenance

OFDMA Recommendations (June 2017)

- Use range **40-85 MHz**
- Avoid exclusion bands if possible
 - modem interop because of **dynamic modulation change on SC-QAM**, throughput issues
- When creating USBGs –create at least one SC-QAM (UGS scheduled flow) in USBG **and no more than 4 SC-QAMs in the USBG (4+1)**
- Interface Cable, being with Upstream 6 for the OFDMA upstream
 - Reserve 4 and 5 for D2.0 US later
- Use 25 Khz subcarrier
- Use 64.5 MHz Initial Ranging and subcarrier 256 fine-ranging
- Avoid using more than 45 Mhz spectrum because of current linecard USPHY rate limit settings.
- Modulations 4096 and 2048 QAM Removed
 - Can re-enable for demo purposes
- Go with larger cyclic prefix rollout, testing works better with modem interop issues
- Use LCHA and not LCPR in general

cBR-8 Exec and Filesystem

Navigating and Tools

- IOS-D has some Unix-like Commands
- **pwd/cd/dir (but no ls)**
- **Regex Arguments**
- **Pipe (|) options**

```
CBR8-01# cd XE318
CBR8-01# dir
Directory of bootflash:/XE318/

177761  -rw-          28685264  Mar 30 2016
13:24:57 -04:00  cbrsup-
cciomdsup.03.18.00.S.156-2.S-std.SPA.pkg
7804653568 bytes total (2629476352 bytes free)
```

```
CBR8-01# pwd
bootflash:/
F241-36-04-cBR8-01# del *
```

Delete filename [*]?
Delete bootflash:/lost+found?
[confirm]n
Delete of bootflash:/lost+found
aborted!

```
CBR8-01#sh run | section controller
Integrated-Cable 1/0/0
controller Integrated-Cable 1/0/0
max-carrier 96
rf-chan 0 15
type DOCSIS
rf-chan 16 31
type VIDEO
```

```
CBR8-01#show cable modem docsis de | count RTR|MTA
Number of lines which match regexp = 82
CBR8-01#show cable modem docsis de | count MTA
Number of lines which match regexp = 31
CBR8-01#show cable modem docsis de | count RTR
Number of lines which match regexp = 81
```

Char	Meaning
.	Matches any single character, including white space
*	Matches 0 or more sequences of the pattern
+	Matches 1 or more sequences of the pattern
?	Matches 0 or 1 occurrences of the pattern
^	Matches the beginning of the string
\$	Matches the end of the string
-	Matches , { } (), the beginning of the string, the end of the string, or a space.
\	Delimiter above characters

Argument	Use Case
section	Section indented after match
count	Regex count
begin	Show line and all lines after match
Include	Show only matching line
redirect path	Redirect to output file

Also mkdir / rmdir

cBR-8 High Availability

Route Processor

- When and How to use it
- What to expect
 - Time may take up to 30 seconds
 - Modems should not drop offline
 - Uplinks on both SUPs remain functional

Redundancy Switchover History

```
CBR8-01# show redundancy switchover history
```

Index	Previous active	Current active	Switchover reason	Switchover time
1	48	49	active unit removed	10:30:07 edt Mon
2	49	48	user forced	15:35:42 edt Wed

Initiating a SUP Failover

```
CBR8-01# redundancy force-switchover
```

```
Proceed with switchover to standby RP? [confirm]  
Manual Swact = enabled  
Connection to 13.42.0.1 closed by remote host.  
Connection to 13.42.0.1 closed.
```

Show Redundancy

```
CBR8-01# show redundancy
```

```
Redundant System Information :
```

```
-----  
Available system uptime = 1 week, 4 days, 21 hours, 44 minutes
```

```
Switchovers system experienced = 2
```

```
Standby failures = 0
```

```
Last switchover reason = user forced
```

```
Hardware Mode = Duplex
```

```
Configured Redundancy Mode = sso
```

```
Operating Redundancy Mode = sso
```

```
Maintenance Mode = Disabled
```

```
Communications = Up
```

```
Current Processor Information :
```

```
Active Location = slot 4
```

```
Current Software state = ACTIVE
```

```
Uptime in current state = 7 minutes
```

```
Image Version = Cisco IOS Software, cBR  
Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Version  
15.6(2)S0a, RELEASE SOFTWARE (fcl)
```

```
BOOT = bootflash:/XE318/packages.conf,12;
```

```
CONFIG_FILE =
```

```
Configuration register = 0x2102
```

```
Peer Processor Information :
```

```
Standby Location = slot 5
```

```
Current Software state = STANDBY HOT
```

```
Uptime in current state = 0 minutes
```

```
Image Version = Cisco IOS Software, cBR  
Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Version  
15.6(2)S0a, RELEASE SOFTWARE (fcl)
```

```
BOOT = bootflash:/XE318/packages.conf,12;
```

```
CONFIG_FILE =
```

```
Configuration register = 0x2102
```

cBR-8 High Availability

Cable Linecard

- When and How to use it
- Revertive Timer
 - Default is 120 seconds
- What to expect
 - Time may take up to 30 seconds
 - Modems should not drop offline
 - Modems now reporting on Slot 0

Basic Configuration

```
CBR8-01#sh run | sec redund
redundancy
mode sso
linecard-group 0 internal-switch
class 1:N
member slot 1 primary
member slot 2 primary
member slot 0 secondary
revertive 120
```

Check Redundancy State

```
CBR8-01#show redundancy linecard all
```

Slot	Subslot	LC Group	My State	Peer State	Peer Slot	Peer Subslot	Role	Mode
1	-	0	Active	Stdby Warm	0	-	Active	Primary
2	-	0	Active	Stdby Warm	0	-	Active	Primary
0	-	0	-	-	Multiple	None	Standby	Secondary

Initiate a Failover

```
CBR8-01# redundancy linecard-group switchover from slot 1
Bringing 1:N Secondary slot (0) to Hot Standby for manual switchover.
```

Check Redundancy State Post Failover

```
CBR8-01#sh redundancy line all
Load for five secs: 19%/2%; one minute: 12%; five minutes: 16%
Time source is NTP, 15:43:57.635 edt Wed May 4 2016
```

Slot	Subslot	LC Group	My State	Peer State	Peer Slot	Peer Subslot	Role	Mode
1	-	0	Init	Active	0	-	None	Primary
2	-	0	Active	Unavail	0	-	Active	Primary
0	-	0	Active	Init	1	-	Active	Secondary

Post-Failover Mac-Domains

```
CBR8-01#show cable modem summary total
```

Interface Description	Total	Reg	Oper	Unreg	Offline	Wideband	initRC	initD	initIO
initO									
C0/0/0/UB	5	5	5	0	0	5	0	0	0
C0/0/0/U1	1	1	1	0	0	0	0	0	0
C0/0/1/UB	29	29	29	0	0	29	0	0	0

cBR-8 Linecard Health

Platform

Command	When to Use
<code>show platform [diag]</code>	Monitoring card states
<code>show env power</code>	Monitoring power budgets
<code>show facility-alarm status</code>	Monitoring critical alarms
<code>show cable card slot/subslot ds-phy display inc ver</code>	Monitoring correct firmware versions
<code>hw-module slot {0-9,R0,R1} {reload start stop}</code>	Resetting hardware

Show Platform Diag

```

CBR8-01# show platform diag
Chassis type: CBR-8-CCAP-CHASS
Slot: 0, CBR-CCAP-LC-40G
  Running state           : ok
  Internal state          : online
  Internal operational state : ok
  Physical insert detect time : 00:01:18 (2d05h ago)
  Software declared up time  : 00:38:48 (2d04h ago)
  CPLD version             : 00000021
  Rommon version           : 2011.03.13
  PSOC 0 version           : v4.6
Pic: 0/1, CBR-RF-PROT-PIC
  Internal state          : inserted
  Physical insert detect time : 00:02:43 (2d05h ago)
  Firmware version:       : 0000071E
  
```

Show Platform

```

CBR8-01# show platform
Chassis type: CBR-8-CCAP-CHASS
Slot      Type                State      Insert
time (ago)
-----
0         CBR-CCAP-LC-40G             ok         2d05h
0/1       CBR-RF-PROT-PIC            ok         2d05h
1       CBR-CCAP-LC-40G           booting   2d05h
1/1       CBR-RF-PIC                  ok         2d05h
2         CBR-CCAP-LC-40G             ok         2d05h
2/1       CBR-RF-PIC                  ok         2d05h
SUP0      CBR-CCAP-SUP-160G       inserted  2d05h
  R0      ok, standby
  F0      ok, standby
  4       ok, standby
  4/1     CBR-SUP-8X10G-PIC          ok         2d05h
SUP1      CBR-CCAP-SUP-160G          inserted   2d05h
  R1      ok, active
  F1      ok, active
  5       ok, active
  5/1     CBR-SUP-8X10G-PIC          ok         2d05h
P0        CBR-AC-PS                   ok         2d05h
<SNIP>
P14       CBR-FAN-ASSEMBLY           ok         2d05h

Slot      CPLD Version                Rommon Version
-----
0         00000021                    2011.03.13
1         00000021                    2011.03.13
2         00000021                    2011.03.13
SUP0    15091511                   15.5 (3r) S
SUP1    15091511                   15.5 (3r) S
  
```

IOS-XE Upgrade and Installation

Consolidated Mode

- Traditional Model
- Mimics Traditional IOS
- IOS-XE automatically extracts and links appropriate packages
- One-Shot Upgrade

Verify MD5

```
CBR8-01#verify /md5 bootflash:cbrsup-universalk9.03.18.00a.S.156-2.S0a-  
ext.SPA.bin acecl1f32a0b8898ecee0f7f31ee5797  
  
.....Done!  
  
Verified (bootflash:cbrsup-universalk9.03.18.00a.S.156-2.S0a-ext.SPA.bin) =  
acecl1f32a0b8898ecee0f7f31ee5797
```

Point Bootvar to Image

```
CBR8-01(config)# no boot system  
  
CBR8-01(config)# boot system bootflash:cbrsup-universalk9.03.18.00a.S.156-  
2.S0a-ext.SPA.bin  
  
CBR8-01# copy run start
```

Verify Bootvar

```
CBR8-01#show bootvar  
  
BOOT variable = bootflash:cbrsup-universalk9.03.18.00a.S.156-2.S0a-  
ext.SPA.bin,12;  
  
Standby BOOT variable = cbrsup-universalk9.03.18.00a.S.156-2.S0a-  
ext.SPA.bin,12;
```

Reload

```
CBR8-01# reload
```

IOS-XE Upgrade and Installation

Sub-Package Mode

- IOS-XE loads individual packages
- Activate and Install only the Packages you want
- Allows ISSU Patch Application

Verify

```

CBR8-01#dir bootflash:/XE318/
Directory of bootflash:/XE318/
565602  -rw-          12856   May 5 2016 16:42:13  -04:00  cbrsup-packages-universalk9.2016-04-
22_16.32_johuynh.conf
565603  -rw-          35972052  May 5 2016 16:42:17  -04:00  cbrsup-rp-firmware.2016-04-22_16.32_johuynh.SSA.pkg
129284  -rw-           13697   May 5 2016 16:43:24  -04:00  packages.conf

```

You can use the <image-name>.conf as well!

Update Bootvar

```

CBR8-01(config)#boot sys bootflash:/XE318/packages.conf

```

Make Directory (Optional)

```

CBR8-01#mkdir bootflash:/XE318
Create directory filename [XE318]?
Created dir bootflash:/XE318
CBR8-01#cd XE318
CBR8-01#pwd
bootflash:/XE318/

```

Extract Image Packages to directory

Do this for Stby-bootflash too

```

CBR8-01# request platform software package expand file
bootflash:16.32_johuynh.SSA.bin to bootflash:/XE318SP_ECE1 force
Thu May 5 16:35:11 edt 2016 Verifying parameters
Thu May 5 16:35:11 edt 2016 Validating package type
Thu May 5 16:36:00 edt 2016 Copying package files
Thu May 5 16:37:37 edt 2016 SUCCESS: Finished expanding all-in-one software
package.

```

In Service Software Upgrade (ISSU)

Hitless IOS-XE Upgrade

- request platform software package install node file path
- Requires SUP Switchover
- If LC Firmware Upgrade – Requires CLC reset

Requirements

Dual SUP
Standby SUP is Standby HOT
Auto-boot Enabled
At least 700MB free on Bootflash
Only between same IOS Trains
IOS-XE 3.18.0S and later

Copy Target IOS-XE Bin to the packages directory

```
CBR8-01# copy ftp:<image> bootflash:XE318/<image>
```

Initiate Upgrade

```
CBR8-01# request platform software package install node file  
bootflash:XE318/cbrsup-universalk9.2016-03-28_08.17_johuyh.SSA.bin  
--- Starting initial file path checking ---  
--- Starting config-register verification ---  
--- Starting image file expansion ---  
STAGE 1: Installing software on standby RP =====  
--- Starting local lock acquisition on R0 ---  
--- Starting installation state synchronization ---  
--- Starting ISSU compatibility verification ---  
--- Starting commit of software changes ---  
SUCCESS: Software provisioned. New software will load on reboot.  
STAGE 2: Restarting standby RP =====  
--- Starting standby reload ---  
--- Starting wait for Standby RP to reach terminal redundancy state ---  
STAGE 3: Installing software on active RP =====  
--- Starting local lock acquisition on R0 ---  
--- Starting installation state synchronization ---  
--- Starting list of software package changes ---  
--- Starting commit of software changes ---  
SUCCESS: Software provisioned. New software will load on reboot.  
Write failed: Broken pipe
```

Due to SUP Failover – Re-login here

Smart Software Licensing

Registering the cBR-8

Configuration

- Call-home destination address and Protocol
- license smart register idtoken *IDToken*

Verification and Debugging

- show license status [all]
- show license show-tech
- debug smart_lic {all|error|info}
- debug crypto pki {validation|trans}

Register

```
CBR8-01#license smart deregister
CBR8-01# license smart register idtoken
YzUyOTIzZWYtOTA2OS00ZjQ1LWFhNzMtMGMxZWQxNmIOMTdhdLTEONjYwMTA$
Registration process is in progress. Use the 'show license
status' command to check the progress and result
```

Configuration

```
CBR8-01# sh run | sec call-home
call-home
  profile "CiscoTAC-1"
    reporting smart-licensing-data
  destination
  https://10.225.198.29:443/Transportgateway/services/DeviceRequestHandler
  no destination
  https://10.225.198.29:443/Transportgateway/services/DeviceRequestHandler
  snmp-server
```

Status

```
CBR8-01# show call-home profile CiscoTAC-1
Profile Name: CiscoTAC-1
Profile status: ACTIVE
Profile mode: Full Reporting
Reporting Data: Smart Licensing
Preferred Message Format: xml
Message Size Limit: 3145728 Bytes
Transport Method: http
Email address(es): callhome@cisco.com
HTTP address(es):
https://10.225.198.29:443/Transportgateway/services/DeviceRequestHandler
```

Smart Software Licensing

Common Issues

- **cBR-8 Registration Failure**
 - ip http client source-interface *interface*
 - ip domain-name {lookup|source-int *intf*}
 - ip domain-name *name*
 - crypto pki trustpoint SLA-TrustPoint
 - revocation {crl|none}
 - aaa-authorization username "callhome"
- **Operating Models**
 - Direct connect to Cisco cloud
 - Satellite
 - Offline Mode
- **Call-Home Best Practices**

TIP: You can force a re-reg on-demand by license smart register idToken command

Registration Status

```
CBR8-01# show license status
Smart Licensing is ENABLED
Registration:
  Status: REGISTERING - REGISTRATION IN PROGRESS
  Export-Controlled Functionality: Not Allowed
  Initial Registration: FAILED on May 16 18:30:07 2016 edt
  Next Registration Attempt: May 16 19:34:41 2016 edt
License Authorization:
  Status: EVAL MODE
  Evaluation Period Remaining: 37 days, 11 hours, 54 minutes, 37 seconds
```

Source and Domain Name

```
CBR8-01# sh run | i ip http client source|ip domain-name
ip domain-name cisco
ip http client source-interface Loopback0
```

Crypto

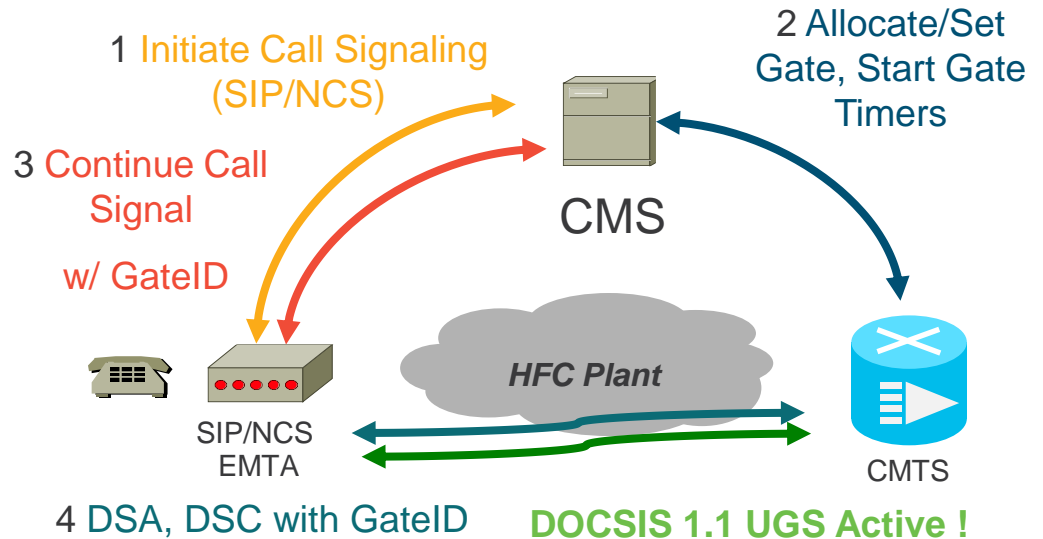
```
CBR8-01# sh run | sec crypto pki trustpoint SLA-TrustPoint
crypto pki trustpoint SLA-TrustPoint
  enrollment terminal
  revocation-check crl
```

Troubleshooting cBR-8 Voice Services

Voice Services

Common Problems

- 1. No Voice
- 2. Voice Quality
 - Choppy / Jittery / Robotic
- 3. Unable to Make a Call



Voice Services

Commands

- show cable upstream service-flow summary
- show cable modem voice
- show cable modem *mac-address* service-flow [verbose]
- show interface cable *slot/subslot/port* service-flow qos us | include UGS
- show interface cable *slot/subslot/port* service-flow *sflow-id* verbose
- show interface cable *slot/subslot/port* dynamic-service statistics
- show cable admission-control interface *slot/subslot/port* {bonding-group all | upstream *us-number*}
- debug cable dynsrv
- debug cable qos

Voice Services

Dynamic Service Flow

Debug cable dynsrv & Debug cable tlvs

```
Mar 9 19:28:49.792: DSA-REQ-RECD: OrgMac->0013.1050.3801 OrgId->89
Mar 9 19:28:49.792: DSA-STATE-CREATED: OrgMac->0013.1050.3801 OrgId->89
Mar 9 19:28:49.796: Found Upstream Service Flow TLV
Mar 9 19:28:49.796:     Service Flow Reference : 1
Mar 9 19:28:49.796:     QoS Parameter Set Type : 0x2
Mar 9 19:28:49.796:     Scheduling Type : 6
Mar 9 19:28:49.796:     Request/Transmission Policy : 0x17F
Mar 9 19:28:49.796:     Unsolicited Grant Size : 232
Mar 9 19:28:49.796:     Nominal Grant Interval : 20000
Mar 9 19:28:49.796:     Tolerated Grant Jitter : 800
Mar 9 19:28:49.796:     Grants Per Interval : 1
Mar 9 19:28:49.796: Found Upstream Packet Classifier TLV
Mar 9 19:28:49.796:     Classifier Reference : 1
Mar 9 19:28:49.796:     Service-Flow Reference : 1
Mar 9 19:28:49.796:     Rule Priority : 128
Mar 9 19:28:49.796:     Activation State : 0
Mar 9 19:28:49.796: Found IP Packet Classifier Sub-TLV
Mar 9 19:28:49.796:     Protocol : 17
Mar 9 19:28:49.796:     Source Address : 24.34.240.235
Mar 9 19:28:49.796:     Destination Address : 24.34.240.247
Mar 9 19:28:49.796:     Source Port Start : 53456
Mar 9 19:28:49.796:     Source Port End : 53456
Mar 9 19:28:49.796:     Destination Port Start : 53456
Mar 9 19:28:49.796:     Destination Port End : 53456
```

Mac-add of CM

DSA REQ Received

Admit Service Flow only

US Scheduling type UGS

Std. UGS size for G.711/20ms

20 ms grant interval

Classifier not active yet

RTP port numbers

Voice Services

Debug cable dynsrv & Debug cable tlvs

```
Mar 9 19:28:49.796: Found Downstream Service Flow TLV
Mar 9 19:28:49.796:   Service Flow Reference : 2
Mar 9 19:28:49.796:   QoS Parameter Set Type : 0x2
Mar 9 19:28:49.796:   Traffic Priority : 5
Mar 9 19:28:49.796:   Maximum Sustained Traffic Rate : 87200
Mar 9 19:28:49.796:   Maximum Traffic Burst : 1522
Mar 9 19:28:49.796:   Minimum Reserved Traffic Rate : 87200
Mar 9 19:28:49.796:   Minimum Reserved Rate Packet Size : 218
Mar 9 19:28:49.796: Found Downstream Packet Classifier TLV
Mar 9 19:28:49.796:   Classifier Reference : 2
Mar 9 19:28:49.796:   Service-Flow Reference : 2
Mar 9 19:28:49.796:   Rule Priority : 128
Mar 9 19:28:49.796:   Activation State : 0
Mar 9 19:28:49.796:   Found IP Packet Classifier Sub-TLV
Mar 9 19:28:49.796:     Protocol : 17
Mar 9 19:28:49.796:     Source Address : 24.34.240.247
Mar 9 19:28:49.796:     Destination Address : 24.34.240.235
Mar 9 19:28:49.796:   Auth Block:
Mar 9 19:28:49.796:     0x0000: 01 06 01 04 00 00 14 3E
Mar 9 19:28:49.796:   Sfref = 1, SFID = 103 <- Service Flow IDs assigned by CMTS
Mar 9 19:28:49.796:   Sfref = 2, SFID = 104
Mar 9 19:28:49.796:   Cfr-ref = 1, CFID = 33, SF-ref 1, SFID 103
Mar 9 19:28:49.796:   Cfr-ref = 2, CFID = 34, SF-ref 2, SFID 104
Mar 9 19:28:49.796:   DSA-RSP-SENT: CM->0013.1050.3801 TranscId->89 ConfCode->0
Mar 9 19:28:49.896:   DSA-ACK-RECD: OrgMac->0013.1050.3801 OrgId->89 ConfCode->0
Mar 9 19:28:50.196:   DSA-REQ End : Transaction over-T8 timer expired. OrgMac->0013.1050.3801 OrgId->89
Mar 9 19:28:50.196:   DYN-SRV-STATE-DESTROYED : OrgMac->0013.1050.3801 OrgId->89
```

Admit Service Flow only

DS service flow with high priority

DQOS Gate ID contained here

SFID assigned for US and DS

DSA Response sent and ACK received

Voice Services

Service Flow Verification

Dynamic Service Flow

Alternative: Show interface cable slot/subslot/port service-flow sfid verbose

```
CBR8-01# show cable modem 0000.cad6.eeb6 service-flow verbose
```

```
Sfid : 143
Mac Address : 0000.cad6.eeb6
Type : Secondary(Dynamic)
Direction : Downstream
Current State : Active
Current QoS Indexes [Prov, Adm, Act] : [0, 11, 11]
Active Time : 24:02
Sid : N/A
Traffic Priority : 5
Minimum Reserved Rate : 87200 bits/sec
Admitted QoS Timeout : 200 seconds
Current Throughput : 87254 bits/sec, 50 packets/sec
Application Priority : 3
Classifiers:
Classifier Id : 79
Service Flow Id : 143
CM Mac Address : 0000.cad6.eeb6
Direction : downstream
Activation State : active
Classifier Matching Priority : 128
PHSI : 0
Number of matches : 72112
IP Classification Parameters:
IP Source Address : 14.80.82.7
Source IP Address Mask : 255.255.255.255
Destination IP Address : 14.80.82.141
Destination IP Address Mask : 255.255.255.255
```

DS dynamic service flow

DS Service Flow

High Priority for DS flow

Min Reserve rate

Current throughput

Source IP of DS flow

Destination IP of DS flow

Voice Troubleshooting

Dynamic Service Flow

- show interfaces c1/0/0 dynamic-service statistics
- show cable admission-control interface cable *slot/sub/port* upstream *up-number*

Dynamic Service Flow Statistics

```
CBR8-01# show interfaces c1/0/0 dynamic-service statistics
```

	Upstream	Downstream
DSA REQ	6647	0
DSA RSP	0	6865
DSA ACK	6823	0
DSC REQ	12014	0
DSC RSP	0	12028
DSC ACK	12025	0
DSD REQ	6627	37
DSD RSP	20	6627

**REQ and RES
should be similar
(pairing)**

```
Retransmission counts
```

	Upstream	Downstream
DSA REQ	9	0
DSA RSP	0	227
DSA ACK	154	0
DSC REQ	0	0
DSC RSP	0	14
DSC ACK	10	0
DSD REQ	6	23
DSD RSP	2	6

**Retransmissions
are normal, but
make sure it's
not excessive**

Service Flow Reservations and Statistics

```
CBR8-01# show cable admission-control int c1/0/0 up 0
```

```
Interface Cable1/0/0  
Upstream # 0
```

```
Upstream Bit Rate (bits per second) = 30720000  
Sched Table Rsv-state: Grants 0, Reqpolls 0  
Sched Table Adm-state: Grants 0, Reqpolls 18, Util 0%  
UGS : 12 SIDs, Reservation-level in bps 0  
UGS-AD : 0 SIDs, Reservation-level in bps 0  
RTPS : 0 SIDs, Reservation-level in bps 0  
NRTPS : 18 SIDs, Reservation-level in bps 301410  
BE : 70 SIDs, Reservation-level in bps 0  
Maximum AC reservable bandwidth is not configured
```

**Can specify
bonding-group
too**

**Use this to
check number of
Sflows**

DS Bonding Resiliency

DS Bonding Resiliency

- Bonded CM operation without resiliency
- DOCSIS 3.0 allows CMTS to transmit on Primary and NP RF channels
- If CM lose connectivity to Primary RF, CM goes offline
- If CM lose connectivity to NP RF, there will be data loss
- CM informs NP RF failure/recovery via CM-STATUS message
- CMTS/CM behavior with DS Bonding Resiliency
- RBG contains all RFs of original BG except the failed RFs
- Move primary DS Service Flow for CM to its dynamic RBG with 2 or more RFs
- Secondary SFs to dynamic RBG if configured with “Cable rf-change-trigger secondary” command
- CM remains in p-online state for tracking

Config and Debugs for DS-Bonding Resiliency

DS Resiliency Configuration

Rf-change-trigger % and count of CM

```
cable rf-change-trigger percent 75 count 10  
!  
cable resiliency ds-bonding
```

*Global Configuration
Required*

```
interface Wideband-Cable8/1/1:0  
cable bundle 1  
cable rf-channel 0 bandwidth-percent 1  
cable rf-channel 1 bandwidth-percent 1  
cable rf-channel 2 bandwidth-percent 1  
cable rf-channel 3 bandwidth-percent 1  
<SNIP>  
cable rf-channel 15 bandwidth-percent 1
```

*Static Bonding Group
(Not the DS Bonding
Resiliency BG)*

```
interface Wideband-Cable8/1/1:8  
cable ds-resiliency  
!  
interface Wideband-Cable8/1/1:9  
cable ds-resiliency  
!  
interface Wideband-Cable8/1/1:10  
cable ds-resiliency
```

*DS Bonding resiliency
enabled under BG*

Debugs Used

Debugs for wideband resiliency

```
debug cable wbcmts resiliency  
debug cable interface c8/1/1 mac-address 001d.d4d3.3122
```

All channels are up in BG

```
SLOT 8/1: Mar 26 16:40:06.183 EDT: CM 001d.d4d3.3122_n_rfch_15_CM_RFID 5215  
SLOT 8/1: Mar 26 16:40:06.183 EDT: r 0 state UP[11] rfid 5208  
SLOT 8/1: Mar 26 16:40:06.183 EDT: r 1 state UP[11] rfid 5209  
SLOT 8/1: Mar 26 16:40:06.183 EDT: r 2 state UP[11] rfid 5210  
<SNIP>  
SLOT 8/1: Mar 26 16:40:06.183 EDT: r 14 state UP[11] rfid 5223  
SLOT 8/1: Mar 26 16:40:06.183 EDT: r 15 state UP[11] rfid 5224
```

*Debug shows all RF-Channels are UP at the
moment*

DS Bonding Resiliency Debugs

One DS Channel down

```
SLOT 8/1: Mar 26 16:40:13.203 EDT: handle_wb_rf_resil_event: 001d.d4d3.3122 n_rfch 15, event 2 n_ds_chid 1
SLOT 8/1: Mar 26 16:40:13.203 EDT: ds_chid 200 mc_info channel_id 200
SLOT 8/1: Mar 26 16:40:13.203 EDT: send_docsis_resil_event_trap: now sending docsis_resil event trap.
SLOT 8/1: Mar 26 16:40:13.203 EDT: no permit, bit=80, bitmap=0
SLOT 8/1: Mar 26 16:40:16.191 EDT: CM 001d.d4d3.3122 n_rfch 15 CM RFID 5215
SLOT 8/1: Mar 26 16:40:16.191 EDT: r 0 state DOWN_PENDING[41] rfid 5208
<SNIP>
SLOT 8/1: Mar 26 16:40:16.191 EDT: r 14 state UP[11] rfid 5223
SLOT 8/1: Mar 26 16:40:16.191 EDT: r 15 state UP[11] rfid 5224
```

Channel went down for CM because of impairments

RBG comes up with remaining channels

```
018110: Mar 26 16:41:26.343 EDT: RESIL-IPC-RP: 001d.d4d3.3122, receiving 757 bytes
018111: Mar 26 16:41:26.343 EDT: RESIL-RP: message type 1
018112: Mar 26 16:41:26.343 EDT: RESIL-RP: tlv_len 740, RESIL-RP: bitmask down: 24
018113: Mar 26 16:41:26.343 EDT: RESIL-RP: current_interface 6952
018114: Mar 26 16:41:26.343 EDT: RP GOT REQUEST TO MOVE CM
<SNIP>
```

Modem Resiliency move necessary

```
Original active RF members: 24-39
Needed RF members: 25-39
Down RF members: 24
Avail RF members: 25-39
```

RP to look for RBG for Wi 8/1/1:0

```
018139: Mar 26 16:41:26.347 EDT: Find Best DBG: for 8/1/1:0 needed RF member: 25-39
018140: Mar 26 16:41:26.347 EDT: cmts_rf_resil_rp_dbg_get_unused(): WB Index checking match 8/1/1:8
018141: Mar 26 16:41:26.347 EDT: cmts_rf_resil_rp_dbg_get_unused(): WB Index was found to be free 8/1/1:8
Found free DBG to use,requesting create RF member: 25-39
018142: Mar 26 16:41:26.347 EDT: Creating Dyn WB interface 8/1/1:8 with bundle 1
Needed RF: 25-39
<SNIP>
```

Dynamic WB intf. Created for RBG

```
018157: Mar 26 16:41:26.351 EDT: WB msg type 169 sent to LC 8/1
018158: Mar 26 16:41:26.351 EDT: %SNMP-5-LINK_UP: LinkUp:Interface Wideband-Cable8/1/1:8 changed state to up
```

WB RBG with remaining chans. Comes up

DS Bonding Resiliency Show Commands

Show cable rf-status

Logical RF	Suspend Status	Suspend Status	Flap Fails	Flap Count	Time
8/1/1 0	DOWN	N/A	0	22	Mar 24 19:15:57
1	UP	N/A	0	3	Mar 24 19:15:57
2	UP	N/A	0	0	
<SNIP>					
15	UP	N/A	0	0	

1st Channel went down

Flap Fail and Count

Resiliency WB running config

```
interface Wideband-Cable8/1/1:8
cable bundle 1
cable ds-resiliency
cable rf-channel 1 bandwidth-percent 1
cable rf-channel 2 bandwidth-percent 1
<SNIP>
cable rf-channel 15 bandwidth-percent 1
```

```
interface Wideband-Cable8/1/1:9
cable bundle 1
cable ds-resiliency
cable rf-channel 0 bandwidth-percent 1
cable rf-channel 2 bandwidth-percent 1
<SNIP>
cable rf-channel 15 banddith-percent 1
```

Show cable resiliency

F241-38-05-uBR10K-01#show cable resiliency

Resil BG I/F	BG ID	Resil State	Count	Time	RF Ctrl	Num
Wi8/1/1:8	6953	Assigned	3	Mar 26 16:41:26	1	15
...						
Wi8/1/1:9	6954	Assigned	1	Mar 26 17:11:32	1	0

1
2
15

Current chans in a RBG, 15 channel (no rf-ch 0)

Show cable modem partial-service

F241-38-05-uBR10K-01#show cable modem partial-service

MAC Address	IP Address	I/F	MAC	DSxUS
001d.d4d3.3122	---	C8/1/1/UB	p-online (pt)	15x4
001d.d4d3.31d2	---	C8/1/1/UB	p-online (pt)	15x4

Show cable modem resiliency

F241-38-05-uBR10K-01#show cable modem resiliency

I/F	MAC Address	ID	Orig BG I/F	RFs ID	Curr BG I/F	RFs
C8/1/1	001d.d4d3.3122	6952	Wi8/1/1:0	16	6953 Wi8/1/1:8	15
C8/1/1	001d.d4d3.31d2	6952	Wi8/1/1:1	16	6954 Wi8/1/1:9	15

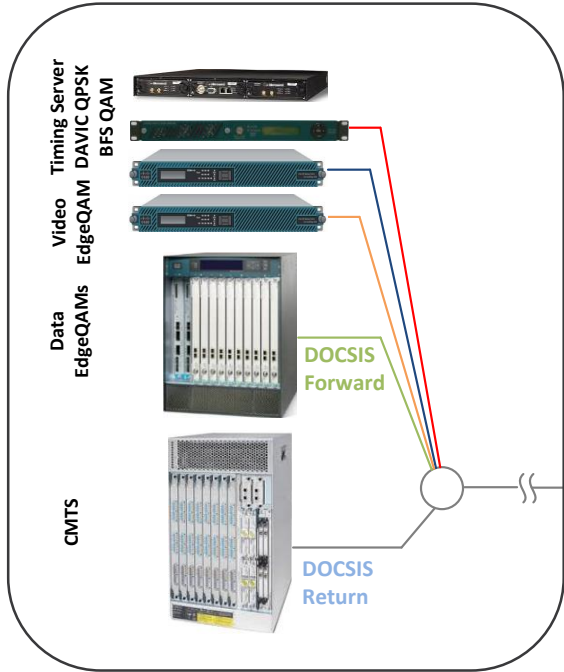
Channels in old and new BG for a CM

Converged Video

Converged Cable Access Platform- CCAP

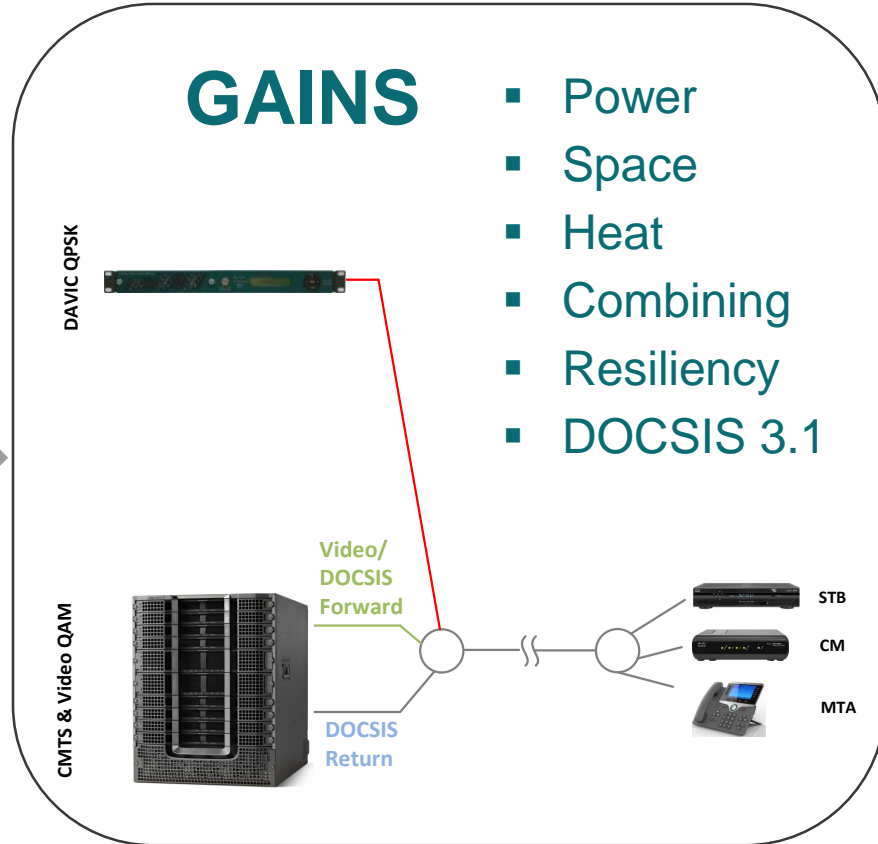
CCAP

Traditional



GAINS

- Power
- Space
- Heat
- Combining
- Resiliency
- DOCSIS 3.1

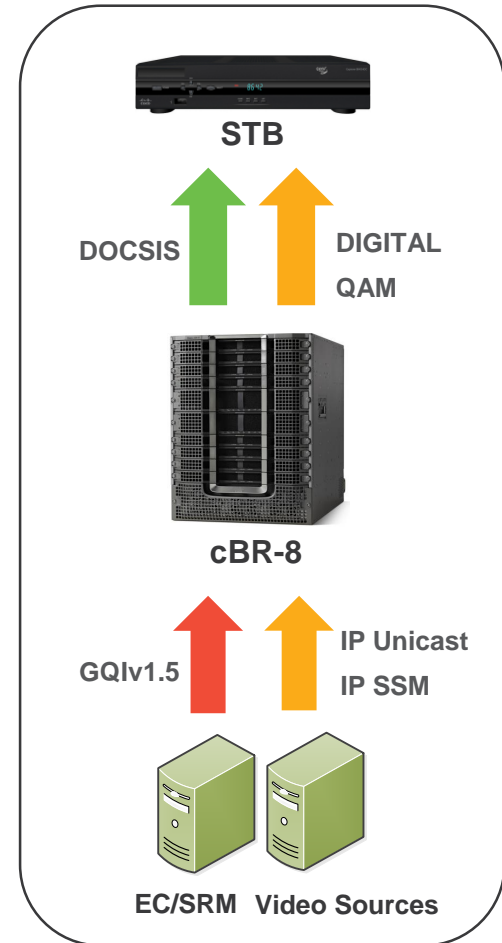


Video Services Troubleshooting

Common Problems

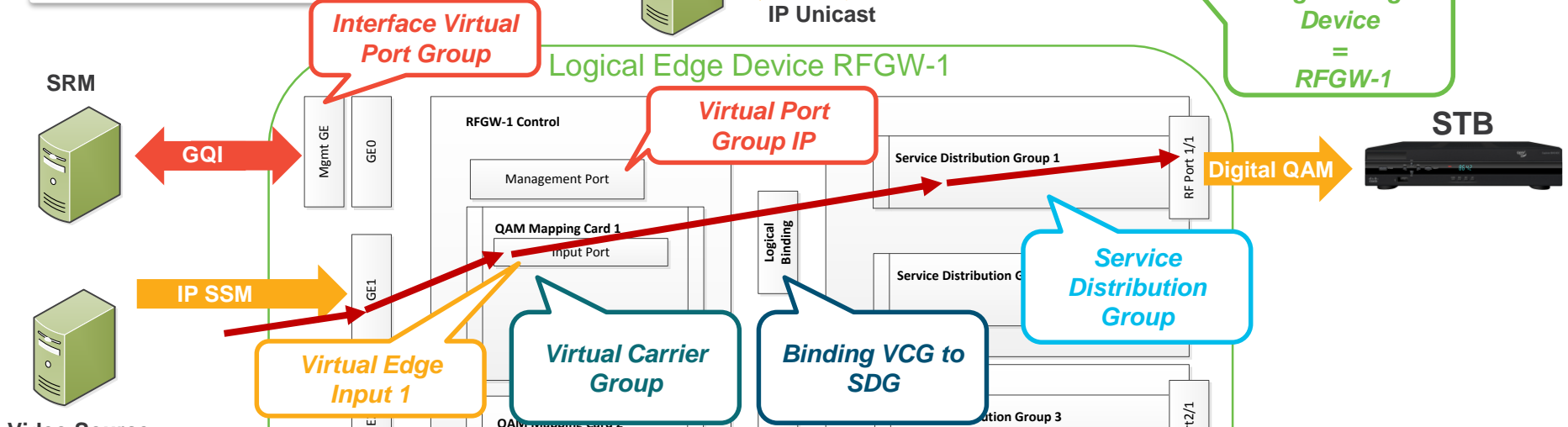
- 1. No Video
 - Video Configurations
 - Session Verifications
 - ADSG Configurations
- 2. Macro-blocking or Impaired Video
 - Throughput Rates
 - Dropped Packets
 - Reserved Session Rates
- 3. Cannot Tune / Order Programming
 - ADSG Status
 - IP PIM and IGMP Multicast Verifications

High Level Video Flow



Video Services Infrastructure Overview

Applied to RFGW-1



Logical Channel	SRM Channel	TS ID	Mode	Spectrum Inversion	PRBS Stuffing	App Mode	Interleave Depth	PMT Rate (tables/sec)	PAT Rate (tables/sec)	DTI Offset (ticks/64)
1/1.1	1	41001	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.2	2	41002	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.3	3	41003	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.4	4	41004	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.5	5	41005	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.6	6	41006	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.7	7	41007	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/1.8	8	41008	Normal	Normal	On	SDV	I=128;J=1	0	10	0
1/2.1	9	42001	Normal	Normal	On	SDV	I=128;J=1	10	10	0
1/2.2	10	42002	Normal	Normal	On	SDV	I=128;J=1	10	10	0

Video Services Configuration

- Controller Integrated-Cable **Video QAMs**
- Video **QAM Profile**
- Interface **VirtualPortGroup**
- IGP **Routing Configuration**
- IP Access-list(s)

Virtual Port Group Configuration

```
interface VirtualPortGroup0
description VPG
ip address 13.135.69.1 255.255.255.0
```

Access-list Configuration

```
ip access-list standard all-multicasts
permit 232.0.0.0 0.255.255.255
permit 233.0.0.0 0.255.255.255
<SNIP>
permit 239.0.0.0 0.255.255.255
```

Controller Configuration

```
controller Integrated-Cable 1/0/0
max-carrier 96
base-channel-power 36
freq-profile 1
rf-chan 0 23
type DOCSIS
frequency 603000000
rf-output NORMAL
power-adjust 0
qam-profile 1
docsis-channel-id 1
rf-chan 24 31
type VIDEO
frequency 747000000
rf-output NORMAL
power-adjust 0
qam-profile 4
```

QAM Profile

```
cable downstream qam-profile 4
annex B
modulation 256
interleaver-depth I128-J1
symbol-rate 5361
spectrum-inversion off
description Video-AnnexB-256
```

Type Video

Start Freq

Output Type

RF-Output
Normal
Alt
PRBS
CW

IGP Configuration

```
router ospf 100
router-id 13.10.0.204
nsf cisco
area 8 nssa
redistribute connected subnets route-map
block_internal_video
redistribute static subnets route-map
video_vei
passive-interface default
no passive-interface Port-channel1
no passive-interface Port-channel2
network 13.13.0.142 0.0.0.0 area 8
network 13.13.0.146 0.0.0.0 area 8
```

Redistribute Subnet for Virtual Port Group

Optional Route-Map

Redistribute Subnet for Virtual Edge Input(s)

Video Services Configuration

- Management Interface
- Encryption
- Service Distribution Group **SDG**
- Virtual Carrier Group **VCG**
- Define Bind between VCG and SDG
- Logical Edge Device **LED**
- Virtual Edge Inputs

Chassis MAC Address

```
CBR8-01# show diag all eeprom detail | include MAC
Chassis MAC Address      : a46c.2ab0.2c00
MAC Address block size  : 1024
```

“Cable Video” section encapsulates all LED/VCG/SDG configuration

Edge Encryption per LC

LED

GQI or Table Based

VSRM or EC Server IP

Associate to VCG

“active” activates

Cable Video Configuration

```
cable video
reserve-pid-range 256
multicast-uplink Port-channel2 access-list 99
mgmt-intf VirtualPortGroup 0
encryption
linecard 1/0 ca-system powerkey scrambler des
service-distribution-group SDG_SDV_10 id 1
rf-port integrated-cable 1/0/0
service-distribution-group SDG_BCAST_10 id 1
rf-port integrated-cable 1/0/0
virtual-carrier-group VCG_SDV_10 id 1
service-type narrowcast
rf-channel 24-28 tsid 33001-33005 output-port-number 1-5
virtual-carrier-group VCG_BCAST_10 id 1
service-type broadcast
rf-channel 29 tsid 33006 output-port-number 1-5
bind-vcg
vcg VCG_SDV_10 sdg SDG_SDV_10
vcg VCG_BCAST_10 sdg SDG_BCAST_10
logical-edge-device led-1 id 1
protocol gqi
mgmt-ip 13.135.69.2
mac-address a46c.2ab0.2c01
server 10.225.198.88
keepalive retry 3 interval 10
reset interval 8
virtual-edge-input-ip 13.135.70.1 input-port-number 1
vcg VCG_SDV_10
active
logical-edge-device led-1-bcast id 1
protocol table-based
virtual-edge-input-ip 13.135.70.3 input-port-number 3
vcg VCG_BCAST_10
active
```

Specify the uplink port and ACL

Define the Management Interface

Specify the forwarding port(s)

VCG to include RF-Ch, TSIDs, and Output Port Numbers

Bind these to output port(s)

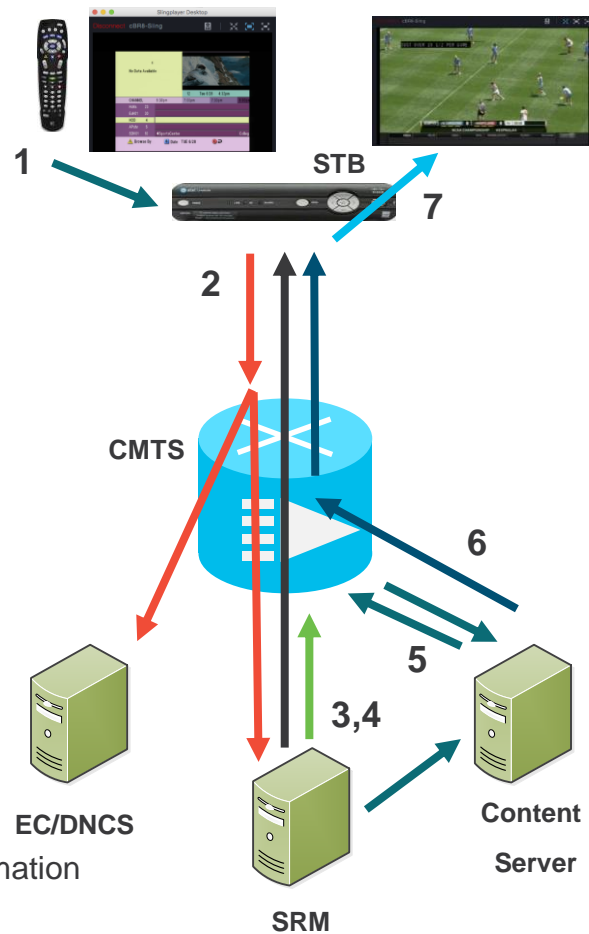
Mgmt-IP is IP covered by the Intf VPGSubnet

Virtual Edge Input IP

Video Services

Video Session Setup

- 1 **Customer STB selects programming**
- 2 **STB communicates to EC/SRM to request content**
- 3 **SRM requests session creation to cBR-8**
 - Source Specific Multicast or Unicast (VOD)
- 4 **SRM transmits to STB the session information**
- 5 **cBR-8 obtains content from Content Server**
 - Add Encryption if cBR-8 doing edge Encryption
 - cBR-8 initiates the SSM / SRM instructs source to start
- 6 **cBR-8 forwards content on the appropriate SG**
- 7 **Set Top tunes to appropriate QAM Carrier**
 - Decodes program with the provided encryption keys and program information



Video Services

Dynamic Session Creation and Deletion

- Show cable video sessions logical-edge-device id id-number session-id sess-id

Show Cable Video Session Logical-Edge-Device *id* Session-id *id*

```
CBR8-01# show cable video session logical id 1 session-id 1048630
```

```
Session Name      : 0x005056B2504A0000015F
Session Id:       : 1048630
Creation Time:    : Tue Jun 28 18:44:04 2016
```

```
Output Port       : 1
TSID              : 33001
ONID              : 0
Number of Sources : 1
  Source IP       : 13.135.10.29
  Group IP        : 239.255.115.26
  UDP Port        : 0
Config Bitrate    : 18000000
Jitter            : 200 ms
Processing Type   : Remap
Stream Rate       : VBR
Program Number    : 60003
Idle Timeout      : 2000 msec
Init Timeout      : 2000 msec
Off Timeout       : 60 sec
Encryption Type   : CLEAR
Encryption Status : -
```

```
Input Session Stats:
```

```
=====
State: ACTIVE-PSI, Uptime: 0 days 16:03:05
IP Packets: In 14259628, RTP 0, Drop 0
TP Packets: In 98784050, PCR 1559389, PSI 1630026, Null 1033346
            Unreference 0, Discontinuity 20
Errors: Sync loss 0, CC error 3148, PCR Jump 0,
        Underflow 0, Overflow 0, Block 0
Bitrate: Measured 2551366 bps, PCR 1685460 bps
```

```
Output Session Stats:
```

```
=====
State: ON, Uptime: 0 days 16:03:05
TP Packets: In 99598918, PCR 1559387, PSI 1630024,
            Drop 815058, Forward 97153836, Insert 842042
Errors: Info Overrun 0, Info Error 0, Block 0, Overdue 0,
        Invalid Rate 0, Underflow 0, Overflow 0
Bitrate: Measured 2523604 bps
```

```
PAT Info:
```

```
=====
Version 1, TSID 1, len 16, section 0/0
Program 14: PMT 480
```

Video Services

Dynamic Session Creation and Deletion

- show cable video output-port *port*
- show cable video integrated-cable *slot/subslot/port* rf-channel *rf-ch*

Show Cable Video Output-Port

```
CBR8-01# show cable video output-port 1
```

Integrated Cable	TSID	ONID	Output Port	Physical QAM ID	Admin State	Operational State	Virtual-Car-Grp Name	Service-Dist-Grp Name	Logical-Edge-Device Name	Enc Capable	Tot Sess
1/0/0:24	33001	0	1	24	ON	UP	VCG_SDV_10	SDG_SDV_10	led-1	clear	3
2/0/0:24	20024	0	1	88	ON	UP	VCG_SDV_20	SDG_SDV_20	led-2	clear	1

Show Cable Video integrated-cable 1/0/0 rf-ch 24

```
CBR8-01# show cable video integrated-cable 1/0/0 rf-channel 24
```

```
Integrated-Cable: 1/0/0
```

```
RF Channel: 24
```

```
TSID: 33001
```

```
Physical QAM ID: 24
```

```
Admin State: ON
```

```
Operational State: UP
```

```
Virtual Carrier Group Name: VCG_SDV_10
```

```
Service Distribution Group Name: SDG_SDV_10
```

```
Logical Edge Device Name: led-1
```

```
Total Bandwidth: 38810700 bps
```

```
Available Bandwidth: 2746700 bps
```

```
Oversubscribed Bandwidth: 0 bps
```

```
Total Sessions: 3
```

Video Services

Show Cable Video Session Logical-Edge-Device id

```
CBR8-01# show cable video sessions logical id 1
```

```
Total Sessions = 6
```

Session Id	Output Port	Streaming Type	Session Type	Session Ucast	Source Dest IP/Mcast IP (S,G)	UDP Port	Output Program	Input State	Output State	Input Bitrate	Output Bitrate	Type
1048629	1	Remap	SSM	13.135.10.29	239.255.105.23	0	60002	ACTIVE-PSI	ON	3071569	3041989	CLEAR
1048630	1	Remap	SSM	13.135.10.29	239.255.115.26	0	60003	IDLE	OFF	0	0	CLEAR
... <repeat command> ... <Omitted Session Names> ...												
1048629	1	Remap	SSM	13.135.10.29	239.255.105.23	0	60002	ACTIVE-PSI	ON	3196502	3161899	CLEAR
1048630	1	Remap	SSM	13.135.10.29	239.255.115.26	0	60003	ACTIVE-PSI	ON	333577	307086	CLEAR

Show Platform Software Trace Message Led-01 RP Active

```
vsess_events_source_state_change_handler -> Received Source State Change Event: src = 13.135.10.29:0, dest = 239.255.115.26:0 old_state = 0x03, new_state = 0x02;
vgqi_msg_encode_create_session_response_v2_internal, Sending GQI Create Session v2 Response from 13.135.69.2 to 10.225.198.88
vgqi_allocate_response, Allocating GQI Response: GQI Server IP 10.225.198.88, LED Mgmt IP 13.135.69.2
Converting vgqi_rc_e (0) to GQI Reponse Status code
vgqi_code_create_session_v2_internal - GQI Session ID 0x005056B2504A0000015F is mapped to Internal Session ID 1048630, encrypted 0 QAM 1/0/0:24
vsess_ipc_send_session_join_to_iosd -> Sending mcast join to iosd for session 1048630 on source 13.135.10.29:239.255.115.26:0
vsess_ipc_send_session_join_to_iosd -> Adding Video Session routing to DMP/CPP in IOSd for session_id = 1048630
vsess_create_session -> Create new session ID 1048630, map ID 1048598
vsess_dbms_session_tx_add_oper, session id 0x100036, num_sources 1, active_src_indx 0, ca_data_total_len 0, state 2, create_time 1467153844, encryption type 0
vsess_create_session, Session 1048630 Multicast Join is pending
vsess_dbms_session_create_and_copy -> A new session 100036 (1048630) LC session id 1048630, rfid = 24 successfully created.
vgqi_code_create_session_v2_internal - GQI Input Port 1 is mapped to LEI IP Address 13.135.70.1
vgqi_msg_decode_create_session_v2 - GQI Output Port 1 maps to physical QAM -> slot 1 port 0 channel 24
vgqi_rpc_print_session_create_params_2 -> Received GQI Create Session Request:
Transaction Header:
Transaction ID: 00D90000
get_gqi_rpc_message_remote_local_ip, Received GQI Create Session V2 Request from 10.225.198.88 to 13.135.69.2
```

Video Services

Show & Debug Command Summary

- show cable video logical-edge-device id *id-number*
- show cable video gqi connection
- show cable video sessions logical-edge-device id *id-number*
- show cable video sessions logical-edge-device id *id-number* session-id *session-id*
- show ip mroute [count | active]
- show ip igmp group
- set platform software trace *led-name* RP active *trace-name* noise
- set platform software trace *led-name* RP active all-module notice
- debug cable video gqi
- debug cable video sessions
- debug cable video qam
- debug cable video led
- show platform software trace level *led-name* RP active
- show platform software trace message *led-name* RP active
- request platform software system shell RP active
- clear cable video session logical-edge-device id *id-number* session-id *session-id*

Trace Name	Description
Vsess-mgmt	Session Control
Vsess-msg	Session Messages
Vsess-ha	Session HA
Vsess-dbms	Session Database
Vgqi-mgmt	GQI Control
Vgqi-msg	GQI Messages
V6-mgmt	D6 Control
V6-msg	D6 Messages
Vtbl-msg	Table-Based Messages
Vtbl-session	Table-Based Session

LED Name	Description
Led-01	First Configured LED
Led-02	Second Configured LED

Video Debug	Description
D6	Ramsden D6
GQI	GQI
LED	Logical Edge Device
QAM	Forwarding QAM
Routing	Video Routing
TBB	Table Based

ADSG Troubleshooting

Advanced DOCSIS Set Top Gateway Introduction

Purpose:

Use the CMTS to send control data to Set-Top-Box

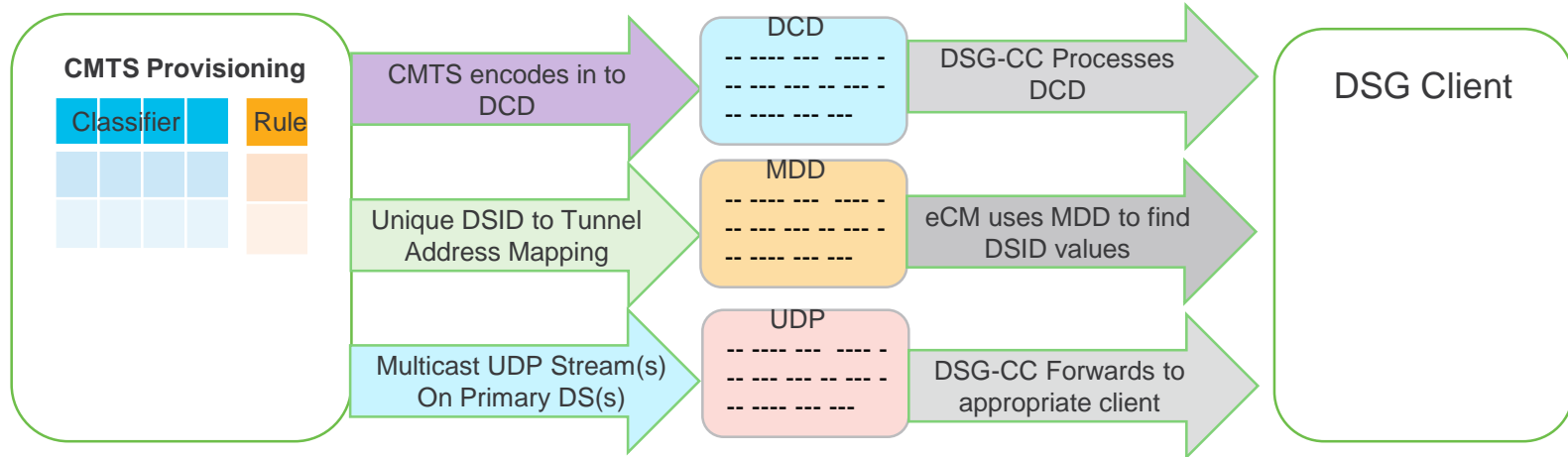
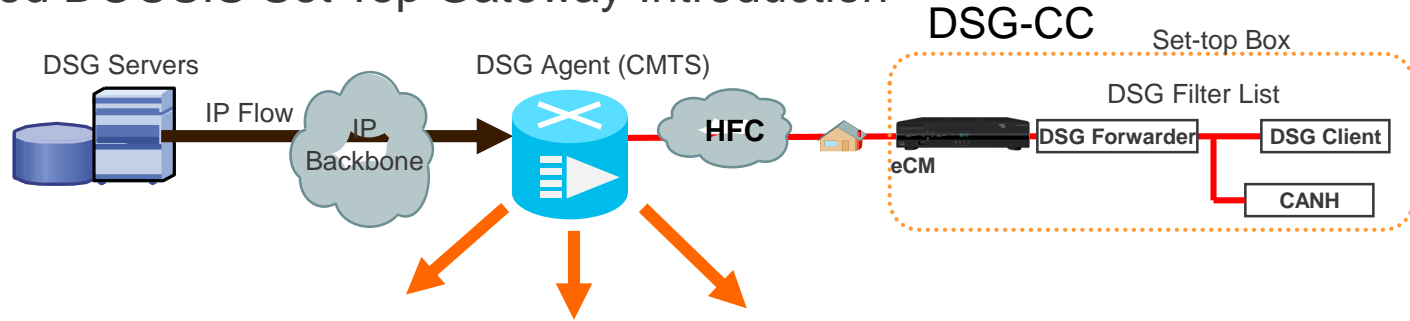
- Provides tunnel data to Set Top Boxes through the DOCSIS Forward
- Includes SI, CAS, OOB, etc.

DSG Issues:

- DOCSIS STB not coming online
 - Stuck in one-way mode
- DOCSIS STB not able to get control data
 - System Information (SI) / CA Information / Emergency Alert System / Out-of-band
 - Interactive Programming Guide Data
 - Encryption Keys (EMMs)

ADSG Troubleshooting

Advanced DOCSIS Set Top Gateway Introduction



ADSG Configuration

Multicast Routing and ACL configuration

```
ip multicast-routing
```

Enable Multicast routing

```
!  
ip access-list standard SSM-ALLOW  
permit 232.0.0.0 0.255.255.255  
!
```

ACL to allow 232/8

```
ip pim ssm range SSM-ALLOW
```

Enable PIM on Interface(s)

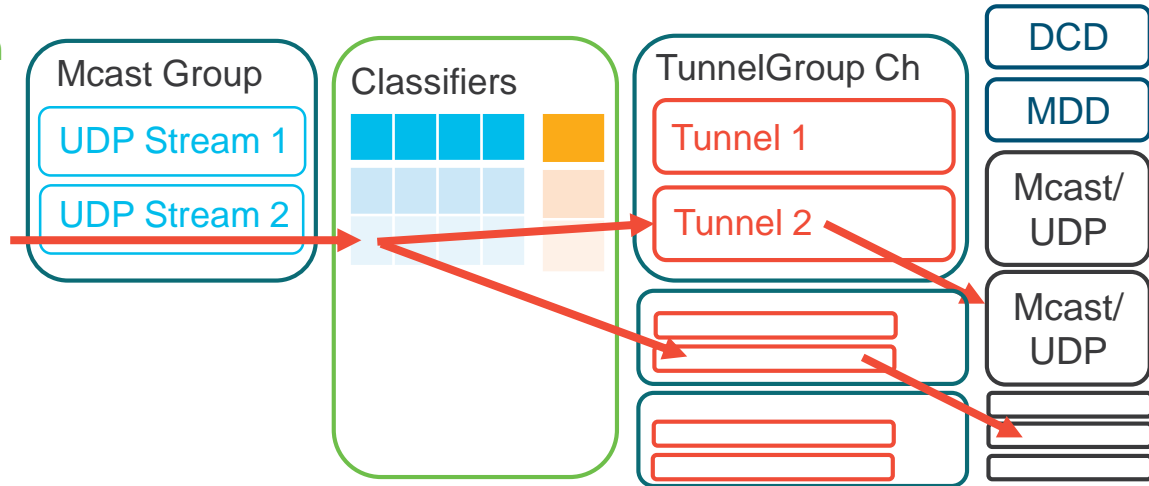
```
!  
interface Bundle1  
 ip pim sparse-mode  
!  
interface TenGigabitEthernet4/1/0  
 ip pim sparse-mode
```

Cable side ACL configuration

```
access-list 150 permit udp any eq rip any eq rip  
access-list 150 deny igmp any any  
access-list 150 deny icmp any 224.0.0.0 15.255.255.255  
access-list 150 deny tcp any 224.0.0.0 15.255.255.255  
access-list 150 deny udp any 224.0.0.0 15.255.255.255  
access-list 150 deny pim any any  
access-list 150 deny udp any 10.0.0.0 0.255.255.255 eq snmp  
access-list 150 permit ip any any  
!
```

ACL to protect rouge multicast source from HSD

```
interface Bundle 1  
 ip access-group 150 in
```



ADSG Configuration

DSG Classifiers configuration

```
cable dsg cfr 2200 dest-ip 232.10.10.1 tunnel 2200 dest-port 2200 13821 priority 1 src-ip 13.135.8.104 in-dcd yes
cable dsg cfr 200 dest-ip 232.10.10.2 tunnel 200 dest-port 2200 13821 priority 1 src-ip 13.135.8.104 in-dcd yes
cable dsg cfr 1200 dest-ip 232.10.10.3 tunnel 1200 priority 1 src-ip 13.135.8.104 in-dcd yes
```

DSG tunnel configuration with multicast mac add

```
cable dsg tunnel 2200 mac-addr 0100.0000.0022 tg 60 clients 22
cable dsg tunnel 200 mac-addr 0100.0000.0002 tg 20 clients 2
cable dsg tunnel 1200 mac-addr 0100.0000.0012 tg 40 clients 12
```

DSG Client-list configuration

```
cable dsg client-list 22 id-index 1 ca-system-id E00
cable dsg client-list 22 id-index 2 mac-addr 000a.000a.000a
cable dsg client-list 2 id-index 1 broadcast 1
cable dsg client-list 12 id-index 1 broadcast 2
```

DSG Timers - Optional

```
cable dsg timer 1 Tdsg1 2 Tdsg2 150 Tdsg3 10 Tdsg4 150
```

DSG Interface configuration

```
interface Cable1/0/0
cable downstream dsg timer 1
cable downstream dsg tg 20 channel 100
cable downstream dsg tg 40 channel 100
cable downstream dsg tg 60 channel 100
```

Tunnel Group and Channels

```
cable dsg tg 20
cable dsg tg 20 channel 1
cable dsg tg 20 channel 100
cable dsg tg 20 channel 101
cable dsg tg 20 channel 102
cable dsg tg 20 channel 103
cable dsg tg 40
cable dsg tg 40 channel 1
cable dsg tg 40 channel 100
cable dsg tg 40 channel 101
cable dsg tg 40 channel 102
cable dsg tg 40 channel 103
```

Define the Tunnel Group Channel (SG)

```
cable dsg tg 60
cable dsg tg 60 channel 100
cable dsg tg 60 channel 101
cable dsg tg 60 channel 102
cable dsg tg 60 channel 103
```

D3.0 Disable - Optional

```
cable dsg dseh disable
cable multicast mdf-disable DSG
```

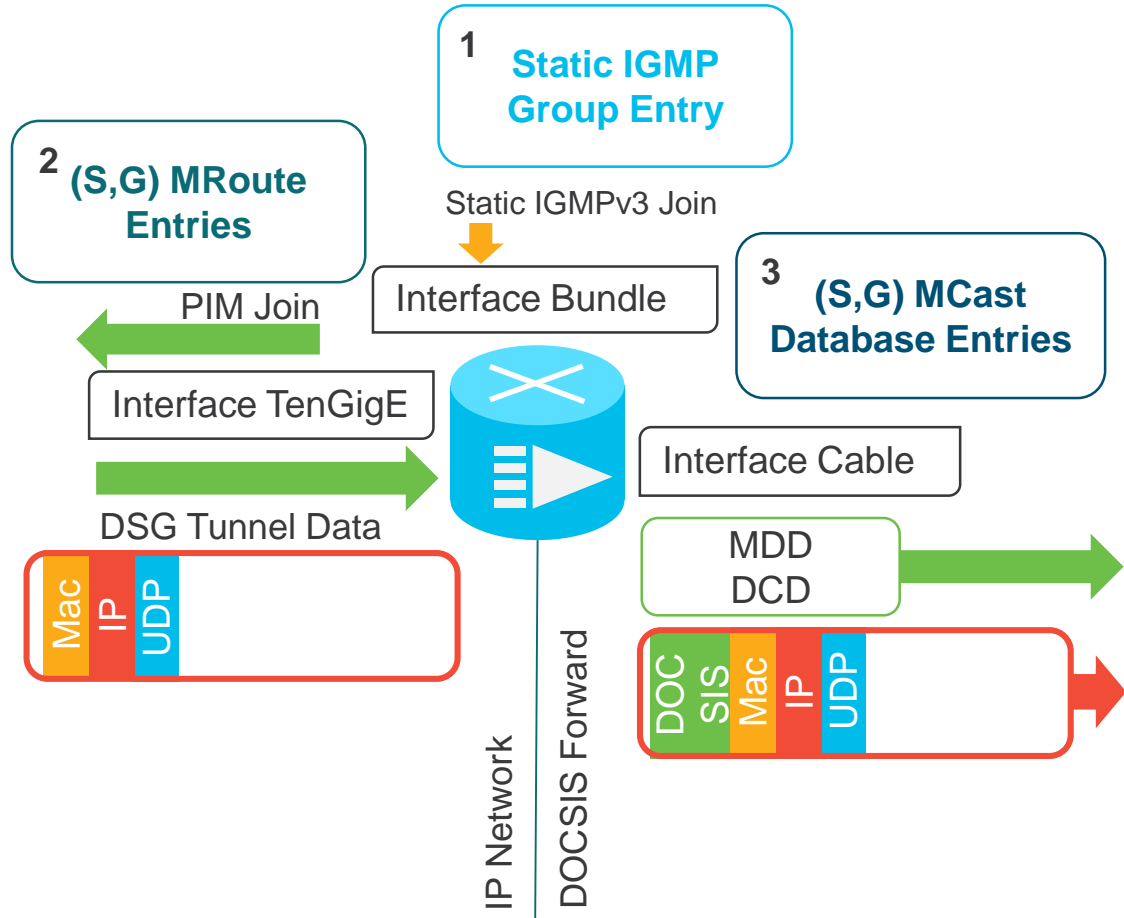
Primary DS Disable - Optional

```
interface Integrated-Cable1/0/0:0
cable downstream dsg disable
```

ADSG Troubleshooting

Operational Verification

- 1 Configuration triggers IGMP Group Join for Tunnel Data
- 2 Multicast Route set up and Tunnel Data flows
- 3 CMTS takes ingress Multicast and based on classifiers forwards out DOCSIS Forward



ADSG Troubleshooting

Verifications

- Tunnel Groups
- Classifiers
- Client List
- MDD
- DCD
- Timers
- IP Multicast

Show interface cable slot/subslot/port dsg downstream

```
CBR8-01#show interface cable 1/0/0 dsg downstream
chan  chan  chan timer  init   oper   twoWay oneWay num  num  num  num  num
list  index freq  index timeout timeout timer  timer rule tunnel cfr  client vsp
-----
                                     1    2      150    10    150    3    3    3    3    0
```

Show interface cable slot/subslot/port dsg downstream tunnel

```
CBR8-01#show interface cable 1/0/0 dsg downstream tunnel
tunnel          TG      cfr      rule  client service
id  state mac-addr      id   id  state id  state listId class
-----
200  en 0100.0000.0002 20    200  en 1    en 2
1200 en 0100.0000.0012 40    1200 en 2    en 12
2200 en 0100.0000.0022 60    2200 en 3    en 22
```

Show interface cable slot/subslot/port dsg downstream tg

```
CBR8-01#show interface cable 1/0/0 dsg downstream tg
TG: 20  Chan: 100  State: en  Pri: 0  Vendor:      UCID:
      rule      tunnel      cfr      In  clients
      id state id  state mac-addr      id  state dest-ip      DCD listId
-----
1      en 200    en 0100.0000.0002 200  en 232.10.10.2  yes 2
TG: 40  Chan: 100  State: en  Pri: 0  Vendor:      UCID:
      2      en 1200   en 0100.0000.0012 1200 en 232.10.10.3  yes 12
TG: 60  Chan: 100  State: en  Pri: 0  Vendor:      UCID:
      3      en 2200   en 0100.0000.0022 2200 en 232.10.10.1  yes 22
```

ADSG Troubleshooting

Check Client-id and tunnel association

```
CBR8-01# show cable dsg tunnel 2200 client
tunnel client client client      client      vendor
id      listId id      id type      address      group
-----
2200    22      1      CA System ID 0x0E00
                2      MAC Addr   000a.000a.000a
```

Check cable intf. Tunnel association

```
CBR8-01# show cable dsg tunnel 2200
tunnel      TG      cfr      tunnel      rule      client service
id state mac-addr id      id state I/F      id state listId class
-----
2200    en 0100.0000.0022 60      2200    en C1/0/0 3      en 22
                C2/0/0 3      en
                C3/0/0 3      en
```

Check tunnel cfrs configuration for all tunnels

```
CBR8-01# show cable dsg tunnel 2200 cfrs
tunnel cfr  cfr  cfr destination ip      source ip      srcPre d_port d_port
id      id  state pri address      address      length start end
-----
2200    2200 en    1    232.10.10.1    13.135.8.104  32     2200 13821
```

Check your interface is listed

Check DSG tunnel counters for all tunnels

```
CBR8-01# show cable dsg tunnel 2200 statistics
tunnel cfr  cfr  destination ip      source ip      total      total
id      id  state address      address      forwarded  received
-----
2200    2200 en    232.10.10.1    13.135.8.104  120355774  120355774
```

Make sure incrementing

Multicast Group is correct

ADSG Troubleshooting

Verification – MDD and DCD

Do this multiple times

Show cable mac-domain cable slot/sub/port mdd

```
CBR8-01# show cable mac-domain cable 1/0/0 mdd
MDD: Mac-Domain(0) DCID(1)
Configuration Change Count: 0x1c
Number Of Fragments: 0x01
Fragment Sequence Number: 0x01
Current Channel DCID: 0x01
<SNIP>
  Upstream Frequency Range 1
    Upstream Transmit Power Reporting: On
    DSG DA-to-DSID Association Entry
      MAC DA: 0x010000000002
      DSID: 244087
    DSG DA-to-DSID Association Entry
      MAC DA: 0x010000000012
      DSID: 244095
    DSG DA-to-DSID Association Entry
      MAC DA: 0x010000000022
      DSID: 244103
  CM-STATUS non-channel-specific events
<SNIP>
```

Show interface cable slot/sub/port dsg downstream dcd

```
CBR8-01# show interface cable 1/0/0 dsg downstream dcd
```

IF Name	dcd state	dcd Tx	dsg fwd	num of dcd sent	num of dcd fail	num of dcd change	num of dcd cnt	num of dcd frag
In1/0/0:0	en	on	en	2004081	0	3	1	1
In1/0/0:4	en	on	en	2004081	0	3	1	1
In1/0/0:8	en	on	en	2004081	0	3	1	1
In1/0/0:12	en	on	en	2004081	0	3	1	1
In1/0/0:16	en	on	en	1375044	0	3	1	1
In1/0/0:20	en	on	en	1375042	0	3	1	1

Each Primary DS Listed here

Make sure incrementing

Timer change, classifier change, etc.

*Map to Multicast MAC to a DSID
(Some eCMs have problems with this!)*

ADSG Troubleshooting

Verification - Multicast

Verify DSG is triggering IGMP Group Report

```
CBR8-01# show cable dsg static-group bundle 1
Bundle Interface      Group      Source
Bundle1              232.10.10.2  13.135.8.104
Bundle1              232.10.10.3  13.135.8.104
Bundle1             232.10.10.1  13.135.8.104
```

No Static group – no PIM Join

Multicast Group Activity

```
CBR8-01#show ip mroute active
Active IP Multicast Sources - sending >= 4 kbps
Group: 232.10.10.1, (?)
Source: 13.135.8.104 (?)
Rate: 157 pps/253 kbps(1sec) , 253 kbps(last 10 secs) , 253 kbps(life avg)
```

Some Groups are very low bit-rate and will not show

Multicast Group Counters

```
CBR8-01# show ip mroute count
IP Multicast Statistics
11 routes using 11960 bytes of memory
11 groups, 0.90 average sources per group
Forwarding Counts: Pkt Count/Pkts per second/Avg Pkt Size/Kilobits per second
Other counts: Total/RPF failed/Other drops (OIF-null, rate-limited)
Group: 232.10.10.2, Source count: 1, Packets forwarded: 244993, Packets received: 244993
Source: 13.135.8.104/32, Forwarding: 244993/0/112/0, Other: 0/0/0/0
Group: 232.10.10.3, Source count: 1, Packets forwarded: 57, Packets received: 57
Source: 13.135.8.104/32, Forwarding: 57/0/291/0, Other: 57/0/0
Group: 232.10.10.1, Source count: 1, Packets forwarded: 110127155, Packets received: 110127155
Source: 13.135.8.104/32, Forwarding: 110127155/157/201/252, Other: 110127155/0/0
```

Do this multiple times / Can use "mfib"

"Others" should not be incrementing

Make sure Received and Forwarded incrementing

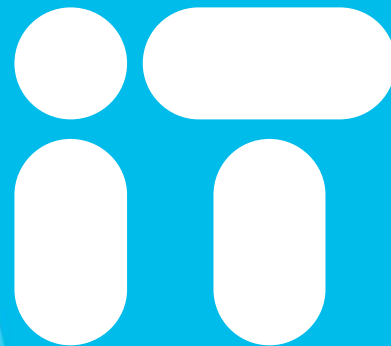
ADSG Troubleshooting

Commands Reference

- Show cable mac-domain cable **slot**/subslot/port mdd
- Show ip igmp groups
- Show cable dsg static-group bundle *bundle*
- Show ip mroute [count | active]
- Show ip mfib [count | active]
- Show cable dsg tg
- Show cable dsg tunnel [tunnel-id [verbose]]
- Show cable multicast db {summary | detail}
- Show interface cable *slot/subslot/port* dsg downstream [tg | tunnel | dcd]
- Show cable dsg tunnel *tunneid* statistics
- Show cable modem *mac-address* verbose
- Show cable modem docsis device-class {summary [total]}



You're



Cisco *live!*